



City of Palm Desert  
PW - Operations & Maintenance  
Randy Chavez, Director of Public Works  
73-510 Fred Waring Drive, Palm Desert, CA 92260

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**[PRO-CRAFT CONSTRUCTION, INC.] RESPONSE DOCUMENT REPORT**

RFP No. 2025-RFP-197

On-Call Plumbing Services

RESPONSE DEADLINE: August 11, 2025 at 2:00 pm

Report Generated: Monday, August 18, 2025

**Pro-Craft Construction, Inc. Response**

**CONTACT INFORMATION**

**Company:**

Pro-Craft Construction, Inc.

**Email:**

estimating@procraftci.com

**Contact:**

estimating Department

**Address:**

500 Iowa Street  
Redlands, CA 92373

**Phone:**

(909) 790-5222 Ext: 112

**Website:**

[www.procraftci.com](http://www.procraftci.com)

**Submission Date:**

Aug 11, 2025 12:32 PM (Pacific Time)

## ADDENDA CONFIRMATION

*No addenda issued*

## QUESTIONNAIRE

### 1. Proposal (WITHOUT COST)\*

Proposals shall be concise, well organized and demonstrate qualifications and applicable experience. Proposals shall be organized and include page numbers for all pages in the proposal. The proposal shall be uploaded here, in the following order and shall include:

#### 1. Cover Letter

- A. This letter should briefly introduce the firm, summarize the firm's general qualifications, include an executive summary of the specific approach which will be used to deliver the work scope; and identify the individual(s) name, address and phone number authorized to negotiate Agreement terms and compensation.

#### 2. Experience and Technical Competence

- A. **Background:** Provide history of the firm's consulting experience which specifically addresses the individual or firm's experience with similar Service as described in this RFP.
- B. **References:** The proposal shall include a list of recently completed projects that are similar in scope and function to this RFP. Provide a description of the project, client name, and the name, title, and telephone number of the primary contact person.

#### 3. Firm Staffing and Key Personnel

- A. **Staffing:** Provide the number of staff to be assigned to perform the Services and the names/discipline/job title of each as well as your firm's capacity to provide additional personnel as needed.
- B. **Key Personnel:** Identify key persons that will be principally responsible for working with the City. Indicate the role and responsibility of each individual.

- C. **Team Organization:** Describe proposed team organization, including identification and responsibilities of key personnel.
- D. **Subcontractors:** The Proposer shall identify functions that are likely to be subcontracted and identify the subcontractor that is anticipated to perform each function.

4. **Proposed Method to Accomplish the Work**

- A. Describe the technical and management approach to providing the Services to the City. Proposer should take into account the scope of the Services, and general functions required. Include a draft first year schedule of tasks, milestones, and deliverables that will provide for timely provision of the Services. In reviewing the scope of Services and goals described herein, the Proposer may identify additional necessary tasks and is invited to bring these to the City's attention within the discussion of its proposed method to accomplish the work.

Proposal.pdf

Service\_T&M\_Equip\_Only\_Expire\_20260701.pdf

**2. Non-Collusion Declaration\***

The undersigned declares:

I am an authorized representative of my company, the party making the foregoing Bid, to certify the following.

The Bid is not made in the interest of, or on behalf of, any undisclosed person, partnership, company, association, organization, or corporation. The Bid is genuine and not collusive or sham. The Bidder has not directly or indirectly induced or solicited any other Bidder to put in a false or sham bid. The Bidder has not directly or indirectly colluded, conspired, connived, or agreed with any Bidder or anyone else to put in a sham bid, or to refrain from bidding. The Bidder has not in any manner, directly or indirectly, sought by agreement, communication, or conference with anyone to fix the Bid Price of the Bidder or any other Bidder, or to fix any overhead, profit, or cost element of the Bid Price, or of that of any other Bidder. All statements contained in the Bid are true. The Bidder has not, directly or indirectly, submitted his or her Bid Price or any breakdown thereof, or the contents thereof, or divulged information or data relative thereto, to any corporation, partnership, company, association, organization, bid depository, or to any member or agent thereof to effectuate a collusive or sham bid, and has not paid, and will not pay, any person or entity for such purpose.

Any person executing this declaration on behalf of a Bidder that is a corporation, partnership, joint venture, limited liability company, limited liability partnership, or any other entity, hereby represents that he or she has full power to execute, and does execute, this declaration on behalf of the Bidder.

I declare under penalty of perjury under the laws of the State of California that the foregoing is true and correct.

Confirmed

**3. Enter your valid CA Contractors State License Board (CSLB) number\***

Please enter your License Number here. This will be verified against the state database.

467234

[Click to Verify](#) *Value will be copied to clipboard*

**4. Enter your California Department of Industrial Relations (DIR) Registration number\***

Please enter your Public Works Contractor DIR Number. This will be verified against the state database.

1000001106

[Click to Verify](#) *Value will be copied to clipboard*

**5. Type of Business\***

S Corporation (if corporation, two signatures are required)

**6. Litigation\***

Provide litigation history for any claims filed by your firm or against your firm related to the provision of Services in the last five (5) years (or type "N/A").

Please see attached confidential document.

**CONFIDENTIAL**

**PRO-CRAFT**

SIGNATURE OF QUALITY

City of Palm Desert  
73-510 Fred Waring Drive  
Palm Desert, CA 92260

August 11, 2025

**RE: Claim Explanation**

Project: Perris #4 Site Utilities located at 32255 Leon Rd., Perris, CA 92571  
Case Number: CVR12301733  
Duration: 1/16/2025 - Ongoing  
Status: Ongoing

The matter pertains to an indemnification issue arising from an alleged design flaw on the project in question. It is important to emphasize that Pro-Craft was not responsible for the design on this project.

If you have any questions or concerns, please feel free to contact our office anytime.

Sincerely,  
Pro-Craft Construction, Inc.

  
Christopher McFayden, President / CEO



### 7. Changes to Agreement\*

The City standard professional services agreement contract is included as an attachment herein. The Proposer shall identify any objections to and/or request changes to the standard contract language in this section of the proposal (or type "**N/A**"). If you are identifying changes here ALSO upload a copy of the redlined Language/Agreement with your Proposal. Changes requested may effect theCity's decision to enter into an Agreement.

N/A

### 8. No Deviations from the RFP\*

In submitting a proposal in response to this RFP, Proposer is certifying that it takes no exceptions to this RFP including, but not limited to, the Agreement. If any exceptions are taken, such exceptions must be clearly noted here, and may be reason for rejection of the proposal. As such, Proposer is directed to carefully review the proposed Agreement and, in particular, the insurance and indemnification provisions therein (or type "**N/A**").

*Maximum response length: 5000 characters*

N/A

### 9. Project Team Resumes\*

Submit resumes of all key personnel/support staff that will produce work product for the Services. Describe their qualifications, education, and professional licensing.

Pro-Craft-Resumes-2021-Leslie\_Kussman.pdf

Pro-Craft-Resumes-2023-04-Everett\_Trinidad.pdf

Resumes-Garrett\_Kelley.pdf

Resumes-Joseph\_Ramirez.pdf

Resumes-Kyle\_Chanthachak.pdf

Resumes-Matthew\_Dalgity-02-22.pdf

Tyler\_Leavitt\_-\_Resume.pdf

**10. List the Signatory(s) Authorized to Sign and Bind an Agreement.\***

(If two (2) signatures are required, include the following information for both signatories)

1. Full Name
2. Title
3. Physical Business Address
4. Email Address
5. Phone Number

**Corporation (C-Corp, S,B, Stock etc.):** Requires **two signatures**—both from authorized officers (e.g., President, Vice President, Secretary, or Treasurer). If signing authority is not held by a President, Vice President, Treasurer, or Secretary, a **Corporate Resolution** or **Article of Authority** is needed to verify the signer’s authorization.

**LLC:** Usually requires **one signature** from an authorized member or manager. For significant contracts (e.g., over \$50,000 for construction or over \$25,000 for service agreements), additional approvals or signatures may be required.

**Sole Proprietorship, Non-Profit, Single LLC:** Only the **one signature** is necessary.

- A. Christopher McFayden
- B. President/CEO
- C. 500 Iowa Street, Redlands, CA 92373
- D. [estimating@procraftci.com](mailto:estimating@procraftci.com)
- E. 909-790-5222
- A. Susan McFayden
- B. CFO
- C. 500 Iowa Street, Redlands, CA 92373
- D. [estimating@procraftci.com](mailto:estimating@procraftci.com)

E. 909-790-5222

**11. Certification of Proposal: The undersigned hereby submits its proposal and, by doing so, agrees to furnish services in accordance with the Request for Proposal (RFP), and to be bound by the terms and conditions of the RFP.\***

Confirmed

**PRICE TABLES**

Line Item	Description	Unit of Measure	Unit Cost
1	Supervisor/Foreman - Standard Rate	Hour	\$238.87
2	Supervisor/Foreman - Emergency/After-Hours Rate	Hour	\$300.06
3	Supervisor/Foreman - Weekend/Holiday Rate	Hour	\$361.27
4	Journeyman - Standard Rate	Hour	\$173.07
5	Journeyman - Emergency/After-Hours Rate	Hour	\$219.12
6	Journeyman - Weekend/Holiday Rate	Hour	\$271.87
7	Apprentice - Standard Rate	Hour	\$136.55
8	Apprentice - Emergency/After-Hours Rate	Hour	\$180.56
9	Apprentice - Weekend/Holiday Rate	Hour	\$224.58
10	Laborer - Standard Rate	Hour	\$150.06
11	Laborer - Emergency/After-Hours Rate	Hour	\$193.34

Line Item	Description	Unit of Measure	Unit Cost
12	Laborer - Weekend/Holiday Rate	Hour	\$236.60



## On-Call Plumbing Services

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### City of Palm Desert and Palm Desert Housing Authority

#### PREPARED FOR

City of Palm Desert and  
Palm Desert Housing Authority

73-510 Fred Waring Drive  
Palm Desert, CA 92260

#### PREPARED BY

Pro-Craft Construction, Inc.  
Leslie Kussman  
Service Manager  
500 Iowa Street  
Redlands, CA 92373  
909-790-5222  
estimating@procraftci.com

# Pro-Craft Construction – Cover Letter

Founded in 2003 by Tim McFayden with one truck, a \$350,000 bonding capacity, and a commitment to integrity, professionalism, and honesty, Pro-Craft Construction has grown into a leading contractor in Southern California. Today, with over 160 employees, 55,000 square feet of facilities, and a bonding capacity exceeding \$120 million, we remain a family-founded, team-driven company that delivers high-quality public works construction.

