



City of Palm Desert  
PW - Operations & Maintenance  
Randy Chavez, Director of Public Works  
73-510 Fred Waring Drive, Palm Desert, CA 92260

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**[URBAN WORK CONSTRUCTION, INC.] RESPONSE DOCUMENT REPORT**

RFP No. 2025-RFP-197

On-Call Plumbing Services

RESPONSE DEADLINE: August 11, 2025 at 2:00 pm

Report Generated: Monday, August 18, 2025

**Urban Work Construction, Inc. Response**

**CONTACT INFORMATION**

**Company:**

Urban Work Construction, Inc.

**Email:**

james@urbanworxinc.com

**Contact:**

James Henderson

**Address:**

39203 Leopard Street

Ste. B

Palm Desert, CA 92211

**Phone:**

(760) 321-3770

**Website:**

[callurbanworx.com](http://callurbanworx.com)

**Submission Date:**

Aug 11, 2025 1:29 PM (Pacific Time)

## ADDENDA CONFIRMATION

*No addenda issued*

## QUESTIONNAIRE

### 1. Proposal (WITHOUT COST)\*

Proposals shall be concise, well organized and demonstrate qualifications and applicable experience. Proposals shall be organized and include page numbers for all pages in the proposal. The proposal shall be uploaded here, in the following order and shall include:

#### 1. Cover Letter

- A. This letter should briefly introduce the firm, summarize the firm's general qualifications, include an executive summary of the specific approach which will be used to deliver the work scope; and identify the individual(s) name, address and phone number authorized to negotiate Agreement terms and compensation.

#### 2. Experience and Technical Competence

- A. **Background:** Provide history of the firm's consulting experience which specifically addresses the individual or firm's experience with similar Service as described in this RFP.
- B. **References:** The proposal shall include a list of recently completed projects that are similar in scope and function to this RFP. Provide a description of the project, client name, and the name, title, and telephone number of the primary contact person.

#### 3. Firm Staffing and Key Personnel

- A. **Staffing:** Provide the number of staff to be assigned to perform the Services and the names/discipline/job title of each as well as your firm's capacity to provide additional personnel as needed.
- B. **Key Personnel:** Identify key persons that will be principally responsible for working with the City. Indicate the role and responsibility of each individual.

- C. **Team Organization:** Describe proposed team organization, including identification and responsibilities of key personnel.
- D. **Subcontractors:** The Proposer shall identify functions that are likely to be subcontracted and identify the subcontractor that is anticipated to perform each function.

4. **Proposed Method to Accomplish the Work**

- A. Describe the technical and management approach to providing the Services to the City. Proposer should take into account the scope of the Services, and general functions required. Include a draft first year schedule of tasks, milestones, and deliverables that will provide for timely provision of the Services. In reviewing the scope of Services and goals described herein, the Proposer may identify additional necessary tasks and is invited to bring these to the City's attention within the discussion of its proposed method to accomplish the work.

Submittal\_-\_Palm\_Desert\_On\_Call\_Plumbing.pdf

**2. Non-Collusion Declaration\***

The undersigned declares:

I am an authorized representative of my company, the party making the foregoing Bid, to certify the following.

The Bid is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization, or corporation. The Bid is genuine and not collusive or sham. The Bidder has not directly or indirectly induced or solicited any other Bidder to put in a false or sham bid. The Bidder has not directly or indirectly colluded, conspired, connived, or agreed with any Bidder or anyone else to put in a sham bid, or to refrain from bidding. The Bidder has not in any manner, directly or indirectly, sought by agreement, communication, or conference with anyone to fix the Bid Price of the Bidder or any other Bidder, or to fix any overhead, profit, or cost element of the Bid Price, or of that of any other Bidder. All statements contained in the Bid are true. The Bidder has not, directly or indirectly, submitted his or her Bid Price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, to any corporation, partnership, company, association, organization, bid depository, or to any member or agent thereof to effectuate a collusive or sham bid, and has not paid, and will not pay, any person or entity for such purpose.

Any person executing this declaration on behalf of a Bidder that is a corporation, partnership, joint venture, limited liability company, limited liability partnership, or any other entity, hereby represents that he or she has full power to execute, and does execute, this declaration on behalf of the Bidder.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Confirmed

**3. Enter your valid CA Contractors State License Board (CSLB) number\***

Please enter your License Number here. This will be verified against the state database.

