

Southern California Edison Programs and Services



City of Palm Desert
January, 2026
Aaron Thomas



SCAM ALERT



IMPOSTORS
CONTINUE TO
SCAM UTILITY
CUSTOMERS

REMEMBER:



- SCE does not have a **“disconnection department”**
- SCE **does not accept prepaid cash cards or bitcoins** for bill payments
- SCE **employees will not demand to collect, or accept, payment** in the field



- SCE **will never demand an immediate payment** with the threat of disconnection
- SCE **will never ask for your credit card or account information** over the phone

STAY SAFE AROUND ELECTRICITY



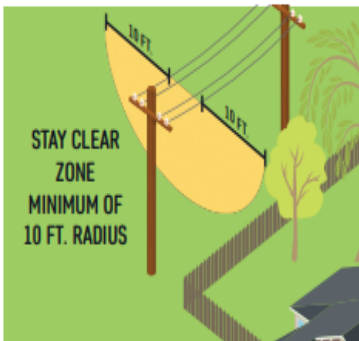
DOWNED WIRES — STAY 100 FEET AWAY AND CALL 911:

Dangerous weather can cause power lines to fall. Water conducts electricity — do not touch or step in water near a downed wire and do not approach anyone in contact with it, the area might be electrified. **Call 911** and inform the operator it's an electrical emergency.



TRIMMING TREES? CALL SCE FIRST:

SCE works to keep trees and vegetation away from electrical equipment to ensure safety. Never attempt to trim or remove trees near power lines and avoid hiring anyone to do the same. SCE's "make-safe" program partially removes trees so others can safely prune or remove them. Before trimming trees around power lines, call SCE at **1-800-611-1911** to learn the safest way to proceed.

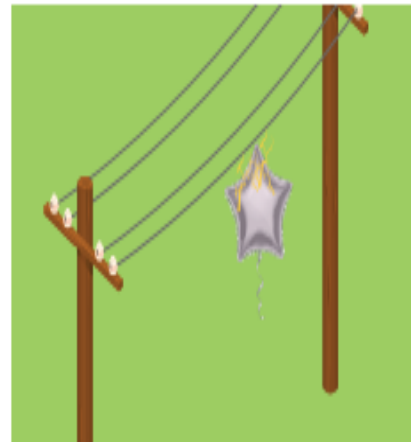


LOOK UP, LOOK OUT:

Always be aware of overhead power lines. Stay at least 10 feet away and never touch or approach them. Any contact with power lines can seriously hurt or even kill you. Whether you're skimming the pool, helping a child fly a kite or positioning a ladder against the house, keep everything and everybody far away from overhead lines. Call SCE at **1-800-611-1911** to verify voltages and determine required safety clearances.



UNDERGROUND POWER LINES: Call 811 before digging! If you are planting new vegetation such as trees or shrubs, or installing a new fence, always **call 811 before digging**. This free service will make sure underground utility lines will be marked and can be avoided for everyone's safety.



METALLIC BALLOONS: Big or small, metallic balloons should always be tied to a weight and never released outside. Metallic balloons can cause outages if they come into contact with overhead power lines. Do not attempt to retrieve any object tangled in overhead power lines — stay away and call SCE immediately at **1-800-611-1911**.

FOR MORE INFORMATION,
PLEASE VISIT [SCE.COM/STAYSAFE](https://www.sce.com/staysafe)

Stay Connected With Us  SCE  @SCE  @SCE

Working Together



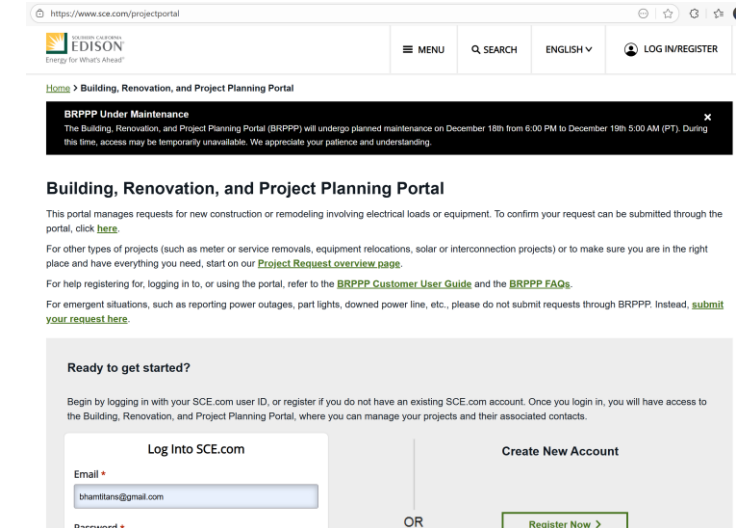
Process for New Project Submittals

1. Communications with SCE for Power Service Availability EARLY in the project management timeline!!
2. www.sce.com/projectportal
3. Once SCE receives all information is completed, each project is given a tag:

Minimum Submittals=Projects are neither forecasted or reserved

Partial Submittals=Projects included in SCE's load growth forecast but not reserved until it becomes full submittal

Substantially Complete Submittals= Projects are included in SCE's load growth forecast and have reserved capacity








Monthly Communication

- SCE wanted to share in the growth of the city and so we proposed more dialogue with city team members to ensure SCE planning and city/community developer communication was aligned
- It's been a pleasure to assist the city in learning SCE processes so they can better communicate with the community development community.

