



City Net Impact Report

Palm Desert
April 2025

90

Clients
Interactions

59

Clients
Served

54

Active Clients at
Months End

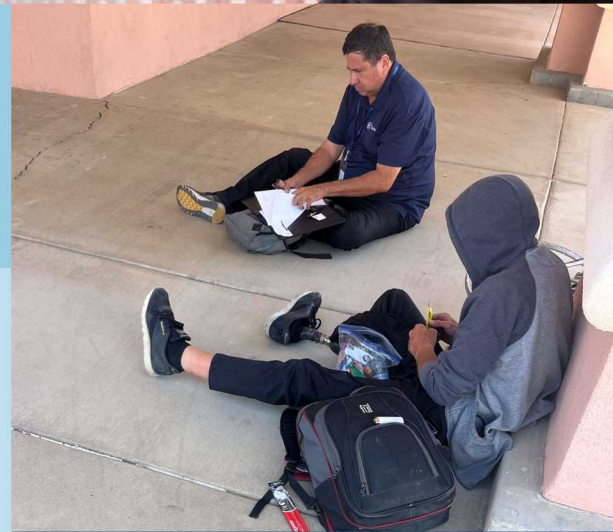
2

Positive
Exits



152 Days

Average length of
stay in project



SUCCESS STORIES

College of the Desert staff recently contacted City Net to refer an individual from out of town who needed services. Upon meeting the client on college property, the team engaged with him and offered support. The team explained what help City Net could provide, even though he was not a city resident, and while interested, the client was apprehensive about enrolling. (Continue on page 3)



2

Exits to Shelter

0

Exits to Temporary Housing

0

Exits to Permanent Housing

121

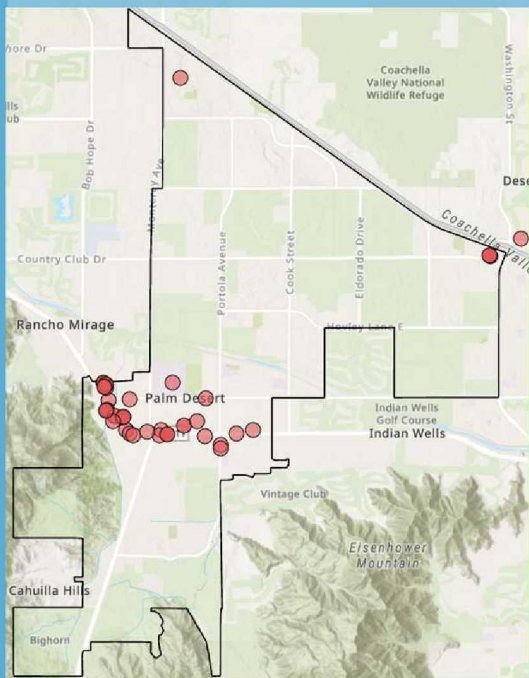
Service Transactions

(ex. Case management, transportation, etc.)



60.5

Hours of Case
Management Services



Demographics

Veterans: 2

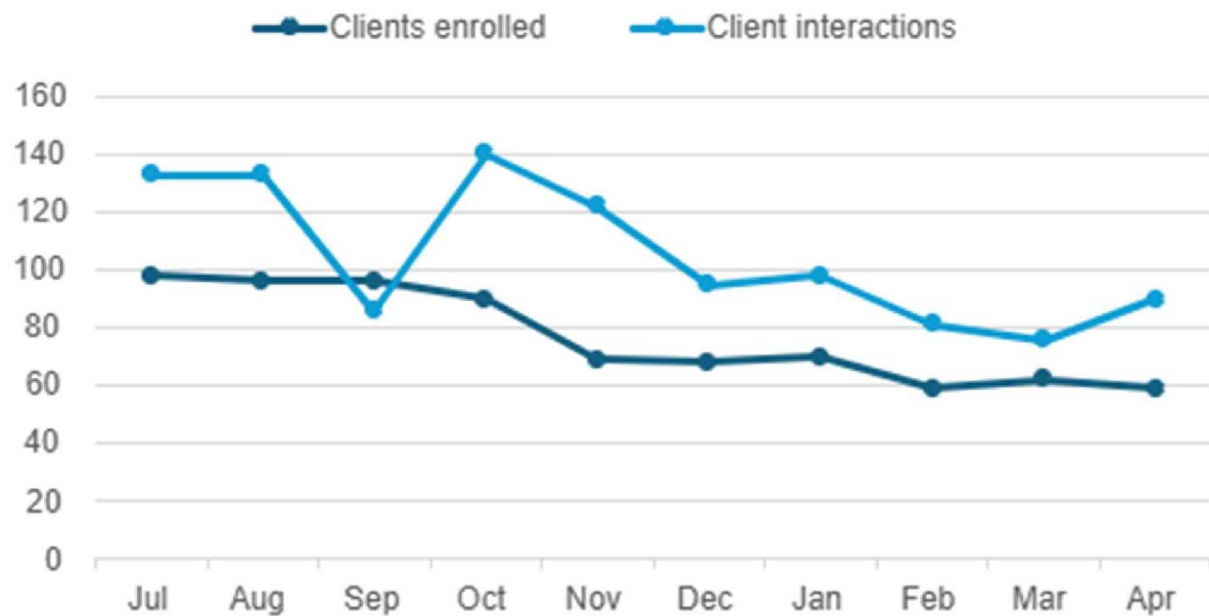
Chronically Homeless: 33

Seniors: 3

PROGRAM HIGHLIGHT

City Net Palm Desert recently partnered with the Collaborative Court to assist a displaced client move to the next step. The Collaborative Court addresses specific issues such as mental health and homelessness through a combination of judicial supervision and rehabilitation services. City Net Case Managers attended court with the client and met with his attorney. The client then met with County staff for assessment and a bed was found for him at a detox/rehab facility that same day!

PALM DESERT INTERACTIONS



PALM DESERT EXIT DATA



SUCCESS STORIES

(Continued from page 1) He expressed short-term assistance, as he had just made his way to town and only needed shelter for a few nights before wanting to find a way forward on his own. The team respected the client's decision and assisted in linking him to Coachella Valley Rescue Mission, where they later transported him and facilitated a meeting with the shelter staff.

- A client contacted City Net for assistance after receiving a recent court date regarding his homelessness and hoped that the team would be a potential advocate for him. On the day of the appointment, City Net met with the client's attorney and explained the help that the organization would provide the client. The case managers assisted with a call to the Collaborative Court to set up an appointment for a detox facility. After transporting the client to the assessment, they secured a bed for him at a rehabilitation facility, allowing the court charges to be dropped.

**Please note that case managers meet clients where they're located at the time, even outside of city bounds, to provide care

Positive exits indicate clients moved off the streets or out of shelter into a more stable living situation.

Temporary housing includes rehabilitation programs, institutional care facilities, and all transitional housing placements.

Permanently housed clients rent a private residence where they may receive ongoing subsidies or have moved into a residence with family or friends permanently.