1066712

[Click to Verify](#) *Value will be copied to clipboard*

**4. Enter your California Department of Industrial Relations (DIR) Registration number\***

Please enter your Public Works Contractor DIR Number. This will be verified against the state database.

2000008490

[Click to Verify](#) *Value will be copied to clipboard*

**5. Type of Business\***

C Corporation (if corporation, two signatures are required)

**6. Litigation\***

Provide litigation history for any claims filed by your firm or against your firm related to the provision of Services in the last five (5) years (or type "N/A").

N/A

**7. Changes to Agreement\***

The City standard professional services agreement contract is included as an attachment herein. The Proposer shall identify any objections to and/or request changes to the standard contract language in this section of the proposal (or type "N/A"). If you are identifying changes here **ALSO** upload a copy of the redlined Language/Agreement with your Proposal. Changes requested may effect theCity's decision to enter into an Agreement.

N/A

**8. No Deviations from the RFP\***

In submitting a proposal in response to this RFP, Proposer is certifying that it takes no exceptions to this RFP including, but not limited to, the Agreement. If any exceptions are taken, such exceptions must be clearly noted here, and may be reason for rejection of the proposal. As such, Proposer is directed to carefully review the proposed Agreement and, in particular, the insurance and indemnification provisions therein (or type "N/A").

*Maximum response length: 5000 characters*

N/A

**9. Project Team Resumes\***

Submit resumes of all key personnel/support staff that will produce work product for the Services. Describe their qualifications, education, and professional licensing.

James\_Resume.pdf

Johns\_Resume.pdf

Jesse\_Hurtado\_Resume.pdf

Martin\_Hurtado\_Resume.pdf

Hector\_Nunez\_Resume.pdf

**10. List the Signatory(s) Authorized to Sign and Bind an Agreement.\***

(If two (2) signatures are required, include the following information for both signatories)

1. Full Name
2. Title
3. Physical Business Address
4. Email Address
5. Phone Number

**Corporation (C-Corp, S,B, Stock etc.):** Requires **two signatures**—both from authorized officers (e.g., President, Vice President, Secretary, or Treasurer). If signing authority is not held by a President, Vice President, Treasurer, or Secretary, a **Corporate Resolution** or **Article of Authority** is needed to verify the signer’s authorization.

**LLC:** Usually requires **one signature** from an authorized member or manager. For significant contracts (e.g., over \$50,000 for construction or over \$25,000 for service agreements), additional approvals or signatures may be required.

**Sole Proprietorship, Non-Profit, Single LLC:** Only the **one signature** is necessary.

**Authorized Signatory #1:**

- **Name:** James Henderson
- **Title:** President
- **Address:** 39203 Leopard St., Ste. B, Palm Desert, CA 92211
- **Email:** james@urbanworxinc.com
- **Phone:** (760) 321-3770

**Authorized Signatory #2:**

- **Name:** John Doyle
- **Title:** CFO & COO
- **Address:** 39203 Leopard St., Ste. B, Palm Desert, CA 92211
- **Email:** john@urbanworxinc.com
- **Phone:** (760) 321-3770

**11. Certification of Proposal:** The undersigned hereby submits its proposal and, by doing so, agrees to furnish services in accordance with the Request for Proposal (RFP), and to be bound by the terms and conditions of the RFP.\*

Confirmed

**PRICE TABLES**

Line Item	Description	Unit of Measure	Unit Cost
1	Supervisor/Foreman - Standard Rate	Hour	\$148.00
2	Supervisor/Foreman - Emergency/After-Hours Rate	Hour	\$223.00
3	Supervisor/Foreman - Weekend/Holiday Rate	Hour	\$296.00
4	Journeyman - Standard Rate	Hour	\$145.00
5	Journeyman - Emergency/After-Hours Rate	Hour	\$216.00
6	Journeyman - Weekend/Holiday Rate	Hour	\$289.00
7	Apprentice - Standard Rate	Hour	\$80.00
8	Apprentice - Emergency/After-Hours Rate	Hour	\$119.00
9	Apprentice - Weekend/Holiday Rate	Hour	\$158.00
10	Laborer - Standard Rate	Hour	\$117.00
11	Laborer - Emergency/After-Hours Rate	Hour	\$175.00
12	Laborer - Weekend/Holiday Rate	Hour	\$233.00

Date: August 11, 2025

From: Urban Worx Construction, Inc.  
39203 Leopard St., Ste. B  
Palm Desert, CA 92211  
Phone: (760) 321-3770  
Email: james@urbanworxinc.com

To: Management Analyst  
City of Palm Desert – PW Operations & Maintenance  
73-510 Fred Waring Drive  
Palm Desert, CA 92260

**RE: Proposal for ON-Call Plumbing Services – RFP No. 2025-RFP-197**

Dear Management Analyst,

Urban Worx Construction, Inc. is pleased to submit our proposal to provide On-Call Plumbing Services for the City of Palm Desert and the Palm Desert Housing Authority. As a Palm Desert-based contractor with a C-36 Plumbing License and over 20 years of experience in plumbing repair, replacement, and installation, we are fully prepared to meet the City's needs for timely, professional, and code-compliant services.