## General Qualifications

Pro-Craft has a 20+ year track record of successfully delivering large-scale public works construction projects, some valued up to \$18 million. Our partnerships with school districts, municipalities, and higher education institutions speak to our capability, reliability, and client-first approach. We are a trusted partner to numerous Southern California schools and community colleges, with experience managing the complex requirements of public education construction, including DSA coordination, community engagement, and multi-phased scheduling. Our projects consistently meet the highest standards for safety, quality, and performance.

As a licensed contractor with multiple classifications, Pro-Craft delivers turnkey, end-to-end solutions that streamline costs and improve project efficiency. Our in-house teams, supported by a powerful enterprise resource planning (ERP) system, self-perform the majority of our work across the following specialties:

- Plumbing and wet-side mechanical systems
- Underground utilities and fire protection
- Process Piping
- General engineering and heavy equipment rental
- Building Information Modeling (BIM)
- 24/7 Service and repair support

## Approach to Delivering the Work Scope

Our “Pro-Active Approach” centers on early engagement, transparent communication, and integrated project delivery. By self-performing critical scopes, leveraging an advanced ERP system for real-time project tracking, and coordinating closely with stakeholders, we ensure efficient mobilization, minimal disruption, and on-time completion. We prioritize safety, collaboration, and adaptability to meet each client’s unique needs while delivering consistent, high-quality results.

## Authorized Representative & Contact Information

Roxanne Greenwood, Contract Administrator, is authorized to negotiate agreement terms and compensation on behalf of Pro-Craft Construction.

Christopher McFayden, President & CEO, Timothy McFayden, SEC and Susan McFayden, CFO are all authorized to sign contracts on behalf of Pro-Craft Construction, Inc.

500 Iowa Street  
Redlands, CA 92373  
Phone: (909) 790-5222  
Email: [estimating@procraftci.com](mailto:estimating@procraftci.com)

# Experience and Technical Competence

## Background

Since 2003, Pro-Craft Construction has specialized in providing full-service plumbing solutions for public agencies, educational institutions, and municipalities throughout Southern California. Our experience extends far beyond installation and repair — we offer consultative expertise that helps clients identify, plan, and resolve plumbing challenges efficiently, safely, and with minimal disruption to operations.

For more than 20 years, we have served as a trusted on-call plumbing partner to school districts, cities, and higher education facilities. This role requires rapid mobilization, accurate problem assessment, and the ability to advise on both immediate and long-term solutions. Our consulting experience in this area includes:

- System Assessments & Diagnostics – Conducting on-site evaluations to identify root causes, system vulnerabilities, and compliance issues.
- Scope Development & Cost Analysis – Advising clients on the most cost-effective and sustainable repair or replacement options, including materials and methods suited to their facilities.
- Regulatory Coordination – Ensuring compliance with local codes, health and safety regulations, and, where applicable, Division of the State Architect (DSA) requirements.
- Phased Work Planning – Designing schedules that minimize operational impacts for occupied sites, including after-hours and emergency work strategies.
- Preventive Maintenance Consulting – Recommending proactive maintenance plans to extend the life of plumbing systems and reduce future downtime.

## Experience in Similar Services

- Multiple K–12 School Districts – Provided on-call plumbing consulting and repair services for campuses across Southern California, including underground utility repairs, restroom fixture replacements, backflow prevention, and domestic water system upgrades.
- Municipal Facilities – Responded to emergency calls for city buildings, advising on and executing repairs for water main breaks, sewer line failures, and fire protection tie-ins.
- Higher Education Campuses – Consulted on large plumbing retrofits and expansions, including temporary bypass systems and sequencing strategies to avoid class or lab disruptions.

Our Pro-Active Approach ensures that every service request begins with thorough communication and a clear understanding of the client's priorities. Because we self-perform plumbing work with a team of highly trained, licensed professionals — supported by an in-house Service Department — our recommendations are grounded in practical expertise and proven performance.



**PRO-CRAFT  
SERVICE**  
24 HOUR EMERGENCY RESPONSE



## OUR MISSION

Founded on strong working relationships, our mission is to continuously provide the highest quality of services while also supporting and connecting with our local community programs.



## REDUCE DOWNTIME

Our qualified team streamlines the award process to expedite the execution of public projects, which ultimately reduces downtime.



## EMERGENCY SERVICES

Our highly trained commercial service technicians provide 24-hour emergency services quickly and safely without sacrificing on quality.

## SPECIALTY SERVICES

- ✓ Excavation
- ✓ Demolition
- ✓ Concrete Patch
- ✓ Tile Patch
- ✓ Saw Cutting
- ✓ Asphalt Patch
- ✓ Drywall Patch
- ✓ Painting

## OUR CAPABILITIES

- 🔧 Plumbing
- ⚙️ Mechanical
- 🏗️ Design Build
- 🔧 Process Piping
- 👷 General Engineering
- 🏠 Underground Utilities
- 🏢 Commercial Service
- 🔥 Fire Protection

## DELIVERY OPTIONS

- Direct Hire
- Fixed Pricing
- Time and Material
- Service Contract
- Unit Pricing
- Forced Account

## SERVICE VAN CAPABILITIES

- ✓ Camera, Video, Location, & Recording Service Equipment - now capable of capturing footage in pipes up to 24" in diameter using our new Pipe Crawler.
- ✓ Hydro Jetting for all drain and sewer lines up to 4".
- ✓ Concrete Demolition Equipment.
- ✓ Drain Machines able to clear up to 6" sewer lines, now including descaling for pipes up to 4" with our new High-Speed Chain Snake.
- ✓ Fully Self Contained Power Source IE: Gas Generator.
- ✓ 360 degrees of Exterior Lighting for Night and Remote Work.
- ✓ Pipe Threader, able to thread pipe up to 2" onsite.
- ✓ Utility Location Equipment, Able to locate Gas, Electrical "Edison," City Water and Sewer Mains.
- ✓ Trailer Jetting for Sewer Lines & Storm Drain Lines - now servicing lines up to 24" with our Mongoose 254-HD High-Pressure Jetter.

## SERVICES

- ✓ Drain Service
- ✓ Video Inspection
- ✓ Leak Repair
- ✓ Water Heaters
- ✓ Booster Pumps
- ✓ Hydronic Systems
- ✓ Medical Gas
- ✓ Earthquake Valves
- ✓ PIV & FDC
- ✓ Detention Systems
- ✓ Hydro Jetting
- ✓ Sewer Lining
- ✓ Line Locating
- ✓ Boilers
- ✓ Acid Waste
- ✓ Chilled Water
- ✓ Compressed Air
- ✓ Fire Hydrants
- ✓ Backflows
- ✓ Lift Stations

## AREAS SERVED

- Los Angeles
- Ventura County
- Imperial County
- Kern County
- San Bernadino
- Riverside
- Orange County
- San Diego

## TESTIMONIALS

"I truly appreciate the outstanding work your team has provided. Your technicians consistently go above and beyond to solve "mystery" issues that have challenged the stations for years. They are always professional, and every issue has been resolved or repaired on the first trip—no exceptions."

-Cora Gaugush - Project Technician - City of Palm Desert

"I want to thank you and your team for all your help. Your crew did an excellent job, and I'm very impressed with how quickly and efficiently they completed the work. Their professionalism and attention to detail were truly commendable."

