



SHOP. DINE. EXPERIENCE.

# El Paseo

parking & business improvement district

MONTHLY MARKETING UPDATE

DECEMBER, 2024

BUDGET YEAR: 2024-2025





# 2024-2025 INITIATIVES

EVOLVE & COMMUNICAT

SUPPORT THE BUSINESSES

| | FVFRAGE PARTNERSHTP9

CREATE ACTIVATIONS

#### FVOIVE & COMMUNICATE

THE BRAND

## A. Planning & Coordination

- Implement Marketing Plan and Budget
- Monthly Account Management
- Prepare for Monthly Board Meeting
  - Compile Monthly Marketing Report
  - Coordinate Partnership Reports

## **B. Brand Assets**

- Develop campaign elements
  - Prepare Feb 2025 ad for PSL —----->
  - Update Social Media Graphics
  - Prepare Outdoor Billboard Campaigns
  - Prepare Ad for EMC Healthy Living
  - Prepare Graphic for PSL New Home Polybag

### **C.** Photo Captures:

- December 11
  - Grayseful
  - Skidmore Contemporary Art
  - o Trina Turk
  - All Tressed Up
  - Sumo Dog
  - Brandini Toffee
- December 20
  - Shake Shack



MEET ME ON EL PASEO PALM DESERT

Shop.

Dine.

Experience.

8 blocks | Over 200 shops, restaurants, galleries and more. Courtesy Cart & Free Parking SHOPELPASEO.COM

Photography by Ira Holubieva

## **January Graphics**

# **Print Ad: EMC Healthy Living**







## **Outdoor Billboard Campaign**









ShopElPaseo.com

Downtown Palm Desert







ShopElPaseo.com

Downtown Palm Desert | Over 200 Discoveries







MEET ME ON EL PASEO

 ${\sf ShopElPaseo.com}$ 

Downtown Palm Desert | Ov







MEET ME ON EL PASEO

ShopElPaseo.com

Downtown Palm Desert | Over 200 Discoveries





ART ON EL PASEO

 ${\sf ShopElPaseo.com}$ 

Downtown Palm Desert | Over 200 Discoveries

#### **F. Social Media - December**

# **TOTAL FOLLOWERS: 93,371**



	Dec 2024	Nov 2024	Dec 2023
COMBINED STATS:			
Impressions	145,850	+20%	+5.9%
Engagements	948	-46%	-80%
Audience Growth	93,371	+0.4%	+1.5%
Total Sent Messages	459	-12%	+16%

#### **HIGHLIGHTS FROM INSTAGRAM**

Profile Visits	2,210
Tagged Photos	263
Accounts Engaged	645
Accounts Reached	50,406

- 57.9% increase in external link taps
- 25% increase in business address taps

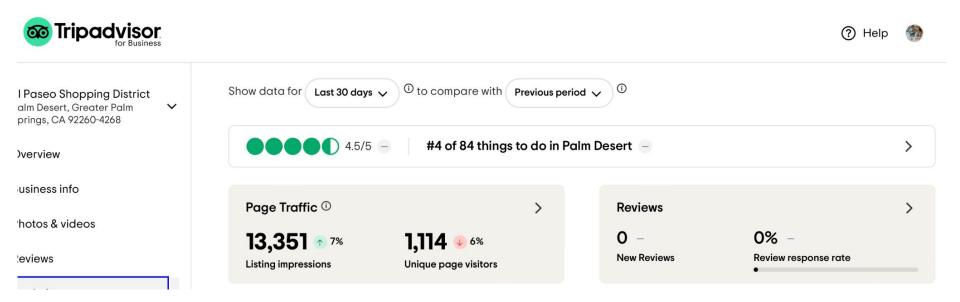
#### **NEW TACTICS**

- Add new videos to Facebook Reels that are specific to select stores
  - Work with more stores to "collaborate" and share posts



#### F. Social Media - December

# **Trip Advisor Stats**



## **Visit Greater Palm Springs CVB - Website**



#### HEALTHY LUNCH SPOTS IN GREATER PALM SPRINGS

Fuel your adventures with these nutritious options:

- Chef Tanya's Kitchen: Plant-based perfection that'll convert even dedicated carnivores. Their creative vegan sandwiches and fresh salads prove healthy eating doesn't mean sacrificing flavor.
- Sweet Basil California Eatery: Their Italian-inspired menu features fresh, seasonal ingredients. From lobster lasagna to caprese salad, every dish celebrates healthy eating without skimping on taste.



OOA 



#### SANTA MAGIC AT THE GARDENS ON EL PASEO

When: December 7

Experience the magic of the season at The Gardens on El Paseo's annual Santa Magic event! Secure your spot for a festive photo with Santa for just \$25 and enjoy a day packed with holiday fun. Highlights include bounce houses, games, letter-writing to Santa, story time with Mrs. Claus, and mesmerizing snow shows every hour. Create cherished holiday memories with family and friends!





PACIFICA SEAFOOD RESTAURANT

**Blog Posts** 

667 Views on Landing Page 164 Clicks to

#### EL PASEO ART WALK @

#### DECEMBER 6

The renowned El Paseo Art Walk , a long-standing tradition on El Paseo , is happening on the first Friday of every month, from November through May. There will be exhibit openings, artist receptions and more. Enjoy seeing everything there is to admire from each gallery and entertaining stops along the way.





