



# City Net Impact Report

Palm Desert  
March 2025

76

Clients  
Interactions

62

Clients  
Served

56

Active Clients at  
Months End

5

Positive  
Exits



142 Days

Average length of  
stay in project



3

Exits to Shelter

1

Exits to Temporary Housing

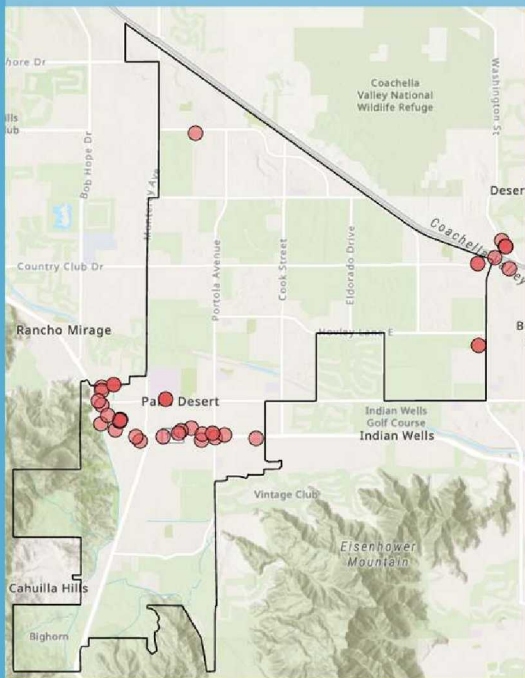
1

Exits to Permanent Housing

122

Service Transactions

(ex. Case management, transportation, etc.)



Hours of Case  
Management Services

61



## Demographics

Veterans: 3

Chronically Homeless: 34

Seniors: 3



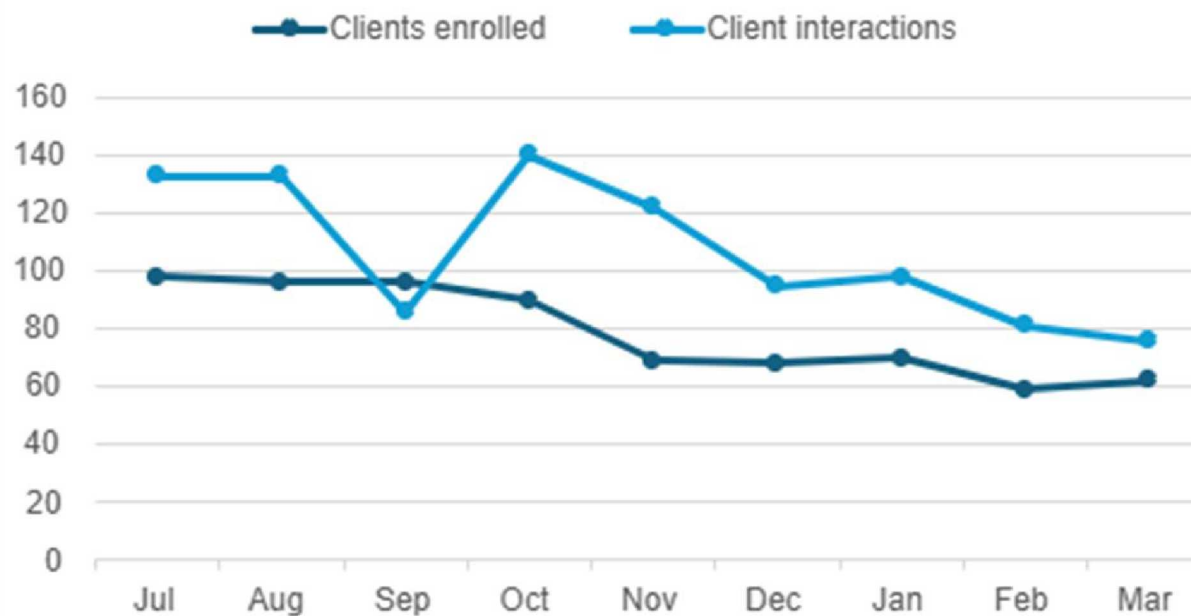
## SUCCESS STORIES

For several months, case managers encountered a client in Palm Desert who was interested in shelter services and supportive resources from City Net. Despite enrolling and working to become document-ready during his meetings with case managers, shelter placement remained elusive. However, the client remained positive and continued to apply for every shelter option that his case managers could find. (Continue on page 3)

## PROGRAM HIGHLIGHT

Veterans are a group that require a specific set of services. Working with several displaced veterans in Palm Desert, City Net has partnered with the Veteran's Affairs office. The VA has been greatly instrumental in providing clients with access to health care services, disability claim assistance, and transitional housing. With the assistance of the VA, City Net recently placed a displaced veteran into transitional housing.

## PALM DESERT INTERACTIONS



## PALM DESERT EXIT DATA



# SUCCESS STORIES

(Continued from page 1) His dedication paid off in March when he was finally accepted into a shelter program and had a stable place to stay as he started the housing navigation process.

- The Palm Desert Library contacted City Net regarding a veteran who had been spending time at the library and was possibly in need of services. City Net case managers met with the client at the library, where he shared that he had been living on the street since becoming unhoused, and came to the library during the day for a place to spend his time and rest. After enrolling the client, the case managers arranged visits to the Office of Veterans Affairs for the client, looking for various resources that the client could use. After addressing the client's immediate health and hygiene needs, his case managers focused on connecting him to the shelter. By the end of March, the client entered a veteran transitional housing program which will allow him to focus on housing navigation for a permanent placement.

\*\*Please note that case managers meet clients where they're located at the time, even outside of city bounds, to provide care

Positive exits indicate clients moved off the streets or out of shelter into a more stable living situation.

Temporary housing includes rehabilitation programs, institutional care facilities, and all transitional housing placements.

Permanently housed clients rent a private residence where they may receive ongoing subsidies or have moved into a residence with family or friends permanently.