Outages



Outage Types

	<p>Maintenance Outages: A scheduled outage that occurs when SCE turns the power off for equipment upgrades.</p>
	<p>Repair Outages: An outage caused by unexpected circumstances, such as a car crashing into a pole resulting in a power outage.</p>
	<p>Emergency Operational Outage: An outage taken to make emergency repairs before the condition deteriorates further resulting in a prolonged outage.</p>
	<p>Public Safety Power Shutoff (PSPS): A preventive outage called during extreme and potentially dangerous weather conditions to mitigate effects of catastrophic wildfire. These last-resort shutoffs are temporary measures to keep customer and communities safe.</p>
	<p>Public Agency Outages: Outages requested by a public/government agency (i.e., fire departments) where SCE's facilities could pose a danger to emergency first responders.</p>

Consolidated Outage Map

Combine all information on the current repair and maintenance, PSPS, and rotating outage maps into one



Search Capability by Address

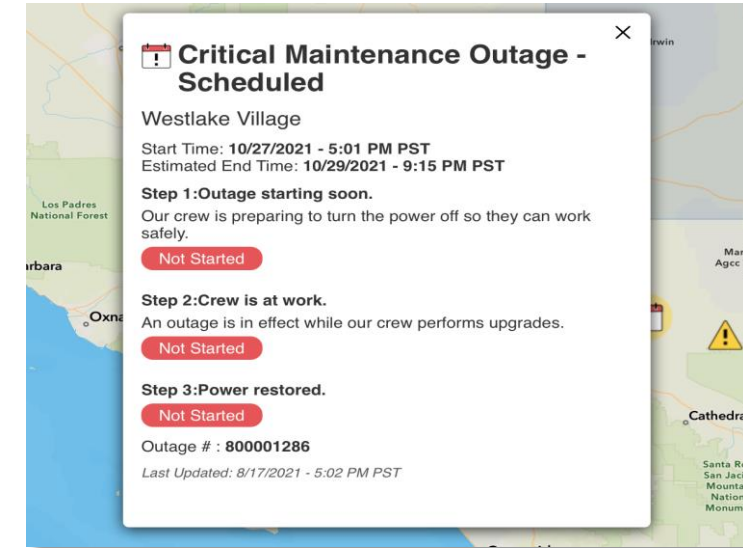
- Customers can search for outage information for a specific location by entering in a service address or meter number
- The results will include maintenance, repair, and PSPS information including if the location is in a High Fire Risk Area, and rotating outages

Scheduled Maintenance Outages

- Customers will be able to find scheduled maintenance outages by view the map or searching by their address. They will no longer be required to enter an Outage Number

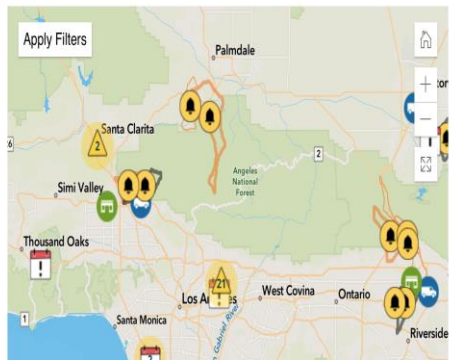
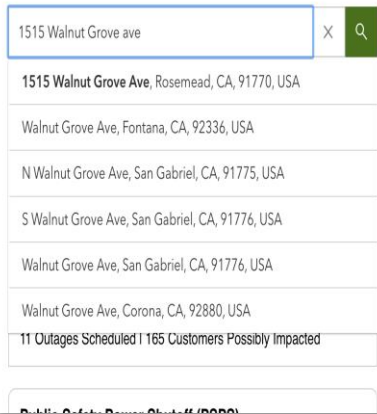
Community Support Section

- There is a Community Support section that includes Resource Centers, SCE Community Crew Vehicles, and hotel discounts

