

**From:** [Vicki Tennis](#)  
**To:** [CityClerk](#)  
**Subject:** Fwd: McCallum Purchase Confirmation.  
**Date:** Tuesday, January 6, 2026 8:09:19 PM

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----- Forwarded message -----

**From:** <[boxoffice@mccallum-theatre.org](mailto:boxoffice@mccallum-theatre.org)>  
**Date:** Sun, Nov 30, 2025 at 7:50 PM  
**Subject:** McCallum Purchase Confirmation.  
**To:** <[tennis12261@](mailto:tennis12261@)>

I responded to a Cyber Monday offer by the McCallum Theater to purchase tickets for \$10 each. I selected the date, time and seats and was charged for them. I received my confirmation and directions for picking up my tickets. There was a very clear warning that sales are final and not refundable. A few days later the charge was reverse by McCallum. When I contacted the theater, I was told that they had refunded everyone's money due to an error in the site programming.

A professional entity normally would absorb their loss or offer a reasonable solution.

This is just for your information. I don't expect that you can do anything to rectify the problem.

Per my conversation with your office, I am sending you a copy of the confirmation from the McCallum Theater for inclusion in the Council packet.

## McCallum Order Confirmation

### Order Information

Order Number: 382188

Order Date: November 30, 2025 7:45PM

Please contact us should you have any questions about your order during business hours M-F 8 am to noon at 760-340-2787. All ticket sales are final. No refunds or exchanges.

### Billing Information

Vicki Tennis

[tennis12261@](mailto:tennis12261@)

## Your Chosen Delivery Method

E-tickets are not available for this production. You may choose standard mail or Will

Call pick up. A photo ID which matches the name on the account and credit card must be presented at the time of pick up. Thank you.

Your order contains tickets which must be picked up at the box office.

## Cart Contents

*All prices are in US Dollars.*

### Items

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#### The TEN Tenors

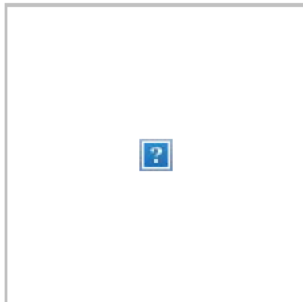
Name:	Price:
The TEN Tenors	\$10.00

Date/Time:

Tuesday, February 10, 2026 7:00PM

Location:

McCallum Theatre



Details for The TEN Tenors

#### Seat A202, Selection 1 of 2

Description:

Mezzanine / Premier  
Mezzanine/Founders A

Seat Location:

Row and Seat

A - 202

Type:	Price:
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Cyber Monday Sale	\$5.00
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#### Seat A201, Selection 2 of 2

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Description:

Mezzanine / Premier  
Mezzanine/Founders A

Seat Location:

Row and Seat

A - 201

Type:

Cyber Monday Sale

Price:

\$5.00

**Cart Total**

Subtotal	\$10.00
Service Fee	\$16.00
<b>Total (USD)</b>	<b>\$26.00</b>
Paid	\$26.00

**Payment(s)**

Visa (ending with XXXXXXXXXX) \$26.00

**McCallum Ticket Purchase Policies**

All ticket sales are final. No refunds. No exchanges.

For more information, please contact us Noon-5pm Monday-Friday

*\*Extended hours on show days*

760-340-2787

73000 Fred Waring Drive

Palm Desert, CA 92260

[information@mccallum-theatre.org](mailto:information@mccallum-theatre.org)

*(e-mail responded to Monday-Friday 9am-5pm)*

*If you or someone you know is being forced to engage in commercial sex or labor trafficking, text 233-733 (Be Free) or call the National Human Trafficking Hotline at 1-888-373-7888 or the California Coalition to Abolish Slavery and Trafficking (CAST) at 1-888-KEY-2-FRE(EDOM) or 1-888-539-2373 to access help and services. It is a felony in California to knowingly engage in commercial trafficking and perpetrators of this offense shall be prosecuted under the law.*

*Si a usted, o a alguien que conoce, lo están forzando a hacer algo y no lo dejan ir – ya sea sexo por dinero, trabajo de hogar, de campo agrícola, construcción, fábrica, en una tienda minorista o restaurante, o cualquier otra actividad – envíe un texto 233-733 (Be Free) o llame a la Línea Nacional Contra la Trata de Personas (National Human Trafficking Hotline) al 1-888-373-7888 o a la Coalición de California para la Abolición de la Esclavitud y la Trata de Personas (California Coalition to Abolish Slavery and Trafficking, CAST) al 1-888-KEY-2-FRE(EDOM) o 1-888-539-2373 para obtener ayuda y servicios.*

*Las víctimas de esclavitud y trata de personas están protegidas bajo las leyes de California y los Estados Unidos.*