

CITY OF PALM DESERT STAFF REPORT

MEETING DATE: September 28, 2023

PREPARED BY: Anthony J. Mejia, City Clerk

REQUEST: RESOLUTION AUTHORIZING THE ACCEPTANCE OF ELECTRONICALLY
FILED GOVERNMENT CLAIMS

RECOMMENDATION:

Adopt a resolution entitled, "A RESOLUTION OF THE CITY COUNCIL OF THE CITY OF PALM DESERT, CALIFORNIA, AUTHORIZING ACCEPTANCE OF ELECTRONICALLY FILED GOVERNMENT CLAIMS."

BACKGROUND/ANALYSIS:

Government Code Section 915 prescribes the methods for presentation and consideration of claims against the City for damages to persons and property, which include delivery or mailing of a paper claim form to the City Clerk. Senate Bill 1473 amended Government Code 915 to provide for electronic filing of claims if expressly authorized by a resolution of the public entity.

Following the Hurricane Hilary weather event, City staff desired to simplify and streamline the claims process to allow for the electronic submittal of claims. The City's website is now equipped with a Laserfiche Claim Form for online completion and submission of claims. Allowing electronic filing of claims will enhance customer service, improve ADA accessibility, and provide for the efficient processing of claims.

Legal Review:

This report has been reviewed by the City Attorney's office.

FINANCIAL IMPACT:

There is no fiscal impact associated with adopting this resolution.

ATTACHMENT:

Resolution