-Art J. Baltierra - Supervisor, Support Services - Corona/Norco Unified School District

**24-HOUR**  
EMERGENCY SERVICE  
833-488-522

WWW.PROCRAFTCI.COM

# Experience and Technical Competence Cont.

## References

**Description of the project:** Perform maintenance, repairs and alterations for plumbing systems

**Client Name:** Orange County Public Works

**Contact Person:** Gerald Walker, Plumbing and Metalsmith Superintendent, 714-667-4931

**Description of the project:** Perform maintenance, repairs and alterations for plumbing systems

**Client Name:** John Wayne Airport

**Contact Person:** Tyler Polidori, Project Manager, 949-252-5095

**Description of the project:** On-Call, As Needed Plumbing Services

**Client Name:** City of LA, General Services Division

**Contact Person:** Joe Arias, Building Maintenance Central District Plumbing Supervisor, 310-877-3304

**Description of the project:** On-Call, As Needed Plumbing Services

**Client Name:** City of Redlands

**Contact Person:** Kathleen Giorgianni, Senior Administrative Assistant, 909-557-5514

**Description of the project:** Plumbing maintenance and repair services

**Client Name:** OC Fire Authority

**Contact Person:** Dr. Linda Owens Jackson, Chief Facilities Officer, 310-900-1600 ext. 2606

**Please See Attached Expanded List of References**

Entity Name	Name of Contact Phone Number Email Address		Purpose of Contract	Total Cost	Start Date	End Date
Rialto Unified School District	Doug Way, Maintenance & Operations Director 909-820-7863	Rialto USD Master Contract FY 21-22	Field contract services Public Works project. Routine, ongoing & recurring for plumbing emergency repairs at various sites for the 2021-22 school year.	\$ 4,403.08	7/1/2021	9/30/2022
Orange County Fire Authority	David Nickols, Facilities Maintenance Manager 714-573-6475 Glenna Timourian, Business Analyst-Property Management 714-573-6470	Orange County Fire Authority - Maintenance & Repair Svcs.	Plumbing Maintenance and Repair Services; one year contract with the option of four (4) one-year renewal terms.	\$ 145,273.29	9/1/2021	9/30/2022
Fontana Unified School District	Paul Byrne, Supervisor 909-322-7655 Luis Estrada, Maintenance & Operations Authorized Purchaser 909-357-5000	Fontana USD Emergency Plumbing Repair Districtwide As Needed	Purchase order for emergency Plumbing Repairs districtwide, on an as needed basis. NTE \$85,000.00 Valid until June 30, 2022	\$ 58,544.70	9/24/2021	9/30/2022
Fullerton Joint Union High School	Dale McCurry, Maintenance & Operations Manager 714-680-5609	Fullerton Joint UHSD Master FY 2021/2022	Plumbing Services 2021/2022 School Year.	\$ 40,193.97	7/1/2021	11/3/2022
Inland Empire Health Plan	Teri Picarone, Purchasing Contract Specialist 909-890-2688	IEHP Plumbing Svcs FY 22-23	Commercial/Industrial Plumbing Services: February 28, 2022 through February 27, 2023	\$ 34,705.84	2/28/2022	4/30/2023
Moreno Valley Unified School District	Ryan Beckham, Supervisor III Maintenance & Operations 951-571-7500 David Chatterton, Maint. And Operations Authorized User 951-571-7500	Nutrition Svcs Dept Open PO Plumbing Svcs FY 22/23	Annual Open PO for the 2022/2023 School Year not to exceed \$10k - Plumbing Services for the Nutrition Services Dept.	\$ 6,751.00	4/4/2023	6/23/2023
Fallbrook Union Elementary School District	Bryson Bickler, Dir. Of Facilities, Maintenance & Operations 760-731-5408	Fallbrook Union ESD On Call As Needed FY 22/23	On Call As Needed Plumbing Services, Not to Exceed \$7,500.00 Fiscal Year 2022-2023.	\$ 4,550.57	7/1/2022	6/30/2023
Inland Empire Utilities Agency	Sean French, Facilities Specialist 909-993-1768 sfrench@ieua.org Frank Sotomayer, Facilities Program Supervisor fsotomayer@ieua.org	IEUA As Needed Plumbing Services	On Call As Needed Plumbing Services   NTE \$300,000.00 2 Year Term with the agency's discretion to extend up to (3) one-year periods for a total aggregate contract term of five (5) years.	\$ 33,711.94	7/1/2022	6/30/2023
Yucaipa-Calimesa Joint Unified School District	Dennis Klein, Director of Maintenance and Operations 909-797-0174	Yucaipa-Calimesa JUSD PO for Emergency T&M Repairs FY 22/23	Open Purchase Order for Emergency Time & Material Repairs Fiscal Year 22/23	\$ 21,799.40	7/1/2022	6/30/2023
Orange County Sanitation District	Lawrence Johnson, Lead Facilities Worker 714-593-7223	OCSD On-Call Plumbing Repair Services Renewal #2 FY 22/23	On-Call Plumbing Repair Services - Renewal #2 FY 22/23	\$ 73,375.99	7/1/2022	6/30/2023
City of Palm Desert	Brad Chuck, City of Palm Desert 760-776-6482	City of Palm Desert On Call Plumbing Svcs FY 22/23	On-Call Plumbing Services for Parks & Landscape Facilities FY 22/23	\$ 165,505.09	7/1/2022	6/30/2023
Fullerton Joint Union High School	Dale McCurry, Maintenance & Operations Manager 714-680-5609	FJUSD Open Order for Plumbing Svcs & Repairs As Needed DW	Open Order for Plumbing Svcs & Repairs As Needed Districtwide. NTE \$40,000.00	\$ 9,561.89	7/1/2022	6/30/2023
Moreno Valley Unified School District	Ryan Beckham, Supervisor III Maintenance & Operations 951-571-7500 David Chatterton, Maint. And Operations Authorized User 951-571-7500	Moreno Valley USD Open PO FY 2022-23	Project Description: Annual Open Purchase Order for the the 2022/2023 School Year not to Exceed \$50k Scope of Work: Routine Repairs / Service for the Plumbing Dept	\$ 39,928.27	5/1/2023	6/30/2023

Entity Name	Name of Contact Phone Number Email Address	Purpose of Contract	Total Cost	Start Date	End Date	
City of Los Angeles - DGS	Joey Limbo, Op. Mgr., GSD Bldg Maint. 818-779-7408 Christopher Thornberry, Bldg. Maint. Dist. Supervisor 213-276-5507 Curtis Morita, Plumbing Supervisor 818-779-7400	City of LA Plumbing Services FY 21-22	Scope of Work includes: providing plumbing, natural gas, and sewer line services needed to address: plumbing, natural gas, sewer line systems, domestic hot and cold water systems and storm/overflow drainage system failures. Must provide Service w/in 4 Hours.	\$ 738,225.78	11/2/2021	7/31/2023
John Wayne Airport	Jared Sharp, Contract Supervisor 714-478-0127	JWA Master On Call Service Agreement FY 22-23	Master On Call Service Agreement FY 22/23. NTE \$200,000.00	\$ 91,908.00	7/1/2022	7/31/2023
OC Public Works/Facility Operations	Gerald Walker, Plumbing Supervisor OC Facilities Maint. & Eng. 714-667-4931	OC PW Maint., Repairs, & Alt. for Plumbing Systems FY 22/23	Perform Maintenance, Repairs and Alterations for Plumbing Systems Contract MA-080-20011275 NTE \$400,000.00	\$ 105,731.45	7/1/2022	7/31/2023
City of Redlands	Kathleen Giorgianni, Senior Administrative Assistant 909-798-7655	City of Redlands On-Call As Needed Plumbing Repairs FY 22-23	On Call as needed Plumbing Repairs for FY 22-23	\$ 34,763.88	7/1/2022	8/31/2023
Fontana Unified School District	Paul Byrne, Supervisor 909-322-7655 Luis Estrada, Maintenance & Operations Authorized Purchaser 909-357-5000	Fontana USD Plumbing Maintenance Repairs DW FY 22/23	Open PO Not to Exceed \$50,000.00 including all fees, for plumbing maintenance repairs districtwide, on an as needed basis.	\$ 51,627.11	7/1/2022	8/31/2023
City of Redlands	Kathleen Giorgianni, Senior Administrative Assistant 909-798-7655	City of Redlands On Call As Needed Plumbing Services	On Call As Needed Plumbing Svcs	\$ 32,618.82	1/4/2023	8/31/2023
Orange County Fire Authority	David Nickols, Facilities Maintenance Manager 714-573-6475 Glenna Timourian, Business Analyst- Property Management 714-573-6470	Orange Cnty Fire Auth Plumbing & Maint Repair Svcs FY 22/23	Plumbing Maintenance and repair services - 1 year	\$ 202,008.88	9/1/2022	9/30/2023
Housing Authority of the County of San Bernardino	Mark VanWey, Procurement Officer 909-332-6342	HACSB On-Call Plumbing Services	On-Call Plumbing Services, Repair, Maintenance, Emergency   Term: (2) year period beginning approx. April 2022 - April 2024, with option to extend (1) additional two (2) year term	\$ 53,789.36	3/9/2022	11/21/2023
City of Los Angeles - DGS	Joey Limbo, Op. Mgr., GSD Bldg Maint. 818-779-7408 Christopher Thornberry, Bldg. Maint. Dist. Supervisor 213-276-5507 Curtis Morita, Plumbing Supervisor 818-779-7400	City of LA Master Agreement FY 22/23	Scope of Work includes: providing plumbing, natural gas, and sewer line services needed to address: plumbing, natural gas, sewer line systems, domestic hot and cold water systems and storm/overflow drainage system failures. Must provide Service w/in 4 Hours	\$ 101,782.46	11/3/2022	2/28/2024
County of San Bernardino	Joseph Sousa, Building Service Superintendent 909-379-2317	San Bernardino County On Call Plumbing Services FY 23/24	On Call Plumbing Services 4/1/23 - 3/31/24	\$ 4,878.63	4/1/2023	3/31/2024
Orange County Fire Authority	David Nickols, Facilities Maintenance Manager 714-573-6475 Glenna Timourian, Business Analyst- Property Management 714-573-6470	OCFA Plumbing Maintenance & Repair Agreement 23/24	Plumbing Maintenance and repair services. Add Service Call requirements to each task.	\$ 67,630.33	10/1/2023	4/30/2024