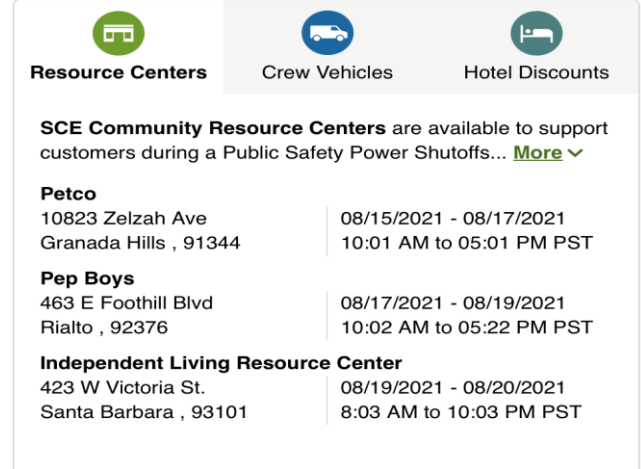


www.sce.com/outage-center/check-outage-status

Power Outages



Community Support



PSPS Community Crew Vehicles Community Resource Centers



SCE.COM/MY-ACCOUNT

What is My Account?

- My Account Helps You Manage Your SCE Account Online
- My Account is a MOBILE APP OR ONLINE service for SCE customers that allows you to:

View:

- Easily view and pay your bill at any time
- View your projected bill and help control your costs

Analyze:

- Review your daily power usage and history
- Anticipate and control your future use

Access:

- Use energy-saving tools to help reduce your bill
- Set up automatic payments and Paperless Billing for convenience
- Receive email reminders and text alerts
- It only takes a few minutes to sign up for My Account, and you'll be able to access important information about your account 24/7.



WWW.SCE.COM/MY-ACCOUNT

Ways to Save Money



Outages & Safety

Save Money

Clean Energy & Efficiency

For Business



SAVE MONEY

Learn how to spend less on your home energy bills. We offer various programs, assistance, resources and practical tips to help you manage bills and reduce energy costs at home. Browse our Savings Programs, Income Qualified Programs, Rebates & Financial Assistance, Rates & Financing, and Keeping Bills Manageable pages to find what works for you. Start exploring today and take the first step toward saving money each month.



Income-Qualified Programs

Financial assistance for eligible households.



Savings Programs

Rebate programs for home upgrades.



Keeping Bills Manageable

Minimizing customer costs.



Rebates & Financial Assistance

Save on energy-efficient appliances.




Residential Rates & Financing


Compare rates and access funding.



CARE & FERA: Rate Discount Programs



SOUTHERN CALIFORNIA EDISON
Energy for What's Ahead®



FAMILY ENERGY RATE ASSISTANCE (FERA)

SAVE 18% MONTHLY
A Way for Families and Households


With our Family Energy Rate Assistance program, you can reduce your electric bill by 18% every month!

Program qualifications.
Qualifying for FERA depends on your household size and the number of persons in the household.

Enrolling is easy.
Online: Complete application at sce.com/care
Call: 1-800-798-5723 and follow the voice prompts.

SOUTHERN CALIFORNIA EDISON
Energy for What's Ahead®

CALIFORNIA ALTERNATE RATES FOR ENERGY (CARE)



SAVE 32.5% MONTHLY
A Way for Individuals, Couples, and Families

Give your budget some breathing room with the California Alternate Rates for Energy (CARE) program. You can lower your electric bill by 32.5%.

Qualify either of two ways.

- Your household meets the income eligibility criteria.
- Someone in your household participates in a public assistance program listed at sce.com/care.

Enrolling is easy. For faster processing:
Online: Complete application at sce.com/care
Call: 1-800-798-5723 and follow the voice prompts.

LOOKING FOR ADDITIONAL PROGRAMS?

We offer many programs, tools, and services to help you save on your energy costs and control your energy costs. These helpful programs and services include:

- The Energy Savings Assistance program, which facilitates cost savings.
- The Medical Baseline Program, which provides specific medical conditions.
- The Low Income Home Energy Assistance Program, which helps to qualify individuals.
- The Arrearage Management Program, which helps eligible participants.
- California Lifeline, a state program that helps eligible households.
- Plus, much more...

Income-qualified programs are funded by California Public Utilities Commission. Program terms and conditions.

[To learn how](#)

SOUTHERN CALIFORNIA EDISON
Energy for What's Ahead®

CARE/FERA RESIDENTIAL RATE DISCOUNT RATE APPLICATION

Entire application MUST be completed and signed. Mail to: SCE - CARE/FERA, P.O. Box 9527, Azusa, CA 91702

HOUSEHOLD INFORMATION

Service Account No. 8 Customer Account No. 7

Account Holder Name _____

Service Address _____

Mailing Address (if different) _____

Phone No. _____ Mobile Landline Email _____

No. Household Members: Adults: _____ Children: _____ Total: _____

ELIGIBILITY If you check one or more programs listed below, you may skip the household income portion.

