



PALM DESERT

# City Homeless Outreach and Engagement Services

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# Homeless Services Background



The City has previously contracted with the County for Street Outreach Services starting in July 2019.



At the July 2023 City Homeless Task Force Meeting, the Committee approved releasing an RFP for Outreach Services as part of their annual work plan.



The RFP Process was held from July to August 2023 resulting in City Net being selected to move forward as the City's new Street Outreach Provider.



Opioid Settlement Funding will be used to fund this program. This includes screening for and linkage to substance use and mental health services as part of this new service model.

# What Does City Net Do?

City Net is committed to breaking the cycle of homelessness in Palm Desert by connecting individuals experiencing homelessness to:

- Substance Use, Mental Health and Supportive Services
- Shelter and Housing Opportunities for increased housing stability

They accomplish these connections through:

- Outreach (repeated daily street-based contacts to build trust and address immediate needs); and
- Engagement (ongoing Case Management to address barriers to services and housing, develop housing and service plans and link to resources.)



# City Net

Homeless  
Services  
Provider



Background



Experience



Philosophy



Staffing



Data Reporting

# City Homeless Outreach and Engagement Services

Questions?