Our in-house licensed plumbers and service team specialize in municipal facility work, ensuring rapid response, consistent quality control, and adherence to all prevailing wage and safety requirements. Our approach focuses on:

- Rapid Response: two-hour emergency call-back
- Self-Performance: Minimizing subcontracting delays by using our own qualified plumbers
- Detailed Documentation: Service Fusion platform with photo and status reporting
- Proactive Safety Measures: Protecting City property, residents, and staff

Date: August 11, 2025

I, James Henderson, President of Urban Worx Construction, Inc., am authorized to negotiate agreement terms and compensation. You may reach me directly at (760) 321-3770 or james@urbanworxinc.com. My business partner, John Doyle, CFO/COO, is also available at john@urbanworxinc.com.

We appreciate your consideration and look forward to serving as a trusted plumbing partner for the City.

Sincerely,  
James Henderson  
President  
Urban Worx Construction, Inc

Date: August 11, 2025

## **Experience and Technical Competence**

### **Background**

Urban Worx Construction, Inc. is a full-service construction and specialty trade contractor headquartered in Palm Desert, CA. Founded in 2019, we provide plumbing, HVAC, electrical, and general construction services to over 4,000 clients in the Coachella Valley.

Our C-36 licensed plumbers perform a complete range of plumbing services, including leak detection and repair, drain clearing, water heater service, fixture replacement, backflow device installation, and irrigation system connections. We are experienced with both scheduled maintenance and emergency plumbing repairs for public agencies, property managers, and commercial facilities.

### **Licenses Held:**

- C-36 Plumbing Contractor – CA Lic. #1066712
  - DIR Registration #2000008490
  - Additional Classifications: B – General Building, C-10 Electrical, C-20 HVAC, C-16/D35 Pool & Spa
- 

## **Key Personnel Experience**

### **James Henderson**

#### **President, Urban Worx Construction, Inc.**

 (760) 321-3770 |  james@urbanworxinc.com

James Henderson is an accomplished business executive with over 20 years of experience in the construction, insurance, and financial sectors. As President of Urban Worx Construction, he has led the company's rapid growth by delivering exceptional service across general construction and specialty trades. James specializes in project oversight, client relationship management, and risk mitigation. His leadership has guided successful residential and commercial construction projects throughout Southern California.

Past roles include:

- Founder of Burton Development, Inc., where he led homebuilding operations including land acquisition, planning, and construction.
- Executive at Robert Henderson Construction, overseeing warranty work for major homebuilders and managing field crews.



Date: August 11, 2025

- MBA and BA in Business Administration from California State University, San Bernardino.

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**John Doyle**

**Director of Operations / Co-Principal**

 (760) 391-0590 |  john@urbanworxinc.com

John Doyle is a licensed contractor in General Building, Plumbing, HVAC, Electrical, and Pool & Spa Maintenance in both California and Arizona. He has over 20 years of hands-on and managerial experience in construction and facilities management, having led teams at Ameripan Inc. and served in various roles with the State of California. His past roles include Director of Operations at Ameripan Inc, Codes and Standards Administrator for the California Department of Housing and Community Development, and Stationary Engineer for state facilities including Cal Fire and Ironwood State Prison.

His extensive municipal experience includes serving on commissions for the City of Indio and overseeing compliance with the California Health & Safety Code. John is highly experienced in long-term infrastructure planning, budgeting, inspection enforcement, and workforce training.

- AS in Business Administration, College of the Desert
- Holds EPA Universal Freon Certification and multiple technical certifications

Date: August 11, 2025


## Project References

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### 1. Boys & Girls Club Remodel Project

**Client:** Resort Construction Services

**Contact:** Jerry Loces, Owner

 (760) 778-8862

**Role:** Subcontractor


- Re-route waste water lines under ground
- Reconfigured restrooms
- Install all new plumbing fixtures
- Added kitchen.