Does anyone in your household actively participate in one of the following Public Assistance Programs? Check all that apply: (CARE Program Only)

<input type="checkbox"/> Medi-Cal/Medicaid	<input type="checkbox"/> Medi-Cal for Families (A & B)	<input type="checkbox"/> Supplemental Security Income (SSI)	<input type="checkbox"/> Bureau of Indian Affairs
<input type="checkbox"/> CalFresh/SNAP	<input type="checkbox"/> WIC	<input type="checkbox"/> National School Lunch	<input type="checkbox"/> Tribal Head Start
<input type="checkbox"/> CalWorks/TANF	<input type="checkbox"/> LIHEAP	<input type="checkbox"/> Tribal TANF	

You may enroll in either CARE or FERA utilizing your household income. GROSS annual income includes all income from all sources before taxes and deductions.

Total gross annual household income \$ _____ .00

Please check the source(s) for all household income. Check all that apply:

<input type="checkbox"/> Pension	<input type="checkbox"/> Wages/Self-Employment Profits	<input type="checkbox"/> Interest or Dividends	<input type="checkbox"/> Scholarships, Grants or Other Aid
<input type="checkbox"/> Social Security	<input type="checkbox"/> Disability/Workers' Comp	<input type="checkbox"/> Rental or Royalty Income	<input type="checkbox"/> Insurance or Legal Settlements
<input type="checkbox"/> SSP or SSDI	<input type="checkbox"/> Unemployment Benefits	<input type="checkbox"/> Spousal or Child Support	<input type="checkbox"/> Cash or Other Income

By completing this application, you affirm the accuracy of the information provided, agree to provide proof of income or eligibility upon request, and authorize SCE to share your information with other utilities, SCE contractors, state and federal agencies, and entities designated by the CPUC about other residential assistance programs. Additionally, you consent to receiving promotional messages via phone, text, and email regarding voluntary participation in other programs and services, and you can later opt out of these messages. Your participation is subject to the terms and conditions at sce.com/care/fera.

Customer Signature

Date

Source Code (SCE Use Only): sce.com/privacy

SCE 14-793-F REV 6/05

- ❖ Family Electric Rate Assistance (FERA) reduces electric bills for qualified households by 18%.
- ❖ California Alternate Rates for Energy (CARE) reduces energy bills for qualified households by 32.5% **(effective 01/01/2025)**.
- ❖ Both programs have the same application, and it only takes a few minutes to sign up with no additional documentation required.

How to apply for (CARE/FERA)

For faster enrollment visit us
online at sce.com/carefera
or scan the QR Code below.



Or you can enroll via Interactive
Voice Line at 800-798-5723.

Input your Electric Service Account number
when prompted for account information.

Residents of Catalina Island:

Applicants for the CARE program for Electric Service (32.5% discount), will be automatically registered for CARE for Gas Service (20% discount) and CARE for Water Service (32.5% discount). To qualify for these discounts, it is essential to have active account(s) for the respective service(s).

FERA is applicable to electric service only.



Two ways to qualify...

You can qualify for CARE, if someone in your household participates in one of the approved Public Assistance Programs

or

You can qualify for CARE or FERA if your household meets the Income Requirements listed below:

Household Size	Total Combined Gross Annual Income*	
	Max. Income CARE	Max. Income FERA
1-2	up to \$42,300	\$42,301- \$52,875
3	up to \$53,300	\$53,301-\$66,625
4	up to \$64,300	\$64,301-\$80,375
5	up to \$75,300	\$75,301-\$94,125
Each add'l person	up to \$11,000	\$11,000-\$13,750

*GROSS annual income includes all income from all sources before taxes and deductions

Income Guidelines valid from June 1, 2025 to May 31, 2026

Energy Savings Assistance Program

The Energy Savings Assistance (ESA) Program is a statewide utility program that helps income-qualified households conserve energy and reduce their electricity costs by replacing their old, inefficient appliances with new, energy-efficient ones. [Energy Savings Assistance Program | SCE](#)

Pumped Savings
A heat pump water heater can save a family of four an average of \$550 a year on their electric bill with an expected lifetime savings of \$5,600!⁴



Cool Savings
Un calentador de agua con bomba de calor puede ahorrarle a una familia de cuatro un promedio de \$550 al año en sus facturas de electricidad con un ahorro previsto durante toda su vida útil de \$5,600.⁴



Note: Due to the popularity and high volume of applications, please be patient as we process your request and assign an SCE-approved contractor. Applications are processed in the order they are received, and you may check your status at any time online at sce.com/esa.

Note: debido a la popularidad y al alto volumen de solicitudes, ten paciencia mientras tramitamos tu solicitud y asignamos un contratista aprobado. Las solicitudes se tramitan según el orden en que se reciben, y puedes verificar su estado en cualquier momento en línea en sce.com/esa.



