



City Net Impact Report

Palm Desert
May 2025

118

Clients
Interactions

60

Clients
Served

51

Active Clients at
Months End

2

Positive
Exits



141 Days

Average length of
stay in project



SUCCESS STORIES

While conducting street outreach, case managers met an individual who was camping below an aqueduct near a busy interstate. The team offered him water and food before asking about his story and how he ended up experiencing homelessness. The client shared how he had been chronically homeless for some time after financial troubles, and in 2025 he had traveled from Palm Springs to Palm Desert after heavier police enforcement in the prior city had made it inhospitable. (Continue on page 3)



1

Exits to Shelter

1

Exits to Temporary Housing

0

Exits to Permanent Housing

143

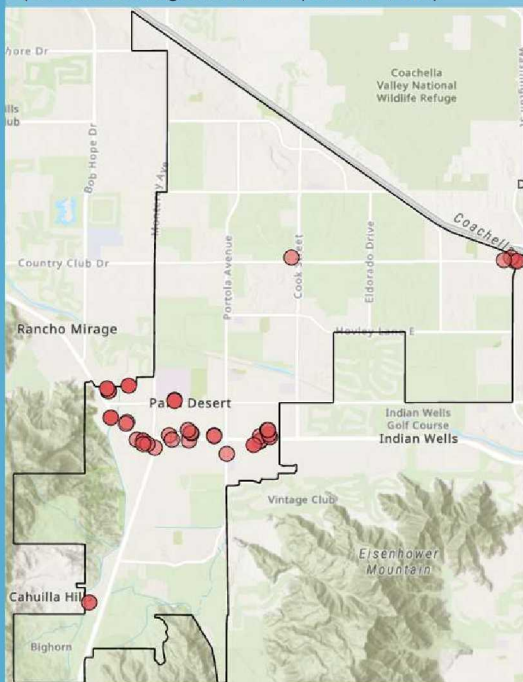
Service Transactions

(ex. Case management, transportation, etc.)



71.5

Hours of Case
Management Services



Demographics

Veterans: 3

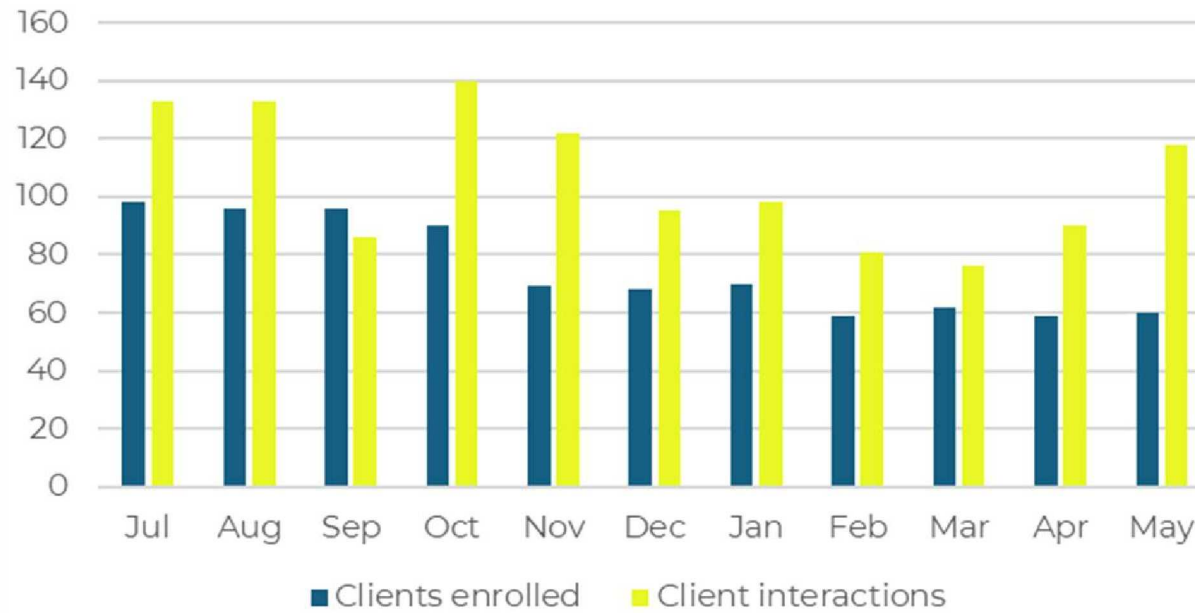
Chronically Homeless: 28

Seniors: 4

PROGRAM HIGHLIGHT

In line with mandated reporting training, our work frequently requires us to coordinate with law enforcement, emergency medical technicians, and firefighters to help protect the safety and well-being of our clients. We deeply appreciate the first responders in the Coachella Valley for their ongoing dedication and expertise in serving the community.

PALM DESERT INTERACTIONS



PALM DESERT EXIT DATA



SUCCESS STORIES

(Continued from page 1) Although he had refused services in the past, the open kindness that City Net case managers exhibited encouraged him to keep in contact with his case manager and start exploring what resources and services would be helpful to build self-sufficiency in his future.

- City Net's positive reputation amongst former clients in Palm Desert has helped spread information about homeless services by word of mouth. The referrals from partnering agencies helped people, like one of City Net's recent clients, learn about assistance available for people experiencing homelessness. When a client called in, he shared how he had been referred to City Net by a former client who had a positive experience. Case managers met with the new client at Palm Desert Library and began assessing the client's document readiness and ensuring that the client would not lose any of the vital identifying documents that they would need in their future housing process. After establishing the client's housing and employment goals, he arranged to attend an upcoming job fair at his case manager's recommendation.

**Please note that case managers meet clients where they're located at the time, even outside of city bounds, to provide care

Positive exits indicate clients moved off the streets or out of shelter into a more stable living situation.

Temporary housing includes rehabilitation programs, institutional care facilities, and all transitional housing placements.

Permanently housed clients rent a private residence where they may receive ongoing subsidies or have moved into a residence with family or friends permanently.