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### 2. Multi-Site Facility Maintenance – Abby Solutions (National Service Provider)

**Client:** Abby Solutions

**Contact:** Carl Benson, Dispatch Manager

 (201) 301-8827

**Role:** Service Provider

- Routine maintenance and emergency service for commercial complexes, including drain clearing and water heater replacements.

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### 3. National Home Warranty Providers – Multi-Trade Services

**Clients Include:**

- American Home Shield
- Fidelity National Home Warranty
- Old Republic Home Protection
- Cinch Home Warranty
- Choice Home Warranty
- First American Home Warranty

Date: August 11, 2025

**Scope:** Urban Worx provides a wide array of plumbing services for national warranty plans, including leak detection and repair, fixture replacements, drain clearing, water heater service, and backflow prevention installations. These programs require adherence to strict warranty criteria, quick turnaround on diagnostics, and professional reporting. Contact details are available upon request.

Date: August 11, 2025

## **Firm Staffing & Key Personnel**

Urban Worx Construction, Inc. employs a skilled and well-rounded team with the capacity to self-perform the vast majority of trades listed in the City's Scope of Services. While our company was officially established in 2019, our core staff has worked together for many years across multiple companies spanning over 10+ years, building a strong foundation of teamwork, trust, and shared experience. This long-standing collaboration enables our team to operate with flexibility, respond rapidly, and consistently deliver high-quality maintenance and repair services.

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## **Team Organization**

### **Executive & Management**

- **James Henderson** – President / Primary Contact
- **John Doyle** – Co-Principal / Director of Operations
- **Mike Doyle** – Operations Manager
- **Zack Vaughan** – Outside Service Manager

### **Office Support Staff**

- **Maribel Orellana** – Office Coordinator
- **Taryn Rodriguez** – Office Coordinator

### **Lead Field Technicians**

- **Martin Hurtado** – Lead Plumber (Foreman)
  - **Jesse Hurtado** – Lead Plumber (Journeyman)
  - **Hector Nunez** – Plumber (Journeyman)
  - **Angel Centeno** – Apprentice
- 

## **Key Personnel Bios**

### **Mike Doyle – Operations Manager**

Mike Doyle manages the day-to-day operations of Urban Worx, ensuring smooth coordination across HVAC, plumbing, and electrical services. He oversees both field and office teams to ensure dispatch efficiency, quality service delivery, and strong internal

Date: August 11, 2025

communication. His operational oversight supports customer satisfaction and project efficiency across all departments.

**Zack Vaughan – Outside Service Manager**

Zack Vaughan is responsible for quality control and performance in the field. He ensures technician workmanship meets Urban Worx standards, conducts jobsite walkthroughs, and serves as a liaison between customers, technicians, and management. His leadership ensures consistency, safety, and professionalism across field operations.

**Maribel Orellana – Office Coordinator**

Maribel oversees technician scheduling, customer service communications, and parts procurement. Her role supports operational continuity and ensures fast, responsive service delivery, contributing to Urban Worx's reputation for reliability.

**Taryn Rodriguez – Office Coordinator**

Taryn plays a vital role in managing logistics, dispatch coordination, and material tracking. She supports internal operations by ensuring clear communication between office and field teams and contributes to a high level of customer service.

**Martin Hurtado – Lead Plumbing Technician**

Martin oversees all commercial plumbing service operations. He ensures compliance with plumbing codes, oversees upgrades, and mentors plumbers on commercial job sites.

**Jesse Hurtado - Lead Plumbing Technician**

Jesse oversees all plumbing service operations. He ensures compliance with plumbing codes, oversees upgrades, and mentors plumbers on both residential and commercial job sites.

**Hector Nunez – Plumber Journeyman**

Hector specializes in installations, including plumbing systems, equipment, and components. He leads installation crews from layout through commissioning, ensuring efficient and clean installations.

Date: August 11, 2025

## **Proposed Method to Accomplish the Work**

Urban Worx Construction, Inc. proposes a highly responsive, well-coordinated, and cost-effective approach to executing facility repairs. Our method emphasizes self-performance of critical trades, proactive facility evaluations, detailed documentation, and alignment with the City's long-term maintenance goals.