Energy Savings Assistance Program
SAVE ENERGY AND MONEY WITH FREE* ENERGY-EFFICIENT APPLIANCES

Bombas que ahorran
Un calentador de agua con bomba de calor puede ahorrarle a una familia de cuatro un promedio de \$550 al año en sus facturas de electricidad con un ahorro previsto durante toda su vida útil de \$5,600.⁴

Termostatos que ahorran
Ahorrar un promedio de alrededor un 8% en tus facturas de calefacción y refrigeración es solo el comienzo con un termostato inteligente.⁵

***The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Program and services are available to customers who meet specific household income guidelines or who participate in certain Public Assistance Programs. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced, may apply. All replacement refrigerators meet ENERGY STAR® standards and are top-freezer models without extra features, such as ice makers. Services are offered on a first-come, first-served basis until funding is expended or the program is discontinued. A copayment may be required for some services. Program may be modified or terminated without prior notice. California consumers are not obligated to purchase any full fee service or other service not funded by this program. This program is available to both homeowners and renters who meet the qualifications. Renters may be required to obtain the property owner's written permission before services are delivered.**

Programa Energy Savings Asistencia
AHORRA ENERGÍA Y DINERO CON ELECTRODOMÉSTICOS DE CONSUMO EFICIENTE GRATUITOS*

A happy and grateful customer.
"Life evolves, and life gets expensive. The benefits from SCE truly help people in need, like me." Read more about what SCE customer, Daniel Gonzales and his wife have to say about the energy and money-savings benefits they are enjoying from their new free appliances received through SCE's Energy Savings Assistance program. Visit energized.edison.com/stories.

Un cliente feliz y agradecido.
"La vida cambia y se encarece cada vez más. Los beneficios de SCE realmente ayudan a las personas necesitadas como yo". Lee más sobre lo que Daniel Gonzales, cliente de SCE, y su esposa dicen sobre los beneficios de ahorro de energía y dinero que disfrutaron gracias a sus nuevos electrodomésticos gratuitos que recibieron a través del programa Energy Savings Assistance de SCE. Visita energized.edison.com/stories.

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Free Energy-Efficient Appliances That Could Lower Your Bills

Help lower your energy costs by replacing your current household refrigerator, cooling system, lighting, and more with energy-efficient models through the Energy Savings Assistance Program.



The Energy Savings Assistance Program — Easy as 1-2-3

Step 1: Qualification and Assessment
To be eligible, you must meet specific household income guidelines. After income qualification, our approved contractor will do a walk-through of your home to collect information to help us determine the potential for installation of one or more appliances or services.

Step 2: Service Delivery
Our approved contractors will install the appliances and may provide services such as weatherization.

Step 3: Inspection
We may perform an inspection in your home to make sure our approved contractor completed the work according to our quality standards. If the work was not done properly, it will be redone at no cost to you.

Available Appliances and Services

Qualified SCE customers may be eligible for several appliance upgrades or energy-saving services. Our SCE-approved contractor will collect information to help us determine what you may be qualified to receive. Whether you own or rent, you may be eligible to receive these upgrades for free:

- Lighting
- Smart Power Strip
- Refrigerator Replacement
- Smart Thermostat
- Thermostatic Shower Valve/Showerhead
- Dishwasher Replacement
- Freezer Replacement
- Heat Pump Water Heater Replacement
- Pool Pump Replacement
- Cooling:
 - Evaporative Cooler
 - Evaporative Cooler Maintenance
- Window or Wall AC Replacement
- Central AC or Central Heat Pump Replacement
- Portable AC
- HVAC Filter
- Weatherization Services

† These services may not be available in all areas. Certain restrictions may apply for all products and services.

To apply for the Energy Savings Assistance Program, or for further information:

1-800-736-4777  sce.com/esap

Energy Savings Assistance Program

Open your mobile phone camera to scan code



*The Energy Savings Assistance Program is funded by California utility ratepayers and administered by Southern California Edison under the auspices of the California Public Utilities Commission. Program and services are available to customers who meet specific household income guidelines or who participate in certain Public Assistance Programs. Services may not be available in all areas. Certain restrictions, such as age, size, and condition of the system or appliance to be replaced, may apply. All replacement refrigerators meet ENERGY STAR® standards and are top-freezer models without extra features, such as ice makers. Services are offered on a first-come, first-served basis until funding is expended or the program is discontinued. A copayment may be required for some services. Program may be modified or terminated without prior notice. California consumers are not obligated to purchase any full fee service or other service not funded by this program. This program is available to both homeowners and renters who meet the qualifications. Renters may be required to obtain the property owner's written permission before services are delivered.

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Energy Savings Assistance Program

To be eligible for ESA Program services, households must:

- Receive electric service from SCE
- Meet the program's income requirements
 - Income limits for customer participation is set at 250% or below Federal Poverty Guidelines (FPG)
 - Categorical eligibility where customers can be enrolled based on current participation in certain local, state, or federal means tested programs.
- Meet the program's feasibility requirements for installation of measures
- Reside in a single-family home or mobile home
 - Residences with up to four units are single-family homes.
 - Duplexes, triplexes, and fourplexes qualify.
- Applicant may own or rent the home
- Renters must obtain written permission from the homeowner before receiving certain program services



Arrearage Management Plan (AMP)

The Arrearage Management Plan (AMP) Program is a CPUC mandated debt forgiveness payment plan for residential CARE and FERA customers who have past due bills. While enrolled, customers are protected from disconnections.