Entity Name	Name of Contact Phone Number Email Address	Purpose of Contract		Total Cost	Start Date	End Date
Judicial Council of Callifornia	Alisha Dutta, Project Manager 916-7551952 alisha.dutta@jud.ca.gov	Plumbing Services for Fixture Assessment, Replacement, and	Provide plumbing services for fixture assessments, replacement, and/or upgrade at Judicial Council locations within Los Angeles County only. Service requests may be issued for additional locations within Los Angeles County on an as needed basis	\$ 2,795,214.00	5/14/2021	5/13/2024
City of Anaheim	Maria Rodriguez, Purchasing - Buyer II 714-765-5218	City of Anaheim As Needed Plumbing FY 23/24	Year 2 of: As needed, on-call repair, replace, maintain existing items, equipment, structures. 4 year term; may renew for two (2) add'l 2 year terms after initial.	\$ 4,440.75	7/1/2023	6/30/2024
Riverside Co. Superintendent of Schools	Eddie Oregel, Maintenance & Operations Manager 951-826-6410 Steve Leland, Facilities 951-453-3346	RCOE Plumbing, Maint & Repairs FY 22/23	Contract C1009105 - dated 4/1/2023 through 6/30/2026. Master Agreement for Plumbing Maintenance and Repairs Operational Support Services. NOTE: Like items of material provided shall be products of one Manufacturer for standardization. NOTE: Bonds Required for \$25,000 projects. NOTE: \$60,000 and over Riverside will use 3rd Party LCP for Labor Compliance NOTE: Contractor to be responsible for all Permits. NOTE: See Rates and Equipment List - to be used for all	\$ 101,194.25	4/1/2023	6/30/2024
City of Corona	Raul Areval, Construction Superintendent 951-739-4915	City of Corona As Needed General PLBG & Sewer Srvs FY 23-24	Plumbing Service 2 Optional 2 year renewals July 1,2024 to June 30,2024 <del>July 1 2026-June 30 2028</del>	\$ 44,354.80	6/21/2023	6/30/2024
Fallbrook Union Elementary School District	Bryson Bickler, Dir. Of Facilities, Maintenance & Operations 760-731-5408	Fallbrook Union ESD As Needed Service Agreement FY 23/24	Master Service Agreement for 2023 - 2024 Year. Troubleshooting, maintenance service and repair work District Wide as identified by Bryson Bickler, Director of Facilities. M&O	\$ 1,073.57	7/1/2023	6/30/2024
Orange County Sanitation District	Lawrence Johnson, Lead Facilities Worker 714-593-7223	OCSD On-Call Plumbing Repair Services Renewal #3 FY 23/24	On-Call Plumbing Repair Services - Renewal #3 FY 23/24	\$ 1,698.60	7/1/2023	6/30/2024
Fullerton Joint Union High School	Dale McCurry, Maintenance & Operations Manager 714-680-5609	FJUSD As Needed Plumbing Services & Repairs FY 23/24	FJUHSD District Service Center Open Purchase Order T70X0067 for As Needed Plumbing Svcs & Repairs Districtwide. NTE \$10,000.00	\$ 68,192.70	7/1/2023	6/30/2024
Jurupa Unified School District	Albert Hernandez, Supervisor of Maintenance & Operations 951-360-4100	Jurupa USD As Needed On Call Open PO 23/24	Open PO for M&O for Plumbing & Emergency Repairs District-Wide through 6/30/2024	\$ 6,739.92	7/1/2023	6/30/2024
Val Verde Unified School District	David Henry, Assistant Manager 951-818-3908	Val Verde USD Open PO FY 23/24	On Call As Needed Plumbing Services Authorized purchasers Peter Davenport, Sam Minniefield, Terry Milliman, Juan Ceja, David Henry	\$ 35,172.46	7/1/2023	6/30/2024
Rialto Unified School District	Doug Way, Maintenance & Operations Director 909-820-7863	Rialto USD As Needed Emergency Repairs FY 23/24	As needed Plumbing Emergency Repairs at various sites. Starts 7/1/2023 through 6/30/2024.	\$ 4,644.81	7/1/2023	6/30/2024
City of Palm Desert	Brad Chuck, City of Palm Desert 760-776-6482	City of Palm Desert On Call Plumbing Svcs FY 23/24	On Call Plumbing Services for Parks & Landscape Facilities Amendment #1 Term 7/1/23 thru 6/30/24 with City unilateral option to renew automatically for no more than (3) three additional one-year terms	\$ 39,541.80	7/1/2023	6/30/2024
Moreno Valley Unified School District	Ryan Beckham, Supervisor III Maintenance & Operations 951-571-7500 David Chatterton, Maint. And Operations Authorized User 951-571-7500	Moreno Valley USD Maint. Dept. Annual Open PO FY 23/24	Annual Open Purchase Order for the 2023/2024 School Year. Effective 6/28/2023 through 6/28/2024. Routine Repairs/Service for the Plumbing Dept.	\$ 1,202.95	6/28/2023	6/30/2024

Entity Name	Name of Contact Phone Number Email Address	Purpose of Contract	Total Cost	Start Date	End Date	
Desert Sands Unified School District	Gabe De La O, Director Maintenance & Operations 760-771-8553 Juan (Johnny) Alvarez, Manager Maintenance & Operations 760-771-8700	Desert Sand USD Open PO FY 23/24	T&M Service Call   Called in by Gabe 760-771-8553 ext 18553 on 9/5/23 The storm drains in the main district offices may be clogged. Need to camera and verify the issue. Inspect and clear the storm drains.	\$ 28,739.48	9/7/2023	6/30/2024
South Pasadena Unified School District	Alfredo Perez, Director of Facilities & Maintenance 562-659-1224	S. Pasadena USD Open PO SPMS Auditorium Restoration	Labor Rates Proposal sent 11/29/2023. Open PO1 - 240000001238 received. Open PO is for all Plumbing Investigative work for the renovation of the South Pasadena Middle School Auditorium Restoration	\$ 2,885.32	12/5/2023	6/30/2024
Alvord Unified School District	Cynthia Munoz, Assistant to the Director 951-509-5000	Alvord USD Plumbing and Irrigation As Needed	Plumbing Services on as needed basis Provide miscellaneous labor for general repairs including plumbing and irrigation as needed throughout the District	\$ 34,541.96	12/7/2023	6/30/2024
Hemet Unified School District	Hans Twardowski, Director of Maintenance & Operations 951-765-5100	Hemet USD Misc. Emergency Services FY 23/24	On Call, As Needed Emergency Plumbing Services District-wide FY 2023-2024	\$ 4,906.11	5/17/2024	6/30/2024
Val Verde Unified School District	David Henry, Assistant Manager 951-818-3908	Val Verde USD Open PO FY 24/25	Description: Plumbing Services on as needed basis Per Open Purchase Order B-0012122 7/1/24 - 5/31/25  Scope: Provide miscellaneous labor for general repairs including plumbing and irrigation as needed throughout the District	\$ 30,000.00	7/1/2024	6/30/2024
OC Public Works/Facility Operations	Gerald Walker, Plumbing Supervisor OC Facilities Maint. & Eng. 714-667-4931	OCPW/JWA Mnt., Rep & Alt for Plumbing Systems FY 23/24	Amendment No. 2 Perform Maintenance, Repairs and Alterations for Plumbing Systems for County of Orange OC Public Works & John Wayne Airport Contract MA-080-20011275 NTE \$600,000.00	\$ 499,099.73	7/11/2023	7/10/2024
City of Redlands	Kathleen Giorgianni, Senior Administrative Assistant 909-798-7655	City of Redlands On-Call Plumbing Services FY 23/24	General Plumbing Services & Repair Work at various City locations.	\$ 92,184.83	4/18/2023	7/18/2024
Fontana Unified School District	Paul Byrne, Supervisor 909-322-7655 Luis Estrada, Maintenance & Operations Authorized Purchaser 909-357-5000	Fontana USD Plumbing Maintenance Repairs DW FY 23/24	Open Purchase Order for Plumbing Maintenance and Maintenance District Wide as needed.  Equipment Valued at \$500 including tax cannot be purchased on this PO. Any invoice for a single item that exceeds %500.00 (including tax) must be reviewed/approved by Purchasing Director. No single invoice can exceed \$5,000.00 without prior authorization from the Purchasing Department. See Contacts for	\$ 78,751.44	8/8/2023	7/31/2024
City of Los Angeles - DGS	Joey Limbo, Op. Mgr., GSD Bldg Maint. 818-779-7408 joey.limbo@lacity.org  Christopher Thornberry, Bldg. Maint. Dist. Supervisor 213-276-5507 christopher.thornberry@lacity.org  Curtis Morita, Plumbing Supervisor 818-779-7400 curtis.morita@lacity.org	City of LA Master Agreement FY 23/24	Service - Provide and/or Install Various Types of Natural Gas & Sewer Line Plumbing Services Must provide Proposal with a Not to Exceed Price. Scope of Work includes: providing plumbing, natural gas, and sewer line services needed to address: plumbing, natural gas, sewer line systems, domestic hot and cold water systems and storm/overflow drainage system failures. Must provide Service w/in 4 Hours	\$ 2,500,000.00	11/2/2023	11/1/2025