### **1. Initial Assessment & Task Confirmation**

- Receive service request from City staff
- Dispatch appropriate crew based on urgency (emergency vs. standard)

### **2. Execution**

- Arrive fully equipped with tools, materials, and PPE
- Perform troubleshooting, repairs, or installations per scope
- Use lockout/tagout and OSHA-compliant safety measures

### **3. Use of Technology and Asset Management Integration**

Urban Worx utilizes **Service Fusion**, a cloud-based CRM and field service platform, to track, document, and manage all work orders. Key features include:

- Time-stamped photo documentation
- Equipment tracking by asset and location
- Technician job notes and status updates
- Integration with mobile devices for field reporting

We are fully open to using the **City's Asset Management Software** and will work with the City's team to ensure compatibility between platforms. Our technicians are equipped with smartphones and tablets to input data directly on site. If selected to use the City's platform, we are committed to entering required data (location, materials used, work details, etc.) and submitting final reports in a timely manner.

### **4. Emergency Response and After-Hours Availability**

Urban Worx has the internal capacity to respond to **same-day emergency calls** and is available for after-hours support when needed. Our service department is staffed to manage urgent dispatches, and our field technicians are trained to respond quickly, efficiently, and safely to minimize disruptions.

Date: August 11, 2025

## **5. Jobsite Safety and Public Protection**

Safety is a cornerstone of our operations. We have **written safety protocols and jobsite preparation procedures** for every work site. These include:

- Use of signage, barriers, cones, and dust protection
- Protective measures for adjacent equipment and public areas
- Same-day debris removal and site clean-up

**Zack Vaughan**, our Outside Service Manager, also serves as our **Dedicated Safety Manager**. He is responsible for safety oversight on all projects, conducting jobsite audits, and ensuring compliance with OSHA standards and City requirements.

## **6. Communication and Collaboration**

Urban Worx values transparency and professionalism in communication. We maintain a direct line of communication between our field technicians, office coordinators, and City staff to ensure timely updates, rapid resolution of issues, and clear documentation throughout the duration of each task or project.

James A. Henderson

E: james@urbanworxinc.com

P. 760-321-3770 • Palm Desert, CA 92211

## **Business Executive**

Accomplished Business Executive with over 20 years of comprehensive experience in leading diverse teams and driving operational excellence across multiple industries, including construction, insurance, and financial services. Demonstrated expertise in strategic planning, financial oversight, and market expansion, with a strong focus on delivering exceptional client service and sustainable business growth. Skilled in navigating complex business environments, implementing efficient process improvements, and harnessing data-driven insights to make informed decisions. Recognized for exceptional leadership in managing large-scale projects from conception to execution, fostering team collaboration, and building lasting relationships with stakeholders, partners, and customers.

### **Core competencies include:**

Risk Management. Project Management. Risk Analysis, Statistical and Financial Analysis  
Corporate Finance and Accounting, Client Relations, Strategic Planning and Forecasting,  
Business Management.

## **Professional Experience**

### **President | Urban Worx Construction, Inc. | 2019 – Present**

- *Spearheaded the establishment and rapid growth of Urban Worx Construction, Inc., elevating the business to \$1.1 million in annual revenue.*
- *Successfully delivered comprehensive services across plumbing, HVAC, electrical, and general contracting trades to over 4000 customers.*
- *Leveraged industry expertise and leadership skills to drive operational excellence, customer satisfaction, and financial performance.*

### **Insurance Incorporated • Riverside, CA • 2011 - 2019**

Mid-sized insurance brokerage, managing a portfolio of insurance and financial products. Support clients with risk financing solutions, claims management, and government compliance.

- *Manage a large book of insurance business.*
- *Implemented data mining process to collect information on potential clients.*
- *Integral part of \$8 million growth in three years.*

### **Burton Development, Inc. • Riverside, CA • 2003 - 2008**

Founder and executive of a construction company that built single family homes on a speculative basis. Performed land acquisition, planning, budgeting, land entitlements, construction management, and sale of single-family homes.

- *Generated approximately \$1,500,000 in annual sales with start-up investment of \$50,000.*
- *Improved delivery times and budget costs by 48% over a 5-year period.*
- *Conducted financial and underwriting analysis on every project to support land purchasing decisions.*

### **Robert Henderson Construction • Riverside, CA • 1995 - 2003**

Leading provider of new home warranty construction services, catering to major builders and homeowners. I specialized in rectifying construction defects under warranty, managing offsite operations, and overseeing the complete construction lifecycle. Employed proprietary budgeting software to bolster management's financial and analytical capabilities. Successfully expanded client portfolio and strengthened business relationships.