How It Works

The AMP program forgives 1/12 of eligible utility debt (arrearage) after each on-time and in-full payment of a current bill. After 12 on-time, in-full payments, the debt is fully forgiven (up to \$8,000 per customer).

Marketing

- SCE Targeted communications
- Call Center Representatives

To Apply

- Online at [sce.com/amp](https://www.sce.com/amp)

Eligibility
To be enrolled in AMP, customers must:
<ul style="list-style-type: none">• Be enrolled in the California Alternate Rates for Energy (CARE) or Family Electric Rate Assistance (FERA) program
<ul style="list-style-type: none">• Have total arrears of \$500 or greater, some of which are at least 90 days old
<ul style="list-style-type: none">• Have been a customer of SCE for at least six months
<ul style="list-style-type: none">• Have made an on-time payment within the last 24 months that equals or exceeds the most current customer bill at the time of payment
IMPORTANT: Net Energy Metering (NEM), Direct Access (DA), and master metered customers are not eligible at this time.



Energy Assistance Fund (EAF)

EAF helps those in need.

- Helps income-qualified residential households pay their electric bill.
- Maximum of \$300* is available once per 12 months.
- Approximately 10,000 families receive assistance through EAF on an annual basis.

Help EAF help others.

- Funded through voluntary donations from SCE employees, shareholders and customers.
- Donate through SCE bill with a fixed monthly donation
- Visit www.sce.com/EAF.



ENERGY ASSISTANCE FUND

EAF Maximum Household Income

Household Size	CARE Income Eligibility Upper Limit*
1-2	up to \$42,300
3	up to \$42,300
4	up to \$64,300
5	up to \$64,300
6	up to \$86,300
7	up to \$97,300
8	up to \$108,300
Each Additional Person	up to \$11,000

Southern California Edison
EDISON
AN ENERGY INTERNATIONAL COMPANY

Energy Assistance Fund (EAF)
Financial Assistance When It's Needed Most

Southern California Edison is committed to helping our customers whenever possible. Working together with the United Way, we offer financial relief through the Energy Assistance Fund to customers struggling to pay their electricity bills. The fund provides an opportunity for qualified households to receive up to a \$100 payment to be applied toward their SCE energy bill.

Up To \$100 Payments Are Available Now
Based on the actual amount owed, the Energy Assistance Fund offers payments up to \$100 (available once during a 12-month period). To qualify, the following requirements must apply:

- The applicant is a current SCE residential customer
- The applicant's name matches the name on the bill
- The address on the bill is the applicant's primary residence
- The total household income falls within the guidelines provided to the right.

EAF Maximum Household Income
(Maximum income: \$100 through \$64,300)

Number of Persons in Household	Total Combined Annual Income*
1 - 2	up to \$42,300
3	up to \$42,300
4	up to \$64,300
5	up to \$64,300
6	up to \$86,300
7	up to \$97,300
8	up to \$108,300
Each additional person	\$11,000

* CARE gross before listed household income from all sources.

Requests for financial assistance need to be made through a community-based agency. Contact SCE to locate an agency near you. Proof of income will be required.

Note: Energy assistance funds will be available until funds are depleted. Funds are limited.

Learn more about the Energy Assistance Fund or where to apply. Visit sce.com/eaaf or call 1-800-205-8596.

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15-000-05-0017

United Way

SCE Energy Assistance Fund

*up to \$300 for all electric homes

Low Income Home Energy Assistance Program



- The Low-Income Home Energy Assistance Program (LIHEAP), managed by the Department of Community Services and Development (CSD), provides federal assistance for home energy needs, crisis intervention, and weatherization for low-income households.
- Eligible customers may receive funds for home weatherization and/or financial assistance to directly pay their SCE arrearage.
- Approved LIHEAP applicants will be automatically enrolled into the CARE program that can then be used as proof of income qualification for Energy Savings Assistance Program (ESA)

2025 LIHEAP Income Eligibility

Persons In Household	Monthly Income
1	\$3,170.00
2	\$4,145.41
3	\$5,120.83
4	\$6,096.25
5	\$7,071.58
6	\$8,047.00
7	\$8,229.91
8	\$8,412.75
9	\$8,595.66
10*	\$8,778.58



*For families/households with more than 10 persons, add \$182.89 for each additional person.