Entity Name	Name of Contact Phone Number Email Address	Purpose of Contract	Total Cost	Start Date	End Date	
Housing Authority of the County of San Bernardino	Mark VanWey, Procurement Officer 909-332-6342	HACSB On-Call Plumbing Svcs. FY 24/25	On-Call Plumbing Services, Repair, Maintenance, Emergency - Contract Term 3/9/22 - 3/8/25 3rd Year beginning 3/9/24 expiring 3/8/25 HACSB shall have the option to extend the Agreement for up to two (2) years exercised by written Amendments. Option years will begin on or about 3/8/25 and expire no later than 3/6/27	\$ 1,172,479.64	3/9/2024	3/8/2025
County of San Bernardino	Joseph Sousa, Building Service Superintendent 909-379-2317	San Bernardino County On Call Plumbing Services FY 24/25	On Call Plumbing Service: Amendment No.1 to Contract No. 4400016415 4/1/24 - 3/31/25 \$200k Payment Terms Net 60 "Subcontractors need to be approved prior." Emergency repairs response times within 2hrs (Article B6) Recommending Work - Proposal to be submitted within 24hrs (Article B3) Bonds required for every project over 25K	\$ 200,000.00	4/1/2024	3/31/2025
South Pasadena Unified School District	Alfredo Perez, Director of Facilities & Maintenance 562-659-1224	South Pasadena USD As Needed Plumb/Repair 2024	Scope of Work: Open PO for Plumbing System Maintenance and repair	\$ 5,888.76	1/23/2024	6/30/2025
City of Anaheim	Maria Rodriguez, Purchasing - Buyer II 714-765-5218	City of Anaheim As Needed Plumbing FY 24/25	Repair & Maintenance of existing item, equipment & structures Year 3 of a 4 year Term. DIR of PW may renew for two (2) additional two (2) year terms after initial term.  Work scheduled on an as-needed basis, most work will be routine on an agreed-upon date/time. Some work will be urgent or emergency depending on the requirement at that time. Removal & replacements that exceed \$10K are prohibited \$2ML per fiscal year   \$1ML per project No more than three (3) open Work Orders (WO) at one time Bond Required for each WO issued	\$ 2,000,000.00	7/1/2024	6/30/2025
Fontana Unified School District	Paul Byrne, Supervisor 909-322-7655 Luis Estrada, Maintenance & Operations Authorized Purchaser 909-357-5000	Fontana USD Plumbing Maintenance Repairs DW FY 24/25	On Call, As-needed Plumbing Services District Wide FY 24/25	\$ 26,904.26	7/1/2024	6/30/2025
Fallbrook Union Elementary School District	Bryson Bickler, Dir. Of Facilities, Maintenance & Operations 760-731-5408	Fallbrook Union ESD Service Agreement FY 24/25	Description: Troubleshooting, maintenance service and repair services for Fiscal Year 2024-2025  Scope: At the direction of the District, Contractor may be asked to perform troubleshooting, maintenance service and repair work districtwide as identified by Bryson Bickler, Director of Facilities, Maintenance and Operations.	\$ 10,000.00	7/1/2024	6/30/2025
Yucaipa-Calimesa Joint Unified School District	Dennis Klein, Director of Maintenance and Operations 909-797-0174	Yucaipa-Calimesa JUSD PO for Emergency T&M Repairs FY 24/25	Open PO Agreement for Emergency Time & Material Plumbing Service Repairs	\$ 40,000.00	7/1/2024	6/30/2025

Entity Name	Name of Contact Phone Number Email Address	Purpose of Contract		Total Cost	Start Date	End Date
City of Palm Desert	Brad Chuck, City of Palm Desert 760-776-6482	City of Palm Desert On Call Plumbing Svcs FY 24/25	On Call Plumbing Services for Parks & Landscape Facilities Amendment #2 Term 7/1/24 thru 6/30/25 with City unilateral option to renew automatically for no more than (3) three additional one-year terms	\$ 2,280.54	7/1/2024	6/30/2025
Alvord Unified School District	Cynthia Munoz, Assistant to the Director 951-509-5000	Alvord USD Plumbing and Irrigation As Needed Open PO	Plumbing Services on as needed basis  Provide miscellaneous labor for general repairs including plumbing and irrigation as needed throughout the District	\$ 20,000.00	7/1/2024	6/30/2025
Inland Empire Utilities Agency	Sean French, Facilities Specialist 909-993-1768 sfrench@ieua.org Frank Sotomayer, Facilities Program Supervisor fsotomayer@ieua.org	IEUA On-Call As Needed Plumbing Services FY 24/25	Period 1 of 3 - Contract Amendment Number 4600003151- 001  2 Year Term with the agency's discretion to extend up to (3) one-year periods for a total aggregate contract term of five (5) years	\$ 239,878.92	7/1/2024	6/30/2025
City of Corona	Raul Arevalo, Construction Superintendent 951-739-4915 raul.arevalo@coronaca.gov	City of Corona As Needed General PLBG & Sewer Svcs FY 24/25	Amendment #1 - First Optional Renewal Term 7/1/24 to 6/30/26  Original Contract for Sewer/Plumbing Services Term 6/21/23 to 6/30/24 - 2 Optional 2 year renewals - First Optional Renewal July 1,2024 to June 30,2026	\$ 400,000.00	7/1/2024	6/30/2025
Jurupa Unified School District	Albert Hernandez, Supervisor of Maintenance & Operations 951-360-4100	Jurupa USD As Needed On Call Open PO 24/25	Open PO for M&O for Plumbing & Emergency Repairs District-Wide through 6/30/2025	\$ 10,000.00	7/1/2024	6/30/2025
Fullerton Joint Union High School	Dale McCurry, Maintenance & Operations Manager 714-680-5609	FJUHS As Needed Plumbing Services & Repairs FY 24/25	FJUHS District Service Center Open Purchase Order U70X1086 for As Needed Plumbing Svcs & Repairs Districtwide 7/1/24 TO 6/30/25 NTF \$20,000.00	\$ 20,000.00	7/1/2024	6/30/2025
San Bernardino Community College District	Sergio Zazueta, Maintenance & Operations 909-693-0314	SBCCD On Demand Service/Repairs at SB Valley College 24/25	On Demand Service calls and repairs to SBVC plumbing and sewer items through 6/30/2025	\$ 10,000.00	7/18/2024	6/30/2025
Hemet Unified School District	Hans Twardowski, Director of Maintenance & Operations 951-765-5100	Hemet USD Misc. Emergency Services District Wide FY 24/25	Miscellaneous Emergency Repairs District Wide	\$ 20,000.00	7/17/2024	6/30/2025
Ontario Montclair S.D.	Brooke Murray, Facilities Planning & Operations 909-418-6369 Terry Lunt, District Plumber 909-957-6214	Ontario-Montclair Emergency Plumb/Restor Svcs PO FY 24/25	District Wide Open PO # 451433 For Emergency Plumbing & Restoration Services / OPS	\$ 25,000.00	7/1/2024	6/30/2025
Rialto Unified School District	Doug Way, Maintenance & Operations Director 909-820-7863	Rialto USD As Needed Emergency Repairs FY 24/25	Rialto USD CUPCCAA as needed plumbing emergency repairs at various locations district wide 8/6/24 through 6/30/25	\$ 25,000.00	8/6/2024	6/30/2025
Desert Sands Unified School District	Gabe De La O, Director Maintenance & Operations 760-771-8553 Juan (Johnny) Alvarez, Manager Maintenance & Operations 760-771-8700	Desert Sands USD As Needed Open PO FY 23/24	DSUSD M&O Department Open PO for repair services on an as-needed basis for Fiscal Year 2024-2025	\$ 10,000.00	7/8/2024	6/30/2025

Entity Name	Name of Contact Phone Number Email Address	Purpose of Contract		Total Cost	Start Date	End Date
OC Public Works/Facility Operations	Gerald Walker, Plumbing Supervisor OC Facilities Maint. & Eng. 714-667-4931	OCPW/JWA Mnt., Rep & Alt for Plumbing Systems FY 24/25	Amendment No. 3 Perform Maintenance, Repairs and Alterations for Plumbing Systems for County of Orange OC Public Works & John Wayne Airport Contract MA-080-20011275 NTE \$500,000.00 Aggregate between Pro-Craft and 2 other <del>approved Contractors</del>	\$ 500,000.00	7/11/2024	7/10/2025
City of Redlands	Kathleen Giorgianni, Senior Administrative Assistant 909-798-7655 kngiorgianni@cityofredlands.org	City of Redlands On-Call Plumbing Services FY 24/25	First Additional Term General Plumbing Services & Repair Work at various City locations.	\$ 80,000.00	7/19/2024	7/17/2025
Orange County Transportation Authority	Jayson Rodriguez, Facilities Supervisor 949-330-3220 jrodriguez@octa.net	OC Transportation Authority Plumbing Services 2024-2026	Master Plumbing Services Agreement as requested by the Maintenance Resource Management Department on an as- needed basis with no guaranteed usage Plumbing Service Call 4-Hr Response Time Respond to Site within 24 hours & Complete all work within 24 hours unless extended schedule is agreed upon	\$ 160,000.00	5/1/2024	4/30/2026
Riverside Co. Superintendent of Schools	Eddie Oregel, Maintenance & Operations Manager 951-826-6410 Steve Leland, Facilities 951-453-3346	RCOE Plumbing, Maintenance & Repairs FY 24/25	Contract C1009105 - dated 4/1/2023 through 6/30/2026. Master Agreement for Plumbing Maintenance and Repairs Operational Support Services. NOTE: Like items of material provided shall be products of one Manufacturer for standardization. NOTE: Bonds Required for \$25,000 projects. NOTE: \$60,000 and over Riverside will use 3rd Party LCP for Labor Compliance NOTE: Contractor to be responsible for all Permits. NOTE: See Rates and Equipment List - to be used for all		5/1/2024	6/30/2026
City of Poway	Lucinda Hoe, Facilities Maintenance & Special Districts Supervisor 858-668-4706 lhoe@poway.org	City of Poway As-Needed Plumbing Services 2024-2026	Scope is intended to cover as-need plumbing service for all projects assigned to the contractor	\$ 169,195.00	7/1/2024	6/30/2026
City of Ontario	Michael Vidal, City Plumber 909-544-9482	City of Ontario On Call & Urgency Plumbing Repair Svcs	Project Description: Plumbing repair services include but are not limited to: Installation, repair, testing and maintenance of plumbing, sewer, septic and pipe systems for a variety of purposes in public buildings and recreational facilities located in the City on an on-call or urgency basis  Scope of Work: On Call & Urgency Plumbing Repair Services	\$ 50,000.00	1/16/2024	1/15/2027
City of Torrance	Sally Kyung 310-610-5936 Milton Sanabria 310-781-7162	City of Torrance On-Call Plumbing Services	Provide plumbing/maintenance and repair services on an on call basis for an estimated three-year term with a non- guaranteed NTE \$250K per year <del>Option to extend two additional one-year terms</del>	\$ 250,000.00	7/1/2024	6/30/2027
Department of General Services	Natalia Calderon, Acquisition Analyst 279-799-4632	Backflow Preventative Maintenance Ronald Reagan Bldg.	Backflow maintenance and repair services to include preventative maintenance, repairs and annual re- certification at Ronald Reagan Building. Contract Term will be for 3 years	\$ 193,750.71	9/1/2024	8/31/2027