- *Took on and managed one of the company's largest clients.*
- *Managed 16 journeyman.*
- *Reorganized and streamlined processes to provide high gross margins.*

### **Education**

**Master of Business Administration (MBA)** California State University, San Bernardino,  
2019

**Bachelor of Arts in Business Administration** Cal State University, San Bernardino, Palm  
Desert, CA, 2017

JOHN DOYLE

Indio, California 92203 | 760-391-0590 | john@urbanworxinc.com

### Construction and Facilities Operations

Results-driven leader holding multiple contractors' trade licenses in California and Arizona including HVAC, Plumbing, Electrical and General Contractor with extensive experience leading teams. Sat on multiple boards including the Community Services Commission and the Fair Practices Commission for the City of Indio. Seeks a role where outstanding leadership, facilities, and operational expertise can be leveraged in the successful management of any project.

### SKILLS

- Executive Leadership • Municipal Administration • Large-Scale Planning • Operations • City Budget
- Economic Development • Manager/Administrator • Finance • Infrastructure Improvements • Facilities
- Staff Management • Community Engagement • Administrative Oversight • Municipal Management
- Interpersonal and Communication Skills • Public Safety • Unions • Water Enterprises • Collaborative
- Technology: MS Word, Excel, Outlook, PowerPoint, Project, QuickBooks, Apple, and Android Devices

### PROFESSIONAL EXPERIENCE

Urban Worx Construction Inc. 2019 - Present

- Directs all operational aspects of a multi-trade contracting firm specializing in HVAC, plumbing, electrical, and general building services.
- Oversees both day-to-day operations and long-term strategic planning to ensure efficient service delivery across residential, commercial, and municipal projects.
- Manages cross-functional teams, including field technicians, office staff, and department leads, ensuring alignment with company goals and industry standards.
- Leads large-scale infrastructure improvement and facility maintenance projects from estimation through on-time, on-budget completion.
- Maintains compliance with all city, state, and federal regulations, including building codes, safety protocols, and licensing requirements.

- Develops and administers project budgets, optimizes resource allocation, and negotiates high-value contracts for municipal and private sector clients.
- Serves as primary liaison to public agencies, inspectors, subcontractors, and community stakeholders to ensure project transparency and satisfaction.
- Implements operational systems that improve communication, accountability, and performance across all divisions.
- Upholds Urban Worx's reputation for quality workmanship, safety, and professionalism through rigorous quality control and staff mentorship.

AMERIPAN INC. 2006 to 2022

DIRECTOR OF OPERATIONS, Palm Desert, CA

Ameripan Inc is a full-service residential and commercial construction company specializing in new construction; remodels; plumbing, HVAC, electrical, and pool/spa equipment maintenance, fire safety & inspection, industrial safety engineering. As director of operations, job functions include the following:

- Manage large-scale planning and infrastructure improvement projects including complex building maintenance and construction projects from estimation through on-time, on-budget completion.
- Lead, manage and coach a large team in the delivery of successful facilities projects throughout Southern California and the city of Indio.
- Analyze and participate in the preparation and administration of project budgets.
- Prioritize multiple competing work orders and aligned needed teams and resources to deliver the highest-quality result at the best possible cost.
- Provide administrative oversight to the operational and policy functions of projects ensuring they were completed and delivered with high levels of client satisfaction.
- Oversee the day-to-day operations of the firm and planned managed the activities and operations of all internal departments, advising and assisting where needed.
- Provide administrative oversight to the operational and policy functions for the organization, including establishing positive working relationships with representatives with community organizations, state/local agencies and associations, and the public.
- As the organization's business leader I create extensive economic development opportunities for the firm, including obtaining large contracts for massive infrastructure improvement projects.
- Use exceptional communication skills with both external and internal stakeholders ensuring facilities and infrastructure projects were delivered what was agreed upon.

- Create both short term and long-term large-scale planning of the organization, ensuring the growth and ongoing continuous improvement of the firm.

## PROFESSIONAL EXPERIENCE CONTINUED

STATE OF CALIFORNIA – January 2018 to September 2021

### CODES AND STANDARDS ADMINISTRATOR I

Housing and Community Development, Riverside, CA

Heald progressive role as Codes and Standards Administrator overseeing 24 inspectors from San Luis Obispo to San Diego border with Mexico.