FOR MORE INFORMATION:

csd.ca.gov/energybills

Medical Baseline Allowance Program

- The Medical Baseline Program is for residential customers who rely on power to operate medical devices, equipment for certain conditions or who have mobility needs
- The MBL Program is NOT an income eligibility program
- Customers enrolled in the MBL program receive additional electricity 16.5 KWH per day, at the lowest rate
- Patient must be a full-time resident in the home
- PSPS event notification and other unscheduled and scheduled events in the customers area

Examples of Qualifying Devices or Conditions			
<ul style="list-style-type: none"> • Dependency on life-support equipment • Paraplegic, hemiplegic, or quadriplegic • Multiple Sclerosis • Scleroderma 	<ul style="list-style-type: none"> • Life-threatening illness or compromised immune system • Temperature sensitivity (heating or cooling) • Hospice 	<ul style="list-style-type: none"> • Aerosol tent • Hospital bed • Apnea Monitors • Breathing Machine • Dialysis machine • Electronic nerve stimulator • Nebulizer 	<ul style="list-style-type: none"> • Infusion pump • Motorized wheelchair • Oxygen generator/concentrator/compressor • Suction machines • Iron Lung
			

Ways to Apply

Online

[sce.com/medicalbaseline](https://www.sce.com/medicalbaseline)



Mail



Contacting SCE

[1-866-229-9360](tel:1-866-229-9360)



Customers should **NOT disqualify themselves** if they do not see their medical condition or device listed on the utility's websites; SCE recognizes that new devices and technologies are being introduced regularly and evaluate every application, and condition/device, for eligibility

Residential Direct Install

- Free upgrades to single family homes or Multifamily Dwellings
- Products may include a Smart Thermostat, Fan Controller, Duct Test and Seal , and more
- Must have central AC unit
- Contact Synergy Company for free consultation
- 800-818-4298




Smart Thermostat Program

- Save more by enrolling in SCE's Smart Energy Program
- Earn up to \$40 in annual bill credits for allowing SCE to temporarily adjust the temperature setting on your thermostat to help reduce your energy usage.
- You can always adjust the temperature during these events, but this could affect your annual enrollment in the program.



Summer Discount Plan

- Earn up to \$160 in credits on your energy bill when you sign up for the Summer Discount Plan (SDP).
- There is no cost to enroll or participate.
- Device added to your AC unit to control when it is turned off

 Options	Earn up to*	A/C Shutoff	Push-Button Override
Max. Savings	\$160	Continuously, up to 6 hours per event	
Max. Comfort	\$80	15 minutes of each half-hour, up to 6 hours per event	
Savings Control with Override	\$80	Continuously, up to 6 hours per event	X
Max. Comfort with Override Control	\$40	15 minutes every half-hour, up to 6 hours per event	X

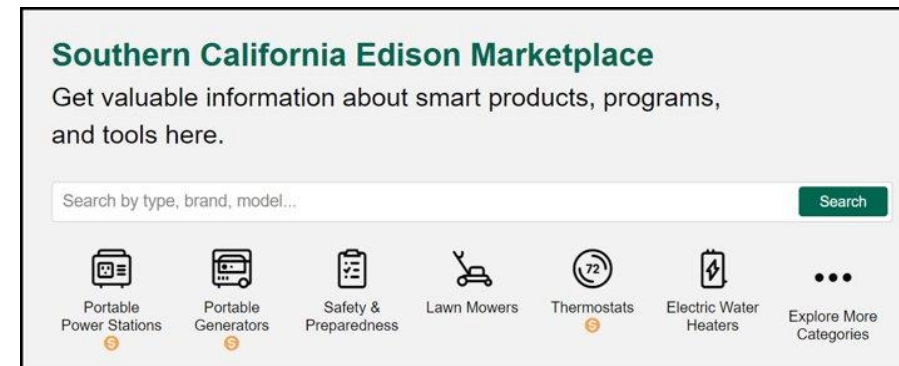
Power Savers Reward

- Who is Eligible?
- To participate, you must:
 - Be an SCE electricity service customer
 - Participants must have an SCE interval or SmartConnect™ meter
 - Not be enrolled in a conflicting SCE or non-utility energy savings program
 - Not be on any of the following SCE electric rate plans: TOU-EV-1, DM, DMS-1, DMS-2, and DMS-3
- **\$1.00 per kWh reduced during summer time**

Portable Power Station and Generator Rebates / SCE Marketplace

The SCE Marketplace rebate program was launched in June-2020 with the goal of supporting Public Safety Power Shutoff (PSPS) impacted customers, by offering a rebate to offset the out-of-pocket costs of purchasing a portable power station (battery) and/or a portable generator. Since 2021, this rebate program has continued to evolve as SCE has held community meetings and gathered customer input collected through surveys to assist High Fire Risk Area (HFRA) impacted customers become resilient during these and any type outages.