# Firm Staffing and Key Personnel

## Staffing & Key Personnel

- **Service Manager** – Leslie Kussman
- **Project Manager & Estimator** – Everett Trinidad
- **Project Engineer: Project Coordination** – Jennifer Cruz
- **Service Coordinator: Scheduling/Dispatch** – Alyssa Rodriguez
- **Foreman & Crew (if work requires)** – Tyler Leavitt, Kyle Chanthachak, Garrett Kelley, Matt Dalgity, Joseph Ramirez
- **Billing Coordinator** – Brenda Luque

## Construction Staff Availability for Duration of Relevant Construction Activities

Pro-Craft is primed and fully available for the duration of this project. With recent delays and project starts on a few current projects this affords them the opportunity to provide the attention and detail to fully execute this project in its entirety.

## Staff and On-Site Workforce Availability for Project Duration

Pro-Craft is blessed to have over 110 skilled & Trained field employees (including 50+ Skilled & Trained plumbers) available and ready for this project to fulfill all scheduling needs.

Our team is comprised of five highly skilled service technicians, each equipped with service vans designed to address a wide range of plumbing issues. Additionally, we have a dedicated service apprentice and can supplement our workforce with personnel from our new construction division when needed.

All of our technicians possess extensive experience in diagnosing and resolving various plumbing challenges. Common issues we frequently address include:

- Site utilities, such as underground gas leaks, water main breaks, and sewer/storm drain problems
- Above-ground and in-wall leaks, water heater replacements, flush valve malfunctions, and backflow concerns, among others

In addition to plumbing services, our team is also proficient in repairing drywall, concrete, asphalt, and tile, ensuring a comprehensive approach to resolving your needs.

## Team Organization

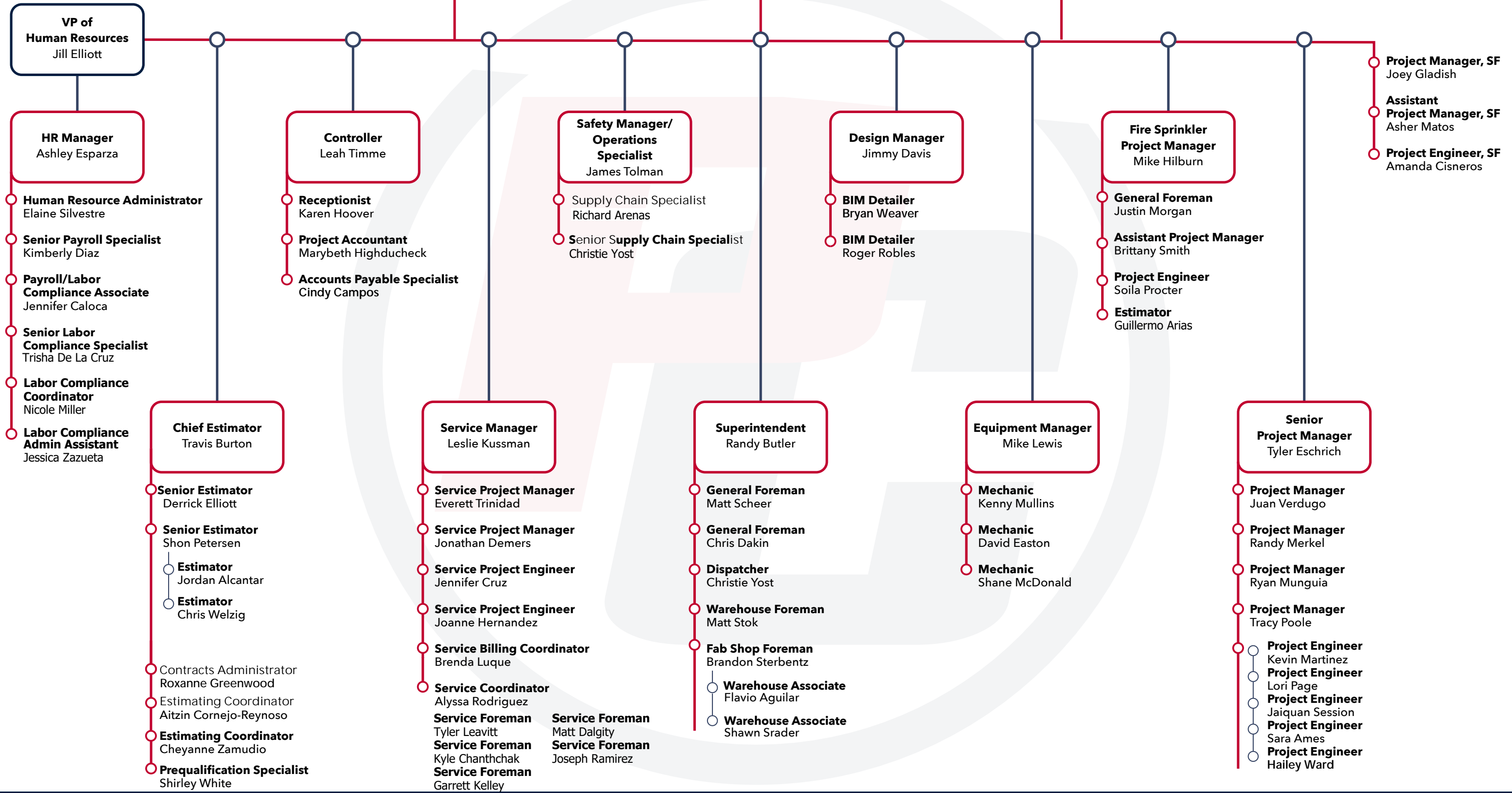
Please see attached organization chart

## Subcontractors

Not applicable

# PRO-CRAFT

**CEO/President - Chris McFayden**      **SEC - Tim McFayden**      **CFO - Sue McFayden**



# Proposed Method to Accomplish the Work

We understand that the City and Authority require a qualified contractor to provide comprehensive plumbing repair and maintenance services across its facilities. The scope includes routine and emergency services to ensure the continued safe and efficient operation of water, sewer, and gas systems.

## Key Goals and Objectives

- Ensuring the timely inspection, diagnosis, and repair of plumbing systems, including water supply, drain, and gas lines and blockages.
- Delivering high-quality repairs or replacements of fixtures such as toilets, urinals, sinks, faucets and garbage disposals.
- Performing critical services such as clearing clogged systems, maintaining backflow devices, and servicing boilers, water heaters, and pressure-reducing valves.
- Responding to emergency requests, including after-hours, weekends, and holidays—within a 2-hour timeframe to minimize disruptions and maintain safety.
- Maintaining strict compliance with all relevant local, state, and federal plumbing codes.
- Keeping accurate records and providing clear, ongoing communication with city representatives to support transparency and operational readiness.

We recognize the importance of a responsive, skilled team capable of delivering both preventative and emergency solutions to support the City and Authorities infrastructure and maintain reliable public services.

# Proposed Method to Accomplish the Work Cont.

Our approach to delivering plumbing repair and maintenance services is structured, proactive, and responsive, ensuring minimal disruption to city operations while maintaining compliance, safety, and efficiency. The work plan is designed to cover routine services, emergency response, and long-term system reliability.