- Led, monitored and guided a team of district representatives in the inspection and enforcement of California Health and Safety Codes.
- Provided coaching to staff on how to grow their career within the State of California.
- Established expectations, monitored performance, and provided constructive feedback to staff on a continuous basis, including documenting deficiencies through performance evaluations and corrective memorandums.
- Provided training and development to field district representatives to enable them to perform their assigned duties in the most efficient, professional, and courteous manner, including developing continuing training assignments for district representatives.
- Supported area-wide application by the Division staff and for local administration of State Housing Law Employee Housing and Mobile Home Park laws in construction, electrical, plumbing, heating, and related data preliminary to division approval of alternate materials, appliances, fixture, methods of construction, and installation techniques.

### STATIONARY ENGINEER

California Department of Fire and Forestry & Ironwood State Prison

- Supervised Construction as well as implemented policy and procedure of all the mechanical and security protocols for the New Cal Fire Southern Operations Base located at March Airforce base in Moreno Valley. This facility is state of the art and designed to manage all the emergency fire operations for Southern California to include but not limited to air and ground support.
- Developed key relationships with internal and external stakeholders including Council, City staff, public and private organizations.
- Partnered with public safety, unions, and water enterprises in executing projects.

## BOARDS & COMMISSIONS

Commissioner: Community Services Commission, City of Indio (2014 to 2016); Mobile Home Fair Practices Commission, City of Indio (2012 to 2014)

Treasurer: Board of Directors, Sonora Wells HOA, Indio (2010 to 2014)

Chair: Board of Directors, United Methodist Church, (2008 to 2010)

## EDUCATION

Associate of Science in Business Administration, College of the Desert, Palm Desert, CA, 2017

## LICENCES & CERTIFICATIONS

State of California: B General Contractor, C-36 Plumbing, C-20 HVAC, C-10 Electrical, D-35 Pool and Spa Maintenance

EPA: Universal Freon Certification

Additional: Sloan Value Certified, Mold Certified, Boiler Certification

## **Jesse Hurtado II**

Lead Journeyman Residential Plumber

### **PROFESSIONAL SUMMARY**

Experienced and highly skilled residential plumber with over 30 years of hands-on expertise in troubleshooting, repair, and installation of plumbing systems. Currently serving as Lead Residential Plumber at Urban Worx Construction, Inc., Jesse oversees residential plumbing operations, mentors junior technicians, and ensures exceptional service quality. Recognized for quick diagnostics, effective leadership, and customer-first service delivery. Highly dependable, safety-conscious, and experienced in handling diverse residential plumbing projects in coordination with city requirements.

#### Core Skills:

Residential Plumbing Systems • Fixture Installation & Repairs • Drainage & Sewer Systems  
Water Heater Installation • Pipe Fitting • Troubleshooting & Diagnostics • Team Leadership  
& Mentoring  
Customer Service • City Code Compliance • Safety & Clean Worksite Practices

### **RELEVANT EXPERIENCE**

Lead Residential Plumber

Urban Worx Construction, Inc. – Palm Desert, CA | 2024 – Present

- Leads all residential plumbing service and installation operations across the company's service region.
- Provides expert-level troubleshooting and repair of residential water, waste, and gas systems.
- Mentors and trains junior and apprentice plumbers to uphold quality workmanship and safety standards.
- Coordinates with project managers and office staff to ensure jobs are completed efficiently and meet customer expectations.
- Maintains full compliance with local plumbing codes and city permit requirements.
- Prepares jobsite for safety and cleanliness, including debris removal and protecting existing systems from damage.

Journeyman Plumber

Various Plumbing Contractors – Southern California | 1990 – 2024

- Completed thousands of residential plumbing service calls and installations over three decades.
- Specialized in repipes, fixture upgrades, water heaters, slab leak repair, and new construction rough-in.
- Maintained high levels of customer satisfaction through responsive, honest, and thorough service.

- Worked with city inspectors, permit offices, and general contractors to ensure code compliance and job success.

**PROJECT ALIGNMENT – CITY OF PALM DESERT**

- Over 30 years of experience servicing residential plumbing systems across Southern California
- Well-versed in troubleshooting and repairing fixtures, piping, drainage, and water systems
- Proven ability to lead plumbing crews and manage field operations effectively
- Committed to safe work practices, debris removal, and customer area protection
- Familiar with city permit processes, compliance, and inspection procedures

## **Martin Hurtado**

Lead Commercial Plumber

### **PROFESSIONAL SUMMARY**

Veteran commercial plumber with extensive experience leading large-scale plumbing projects in commercial and municipal settings. As Lead Commercial Plumber at Urban Worx Construction, Inc., Martin oversees the commercial plumbing division, manages field crews, and ensures all work meets technical, safety, and code standards. Recognized for his ability to deliver complex installations and repairs with precision, professionalism, and a commitment to high-quality outcomes. Skilled in project coordination, inspection readiness, and supervising crews on multi-site developments.