- Offer rebates to HFRA* customers who purchase a resiliency product
- Portable Power Stations: Receive up to \$150 rebate, 5x per service account
- Portable Generators: Receive up to \$600 rebate, 1x per service account**
- Enhance awareness through existing partnerships with Community Based Organizations (CBOs)
- Website: <https://marketplace.sce.com/>



* Tier 3 or Tier 2 HFRA/HFTD CPUC Fire Map: <https://ia.cpuc.ca.gov/firemap/>

** Rebates up to \$600 are for CARE, FERA, or MBL customers; all other HFRA customers qualify for \$200 rebate

SCE Resources

Scam Alert

<https://SCE.com/scamalert>

Access and Functional Needs

<https://SCE.com/AFN>

Residential Thermostat Recycling

<https://thermostat-recycle.org/where-to-recycle/>

EV Rebates

<https://evrebates.SCE.com>

Switch Is On

<https://SwitchIsOn.org>

SCE Marketplace

<https://Marketplace.SCE.com>

Medical Baseline

<https://SCE.com/MBL>

SCE CARE, FERA, EAF, ESA

<https://SCE.com/billhelp>

<https://SCE.com/findsupport>

<https://SCE.com/ESAP>

SCE Critical Care Backup Batteries

<https://SCE.com/CCBB>

Public Safety Power Shutoffs

<https://SCE.com/PSPS>

<https://SCE.com/outagealerts>

SCE Residential

<https://SCE.com/residential>

What is the Base Services Charge?

The Southern California Edison (SCE) Electric Bill is Changing

- Beginning in November 2025, electricity bills will be restructured for residential customers, including those with solar.
- Currently, the costs of maintaining the electric grid are included in the variable energy delivery charges on customers' bills. With the restructuring, costs for meters and other equipment will be separated from the variable charges and covered by a monthly Base Services Charge.
- This means that instead of paying for certain infrastructure costs through the variable electricity rate, you will pay these costs through a standard fee, regardless of how much electricity you use.
- The Base Services Charge is not a new fee or tax, but rather a change in how electric bills are structured.

Why This Is Happening

- California Assembly Bill 205 requires electric utilities to adjust the way residential customers are billed.
- The goal of the change is to make it more affordable to use electric technologies and more clean, sustainable energy.
- SCE does not earn more profit because of this change.

What's Changing on the Bill?

As part of the bill restructure, the electric delivery section of the bill will include a Base Services Charge as a separate line item, replacing the current Basic Charge. **Residential customers enrolled in California Alternative Rates for Energy (CARE), Family Electric Rate Assistance (FERA), or living in qualifying deed-restricted affordable housing (DRAH)¹, receive a discounted Base Services Charge.**

No action is required. The following changes will automatically be applied to your bill.

- 1 Base Services Charge:** This charge will cover essential costs to maintain the infrastructure which keeps your home connected to the electric grid. Below are the approximate Base Services Charge amounts:
 - **Customers** not enrolled in CARE, FERA, or living in qualified DRAH¹ – **\$24²** per month
 - **FERA customers** and **customers living in qualified DRAH¹ housing** – **\$12²** per month
 - **CARE customers** – **\$6²** per month
- 2 Lower Electricity Costs for Energy Delivery:** Customers may see total electricity prices lowered by approximately **10%** per kilowatt hour (kWh)³.

¹Deed-restricted affordable housing properties are identified by the California Housing Partnership and defined as an affordable rental home that is restricted by the rules of state or federal subsidies to residents who have incomes at or below 80 percent of the Area Median Income. For more information, visit chpc.net.






²The exact Base Services Charge amount will vary based on the number of days in your billing cycle.

³Estimate is based on current electricity rates as of June 1, 2025, and does not assume future rate changes.

How Will Customers' Bills Change?

Some customer bills may go up, down, or stay the same, depending on their usage. The customer's current rate plan and participation in programs like CARE, FERA or Medical Baseline will not be affected.

Will Your Bill Change?

Customer Type	Likely Bill Change	Why
 Low Energy User	May increase	The lower cost per kilowatt-hour may not decrease your cost enough to cover the Base Services Charge, resulting in an increase.
 Medium Energy User	May stay the same	The lower cost per kilowatt-hour may balance the Base Services Charge.
 High Energy User	May decrease	The lower cost per kilowatt-hour may help cover the Base Services Charge, resulting in savings.
 CARE/FERA and Deed-Restricted Affordable Housing ¹ Customers	May decrease	The discounted Base Services Charge and lower cost per kilowatt-hour may result in savings.
 Solar Customers	Depends on Net Usage	Solar customers are still required to pay the Base Services Charge but may benefit from lower electricity usage rates when they aren't generating power. Solar customers participating in CARE/FERA will receive a discounted Base Services Charge.

¹ Deed-restricted affordable housing properties are identified by the California Housing Partnership and defined as an affordable rental home that is restricted by the rules of state or federal subsidies to residents who have incomes at or below 80 percent of the Area Media Income. For more information, visit chpc.net.



Thank you for having us!

[SCE.com/resources](https://www.sce.com/resources)