## Project Methodology and Stages

### Stage 1: Mobilization and Onboarding

- Assign designated project manager and primary point of contact
- Establish communication protocols with city representatives
- Confirm emergency response plan and scheduling structure
- Conduct facility walk-throughs (as needed) to assess baseline conditions

### Stage 2: Routine Services and Preventative Maintenance

- Schedule and perform regular inspections and diagnostic services
- Identify and complete general repairs (e.g., fixture replacement, leak repairs, drain clearing)
- Test and service critical components such as backflow prevention devices and pressure reducing valves
- Document work performed with detailed service records

### Stage 3: Emergency Response

- 24/7 availability for emergency calls with guaranteed 2-hour maximum response
- Diagnose issues and perform immediate repairs or temporary solutions
- Communicate clearly with city representatives on status, timelines, and recommendations
- Track response performance for transparency and quality assurance

### Stage 4: Compliance and Reporting

- Ensure all repairs and installations meet local, state, and federal codes
- Maintain a detailed record-keeping system including diagnostics, parts used, repairs completed, and follow-up recommendations
- Provide regular reports and updates to city staff

## Deliverables

- Fully executed plumbing repairs and preventative maintenance services
- Emergency repairs completed within specified response time
- Detailed service reports after each job
- Compliance documentation and code verification (as applicable)
- Regular status meetings or check-ins, as requested

# Proposed Method to Accomplish the Work Cont.

## Milestones

- Project onboarding, team introductions, communication protocols established
- Ongoing: Monthly service reporting, immediate emergency response execution, ongoing repairs as requested

## Timeline

- **Start Date:** Upon contract award and Notice to Proceed
- **Duration:** Continuous, as needed throughout contract term
- **Availability:** 24/7 for emergency services including nights, weekends, and holidays

# Signature Page

Pro-Craft Construction, Inc.  
Proper Name of Company

500 Iowa Street  
Street Address

Redlands, CA 92373  
City, State, and Zip

909-790-5222  
Phone Number

Christopher McFayden, President/CEO  
Name of Authorized Company Representative

  
Signature of Authorized Company Representative

Susan McFayden, CFO  
Name of Authorized Company Representative

  
Signature of Authorized Company Representative

8/11/25  
Date





**Equipment Rates**  
 \*Rates Expire 7.1.2026

**Large Tools and Equipment**

	Description	Daily Charge Rate
1	AB- Arrow Board	\$ 154.85
2	AC- Air Compressor, Tow Behind	\$ 418.88
3	ATV- Utility Vehicle	\$ 258.09
4	BH- Backhoe	\$ 635.58
5	BH- Breaker, Attachment	\$ 361.32
6	CM- Cement Mixer	\$ 129.04
7	DR-11 Roller, Ingersollrand DD24	\$ 606.25
8	DT- Dump Truck	\$ 726.43
10	EX-12 Excavator SK330	\$ 1,991.58
11	EX-14 Excavator SK-35	\$ 462.92
12	EX-15 Excavator SK-485	\$ 2,054.89
13	EX-16 Excavator SK-35	\$ 462.92
14	EX-17 Excavator SK-230SR	\$ 1,188.58
15	EX-18 Excavator SK-35	\$ 462.92
16	EX-19 Excavator SK-35	\$ 462.92
17	EX-20 Excavator SK-35	\$ 462.92
18	EX-21 Excavator SK-140	\$ 725.74
19	EX-22 Excavator SK-230	\$ 1,165.87
20	EX-23 Excavator SK-350	\$ 2,000.44
21	EX-24 Excavator SK-17	\$ 340.93
22	EX-25 Excavator SK-140	\$ 725.74
23	GC-11 Golf Cart	\$ 154.85
24	OT-11, Office Trailer	\$ 12.90
25	OT-12 Office Trailer	\$ 12.90
26	SK-11 Skip Loader, 210LE	\$ 456.64
27	SL- Scissor Lift 19FT	\$ 189.26
28	SL- Scissor Lift 33FT	\$ 258.09
29	SS- Asphalt Grinder, Attachment	\$ 516.18
30	SS- Auger, Attachment	\$ 258.09
32	SS- Breaker, Attachment	\$ 309.71
33	SS- Skid Steer	\$ 387.13
34	SS- Sweeper, Attachment	\$ 332.59
35	SV- Storage Van 28FT	\$ 16.13
36	SV- Storage Van 45FT	\$ 16.13
37	SW-11 Laymor Sweeper	\$ 481.33
38	TL-17 Dump Trailer 7x14	\$ 51.10
39	TL-31 Dump Trailer, Mirage	\$ 51.10
40	TL-32 Water Tower, 10,000 Gallon	\$ 1,720.58
41	TW-11 Tack Wagon	\$ 430.15
43	WL-13 CAT 950H, Loader	\$ 1,457.85
44	WL-14 CAT 938K, Loader	\$ 1,457.85
45	WL-15 CAT 938M, Loader	\$ 1,457.85
46	WT-11 Water Truck, 2500G	\$ 496.47
47	WT-12 Water Truck, 2500G	\$ 496.47
48	WT-13 Water Truck, 2000G	\$ 496.47
49	WT-14 Water Truck, 4000G	\$ 726.43
50	WT-15 Water Truck, 2500G	\$ 496.47

	Description	Daily Charge Rate
51	ZP-11 Asphalt Zipper, AZ 480	\$ 3,011.02
52	JT-11 Jet Trailer	\$ 376.38
<b>*NEW</b>	<b>For lines up to 24"</b>	
53	4000PSI Jet Trailer	\$ 389.62
54	<del>Service Van</del> Included in hourly rate.	<del>\$ 394.24</del>
55	Superintendent Truck	\$ 470.67
56	Foreman Truck- Plumbing	\$ 470.67
57	Foreman Truck- Site	\$ 496.47
58	Project Manager Car	\$ 323.56
59		\$ -
60		

**\*New for 2025**



**Equipment Rates**

**\*Rates Expire 7.1.2026**

**Small Tools and Equipment**

#	Description	Daily Charge Rate
1	Air Compressor Small	\$ 93.02
2	Battery Power Saw	\$ 109.69
3	Brazing Torch Kit (with Hoses & Reg. Set Up)	\$ 371.00
4	Concrete Saw Walk Behind	\$ 186.04
5	Core Machine	\$ 279.06
6	Confined Space Equipment	\$ 508.65
7	Delineators	\$ 6.45
8	Fusion Machine, Butt upto 4"	\$ 325.57
9	Fusion Machine, Socket upto 2"	\$ 279.06
10	Gas Ax	\$ 111.62
11	Gas Leak Locator	\$ 279.06
12	Generator Large	\$ 186.04
13	Generator Small	\$ 148.83
14	Grooving Machine	\$ 372.08
15	Hand Dies	\$ 77.43
16	Hydro Pump	\$ 186.04
17	Jack Hammer 30 Lbs.	\$ 141.95
18	Jack Hammer 60 Lbs.	\$ 186.04
19	Jack Hammer 90 lbs.	\$ 232.55
20	Jack Hammer Electric	\$ 186.04
21	Jetter	\$ 245.18
22	Leak Locator	\$ 270.99
23	Line Tracer	\$ 186.04
24	Pipe Machine 2"	\$ 141.95
25	Pipe Machine 2 1/2"	\$ 279.06
26	Pressure Washer	\$ 111.62
27	Pro Press	\$ 261.31
28	Roto Hammer 1"	\$ 111.62
29	Roto Hammer 1 1/2"	\$ 148.83
30	Roto Hammer Demo	\$ 186.04
<b>*NEW</b>	<b>Capture Video footage for lines up to 24"</b>	
31	CCTV Crawler Robot	\$ 678.98
32	See Snake /Camera	\$ 418.59
33	Smoke Machine	\$ 167.43
<b>*NEW</b>	<b>High Speed Power Chain Snake / Descaler</b>	
34		\$ 130.91
35	Snake Main Line	\$ 167.43
36	Snake Sink	\$ 120.92
37	Snake Top	\$ 65.11
38	Sound Equipment Locator	\$ 272.61
39	Sump Pump 1 1/2"	\$ 111.62
40	Sump Pump 2"	\$ 148.83
41	Trash Pump	\$ 186.04
42	Vibertory Plate	\$ 186.04
43	Wacker	\$ 279.06
44	Water Wagon	\$ 279.06
45	Welder ARCH	\$ 279.06
46	Welder on Trailer	\$ 465.10
47	Welder Wire Feed	\$ 186.04
48	Trimble Robotic Total Station	\$ 3,720.76
49	Trimble TX6 Laser Scanner	\$ 4,650.95
50		\$ -
51		\$ -

**\*New for 2025**

# Leslie Kussman

## Service Manager



### EDUCATION & CERTIFICATIONS

- Construction Financial Management Association (CFMA)
- Associate of Applied Science Degree (Paralegal Studies)
- Procore Certified - Project Manager: Project Management, Quality & Safety, Financial Management, Resource Management, and Core Tools
- National Notary Association

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### PROFILE

Leslie is currently a Service Manager for Pro-Craft Construction whose strong work ethic, accountability, open-mindedness, and integrity contribute to her ability to develop Pro-Craft's standard procedures to maximize internal efficiency and customer satisfaction. She brings expert field knowledge of complex construction project delivery and oversees the 24/7 Commercial Services Department at Pro-Craft, allowing us to meet our clients' needs in a timely and cost-effective manner. She also directly manages estimating and purchasing inventory, field coordination, deliverables, and project closeouts.

### WORK EXPERIENCE

Over her 26+ years of growth and experience, Leslie has worked as a Project Engineer & Coordinator, Accounting Manager, Controller, and Project Accountant before joining Pro-Craft as a Service Coordinator and being eventually promoted to Service Manager. Her project management background enables her to build a complete Service Team with Estimators, Coordinators, Service Tech, retain customer satisfaction, as well as market our industry in a professional way. Leslie also successfully reduces recurring issues and regulates the team's overall performance to guarantee our leading safety standards are always met.

### SKILLS

Leslie's interpersonal skills and certified project management background combined with her aptitude results in repeat business and long-term relationships with our clients. Additionally, Leslie maintains a strong working knowledge of the plumbing construction industry and regulations to ensure Pro-Craft's safety protocol remains up to date with current industry practices. She also specializes in reviewing OSHA 500 logs and analyzing subcontractor & prime trade contractor labor compliance documents with either Federal or State of CA Labor Code.