Core Skills:

Commercial Plumbing Systems • Crew Supervision • Multi-Site Project Management  
Plumbing Code Compliance • Jobsite Safety Enforcement • High-Volume Service Delivery  
Blueprint Reading • Piping Systems & Equipment • Quality Control

### **RELEVANT EXPERIENCE**

Lead Commercial Plumber

Urban Worx Construction, Inc. – Palm Desert, CA | 2019 – Present

- Leads commercial plumbing projects including tenant improvements, public building maintenance, and new construction.
- Supervises plumbing crews to complete installations, repairs, and system upgrades on schedule and to code.
- Ensures worksite safety, cleanliness, and coordination with other trades during active construction.
- Performs inspections, final walkthroughs, and compliance verification for commercial plumbing systems.
- Collaborates with project managers, inspectors, and subcontractors to complete complex, multi-phase jobs.

Journeyman Plumber / Crew Leader

Commercial Plumbing Contractors – Southern California | 2005 – 2019

- Performed installation and maintenance of commercial piping systems including gas, water, and waste lines.
- Managed small teams and coordinated equipment, tools, and daily task assignments.
- Worked from blueprints, submittals, and code requirements to complete scope of work efficiently.

## **LICENSES & CERTIFICATIONS**

- Journeyman Plumber (CA)
- OSHA 30 Certified
- Backflow Prevention Certified
- Confined Space Entry & PPE Trained

## **PROJECT ALIGNMENT – CITY OF PALM DESERT**

- Leads crews on plumbing repairs and upgrades for multi-building sites
- Ensures adherence to plumbing codes, permitting, and safety procedures
- Experienced in commercial plumbing walk-throughs and punch-list closeouts
- Coordinates across trades to complete work efficiently with minimal disruption
- Maintains clean, protected jobsites and responds to municipal documentation needs

# Hector Nunez

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Plumbing Journeyman

## PROFESSIONAL SUMMARY

Dedicated plumbing journeyman with 7 years of hands-on experience in commercial, municipal, and residential plumbing systems. Currently with Urban Worx Construction, Inc., Hector performs complex installations, system repairs, and preventative maintenance across diverse projects. Known for precision workmanship, jobsite safety, and consistent on-time project delivery. Skilled in working from blueprints, troubleshooting issues, and collaborating with other trades to ensure seamless project execution.

## Core Skills

- Commercial & Residential Plumbing
- Fixture & System Installation
- Crew Collaboration
- Jobsite Safety & Cleanliness
- Plumbing Code Compliance
- Service & Repair Expertise
- Blueprint & Technical Drawing Interpretation
- Piping Systems & Equipment
- Preventative Maintenance
- Quality Control & Inspection Readiness

## RELEVANT EXPERIENCE

Urban Worx Construction, Inc. – Palm Desert, CA | 2024 – Present

- Executes plumbing installations, repairs, and system upgrades for residential and commercial projects.
- Works closely with project managers and other trades to complete jobs to code and on schedule.
- Maintains clean and safe jobsites while protecting client property during all phases of work.
- Performs inspections and final walkthroughs to ensure compliance with plumbing standards.

All Season – Coachella Valley, CA | 2020 – 2024

- Installed, maintained, and repaired plumbing systems for residential and light commercial properties.

- Interpreted blueprints and specifications to meet project requirements.
- Assisted with training apprentices and ensuring adherence to safety procedures.

Plumbing Services – Indio, CA | 2017 – 2020

- Supported journeymen in daily plumbing tasks including pipefitting, fixture installation, and leak repairs.
- Learned and applied proper safety protocols, tool usage, and material handling techniques.
- Completed on-the-job training in plumbing code compliance and basic system troubleshooting.

## **LICENSES & CERTIFICATIONS**

- Journeyman Plumber (CA)
- OSHA 30 Certified
- Confined Space Entry & PPE Trained

## **PROJECT ALIGNMENT – CITY OF PALM DESERT**

- Performs plumbing repairs, maintenance, and system installations for multi-building sites.
- Adheres to plumbing codes, permitting processes, and municipal safety requirements.
- Experienced in inspections, punch-list closeouts, and maintaining detailed documentation.
- Coordinates with other trades to ensure efficient, minimally disruptive project completion.