### PROJECTS & ACCOMPLISHMENTS

- San Bernardino City Unified School District
- San Gabriel Unified School District
- UCR Life Sciences Sewer Repair
- Cerritos College
- Rialto Unified School District
- Victor Elementary School District
- City of Redlands
- Orange County Sanitation District
- Fallbrook Elementary School District
- City of Palm Desert Parks & Landscape Facilities

# Everett Trinidad

## Service Estimator/Project Manager



### EDUCATION & CERTIFICATIONS

- LA County Plumbing License
- Medical Piping Certification

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### PROFILE

Everett is currently a Service Estimator for Pro-Craft where he evaluates data and budgets on estimates, labor, and material values imperative to creating cost-effective solutions for customers and ensuring the successful completion of a project. He brings a breadth of knowledge on construction coordination and accuracy, allowing us to deliver consistent and high-quality results. Under Everett's direction and oversight, the team maintains positive morale.

### WORK EXPERIENCE

Everett boasts over 31 years of hands-on plumbing experience in commercial, industrial and institutional plumbing, hydronics, site utilities, and fire sprinkler work--11 years of them working alongside the Pro-Craft team. As Service Estimator, Everett has been negotiating contracts, closing out complex projects, developing budgets, and communicating daily with management to solidify the details of a design plan from start to finish.

### SKILLS

Everett specializes in all areas of the plumbing industry. His problem solving skills combined with his nimble mind and friendly personality contribute to his ability to adapt easily to change, provide excellent customer service, and solve any and every problem that may arise on a jobsite. No matter the component of a project, Everett can contribute his experience to help through its specific process.

### PROJECTS & ACCOMPLISHMENTS

- Chaffey School District
- Upland Unified School District
- Chapman Heights Elementary School
- Los Oso High School
- Saint Francis Medical Hospital
- Beverly Hills Country Club
- Val Verde Unified School District, El Potero
- Hilton and Hampton Inn
- Orange County Sanitation District
- City of Palm Desert Park
- City of Redlands
- Fountain Valley
- Yucaipa Calimesa Joint Unified School District



# Garrett Kelley

## Service Foreman

### EDUCATION & CERTIFICATIONS

- OSHA 30
- Graduate Plumber
- Confined Space
- Excavation Trenching Shoring
- Sexual Harassment
- CPR & First Aid
- MEWP Scissor
- MEWP Boom
- Reach Lift

### PROFILE

Garrett Kelley is an experienced Service Plumber Foreman with over 20 years in the plumbing industry. Known for his expertise in handling complex plumbing issues across residential, commercial, and industrial sectors, Garrett has built a solid reputation for delivering top-notch service and leadership. His ability to efficiently manage plumbing teams, oversee large-scale projects, and troubleshoot even the most challenging problems has made him a trusted leader in the field.

### WORK EXPERIENCE

Garrett currently serves as the Foreman Service Plumber at Pro-Craft Construction, where he is responsible for leading and supervising a team of plumbers on both residential and commercial projects. He manages daily plumbing operations, ensuring high standards of quality and safety. He is also responsible for inspecting plumbing systems, diagnosing issues, and providing efficient, cost-effective solutions.

### SKILLS

Garrett's dedication to his team, combined with his field and technical knowledge aptitude, guarantees that we deliver our four core services with the utmost excellence and accuracy. Furthermore, Garrett exercises creativity, communication, and decision-making skills on various kinds of projects through every stage of the process.

### PROJECTS & ACCOMPLISHMENTS

- Castaic High School
- City of LA Loyola High School

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gkelley@procraftci.com





# Joseph Ramirez

## Service Foreman

### EDUCATION & CERTIFICATIONS

- Sexual Harassment
- CPR & First Aid
- MEWP Scissor
- MEWP Boom

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### PROFILE

Joseph is a highly experienced and skilled Service Plumber Foreman with over 20 years in the plumbing industry. Throughout his career, Joseph has consistently demonstrated exceptional leadership, technical expertise, and a strong commitment to delivering high-quality plumbing services. With a comprehensive understanding of plumbing systems, safety protocols, and project management, he has earned a reputation for successfully overseeing complex commercial plumbing projects from start to finish.

### WORK EXPERIENCE

As a foreman, Joseph excels in supervising and mentoring plumbing teams, ensuring optimal performance and adherence to industry standards. His ability to troubleshoot and resolve issues efficiently, combined with a deep knowledge of plumbing installations, maintenance, and repairs, makes him a trusted leader on the job site. Joseph is well-versed in all aspects of plumbing, including pipefitting, water heater installation, and system inspections, and is committed to staying current with the latest technologies and best practices in the industry.

### SKILLS

Joseph's leadership extends beyond technical skills—he is known for fostering a collaborative and positive work environment, encouraging productivity, and ensuring that all projects meet deadlines and budget expectations. His strong communication and organizational skills enable him to manage client expectations, coordinate with contractors and vendors, and keep all stakeholders informed throughout each phase of the project.





# Kyle Chanthachak

**Service Foreman**

## EDUCATION & CERTIFICATIONS

- OSHA 30
- Graduate Plumber
- Confined Space
- Excavation Trenching Shoring
- Sexual Harassment
- CPR & First Aid
- MEWP Scissor
- MEWP Boom

## PROFILE

Kyle Chanthachak is an experienced Foreman Service Plumber at Pro-Craft Construction. With a strong background in plumbing systems, Kyle leads a team of technicians to ensure efficient installation, maintenance, and repair of plumbing systems.

Kyle brings a practical, hands-on approach to his work, combined with a commitment to safety, quality, and on-time project completion. As a leader, he focuses on mentoring team members, fostering a collaborative work environment, and overseeing the technical aspects of every project.

## WORK EXPERIENCE

Kyle currently serves as the Foreman Service Plumber at Pro-Craft Construction, where he is responsible for leading and supervising a team of plumbers on both residential and commercial projects. He manages daily plumbing operations, ensuring high standards of quality and safety. He is also responsible for inspecting plumbing systems, diagnosing issues, and providing efficient, cost-effective solutions. Additionally, Kyle trains and mentors apprentice plumbers, ensuring they develop their skills and adhere to industry best practices. He works closely with project managers and other trades to ensure projects are completed on time and to the highest standards.

## SKILLS

Kyle's dedication to his team, combined with his field and technical knowledge aptitude, guarantees that we deliver our four core services with the utmost excellence and accuracy. Furthermore, Kyle exercises creativity, communication, and decision-making skills on various kinds of projects through every stage of the process. Responsible and hard-working, Kyle continuously strives to better the community and make a tangible impact with the projects he supports.

## PROJECTS & ACCOMPLISHMENTS

- Castaic High School
- City of LA Loyola High School

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kchanthachak@procraftci.com





# Matthew Dalgity

**Service Foreman**

## EDUCATION & CERTIFICATIONS

- Pro Press
- T-Drill
- OSHA Hr 10
- OSHA Hr 30
- ABC SoCal Graduate
- CPR/First-Aid
- Forklift
- Scissor Lift
- Boom Lift
- Respirator Fit Test Certification
- Confined Space
- Hilti Tool Certification
- Socket and Butt Fusion
- Gastile Installer

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mdalgity@procraftci.com



## PROFILE

Matthew is currently a Foreman for Pro-Craft whose "team player" attitude encourages the team to complete work on time and collaboratively solve problems. In addition, Matthew maintains a calm and collected demeanor when facing challenges when determining the best solutions with everyone's best interest in mind, resulting in Pro-Craft maintaining strong customer relationships for continued business.

## WORK EXPERIENCE

Matthew has worked in plumbing, utilities, and mechanics since 2010. Over his 12+ years of experience, he has worked as a Plumbing Installer, Pipe Fitter, and Lead Foreman before joining us at Pro-Craft as one of our Foreman. His extensive background enables him to work well with different types of collaborators and inspectors, giving Pro-Craft the ability to expand its network while simultaneously fulfilling the individual needs of all clientele with no guesswork.

## SKILLS

Matthew's dedication to his team, combined with his field and technical knowledge aptitude, guarantees that we deliver our four core services with the utmost excellence and accuracy. Furthermore, Matthew exercises creativity, communication, and decision-making skills on various kinds of projects through every stage of the process. Responsible and hard-working, Matthew continuously strives to better the community and make a tangible impact with the projects he supports.

## PROJECTS & ACCOMPLISHMENTS

- Castaic High School
- City of LA Loyola High School

# Tyler Leavitt

## Foreman & Plumber Service Technician



### PROFILE

Tyler is a courteous and reliable Foreman & Plumber Service Technician whose diligent work ethic uplifts the Pro-Craft team. Specializing in fast-paced and detail-oriented tasks is his specialty - from implementing safety procedures to approaching tasks with care.

### WORK EXPERIENCE

Tyler has spent the last 6 years at Pro-Craft and brings 16 years of service experience to the table. His dedication to quality and excellence while maintaining a positive and patient attitude are demonstrated in every project he tackles.

### SKILLS

Tyler creates a better work environment for the colleagues around him, improving morale with a teamwork-driven approach to coincide with his technical skills of plumbing repair and assembly. Multitasking is one of his biggest strengths, but the quality of his work never falters under pressure. Tyler is flexible, quick to problem-solving, and is always prepared to provide solutions for clients.

### PROJECTS & ACCOMPLISHMENTS

- 2021 ABC Craft Championship Winner
- County of Orange/Health Care Agency/Environmental Health Backflow Prevention Device Tester
- OC Health Care Agency Code of Conduct Acknowledgment
- American Water Works Association Backflow Prevention Assembly Tester Certificate

### EDUCATION & CERTIFICATIONS

- OSHA 30
- Respirable Crystalline Silica
- American Water Works Association Backflow Prevention Assembly Tester Cert. No. 18994
- Graduate Plumber
- Confined Space
- Excavation Trenching Shoring
- Sexual Harassment
- CPR & First Aid
- MEWP Scissor
- MEWP Boom

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