### **D. Publicity & GPSCYB Mentions**

- VGPS Social Media Posts Instagram, Tiktok, Facebook
  - Facebook
    - No information provided
  - o Instagram:
    - Holiday Shopping, Dec 2 <a href="https://www.instagram.com/p/DDFbzPdSQal/">https://www.instagram.com/p/DDFbzPdSQal/</a>
    - Holiday Happenings, Dec 11 <a href="https://www.instagram.com/p/DDch1b0PX3M/">https://www.instagram.com/p/DDch1b0PX3M/</a>
    - Holiday Shopping post <a href="https://www.instagram.com/p/DDnTcgvsTWg/?img">https://www.instagram.com/p/DDnTcgvsTWg/?img</a> index=1
    - Nightlife <a href="https://www.instagram.com/p/DEDITFaKe8Z/">https://www.instagram.com/p/DEDITFaKe8Z/</a>
    - Holiday Outdoor Dining, Dec 20 <a href="https://www.instagram.com/p/DDz0mDQyST7/">https://www.instagram.com/p/DDz0mDQyST7/</a>
    - Cozy Nights on El Paseo, Dec 29 <a href="https://www.instagram.com/p/DEFnZYiKIPF/">https://www.instagram.com/p/DEFnZYiKIPF/</a>
    - Dog Friendly Dining, Dec 31 <a href="https://www.instagram.com/p/DEN2zNqNlmS/">https://www.instagram.com/p/DEN2zNqNlmS/</a>
  - TikTok
    - No information provided
  - Blog Posts
    - ROOFTOP BARS IN GREATER PALM SPRINGS December 18, 2024

      https://www.visitgreaterpalmsprings.com/blog/post/top-rooftop-bars-in-greater-palm-springs/
    - HOLIDAY HAPPENINGS IN GREATER PALM SPRINGS December 11, 2024
       <a href="https://www.visitgreaterpalmsprings.com/blog/post/holiday-happenings-in-greater-palm-springs/">https://www.visitgreaterpalmsprings.com/blog/post/holiday-happenings-in-greater-palm-springs/</a>
    - BEST PLACES FOR LUNCH IN GREATER PALM SPRINGS December 10, 2024
      <a href="https://www.visitgreater-palm-springs.com/blog/post/best-places-for-lunch-in-greater-palm-springs/">https://www.visitgreater-palm-springs.com/blog/post/best-places-for-lunch-in-greater-palm-springs/</a>
    - TOP HAPPY HOUR SPOTS December 10, 2024 <a href="https://www.visitgreaterpalmsprings.com/blog/post/top-happy-hour-spots-in-greater-palm-springs/">https://www.visitgreaterpalmsprings.com/blog/post/top-happy-hour-spots-in-greater-palm-springs/</a>
    - YOUR GUIDE TO NIGHTLIFE IN GREATER PALM SPRINGS December 2, 2024 <a href="https://www.visitgreaterpalmsprings.com/blog/post/you-quide-to-entertainment-and-nightlife/">https://www.visitgreaterpalmsprings.com/blog/post/you-quide-to-entertainment-and-nightlife/</a>

## **E. Advertising - December**

#### El Paseo Consumer E-Newsletter (PSL)

**Deployed:** Friday, December 13, 2024 **Subject line:** Tis the Season to Make a

Statement **Sent:** 9,835

Open Rate: 49.7%

Opens: 4,526 Click rate: 4.8%







Lookbook Page Clicks: 504

https://elpaseocatalogue.com/lookbooks



**Sent**: 50,000 + opt ins **Deployed**: Friday,

December 18, 2024

Subject line: Where can

you find all your holiday

delights?

**Sent**:: 47,927 **Opens:** 20,129

Open Rate: 42.6% Click rate: 2.27%



#### **G.** Website

www.ElPaseoCatalogue.com

**10,616**Sessions

8,652 Users 8,365New

#### **El Paseo Directory**

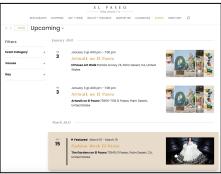
- 1,376 users
- 1,348 new users
- 298 clicks to advertiser website
- 42 direct calls from directory
- 2,500 print delivery
- 2,724 catalogue print delivery

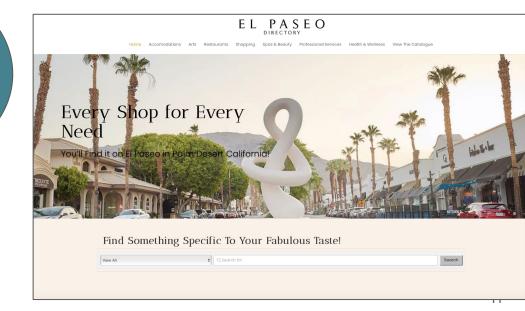
1,791
Directory
Sessions

**32,818**Page Views

10,238
Directory Page
Views







### **OTHER PARTNERSHIPS**

## **A. City of Palm Desert**

- Ongoing Merchant Outreach
- Monthly site walk with Vanessa Mager Dec 10
- Working with Courtesy Cart Staff
- Service requests via PD In Touch App

## **B. El Paseo Partners**

- Visit Greater Palm Springs
  - None
- Palm Desert Chamber of Commerce
  - Ribbon Cutting
    - Shake Shack
- Riverside County Sheriff Department
  - o Emails/texts with BDT team and Sgt. Cryder
  - Deputy Michele Ploesch was promoted to Sergeant and transferred to the Blythe station
    - No replacement at this time
  - BDT team on EP for Shake Shack grand opening
  - Riverside County Mounted Posse on EP











SUPPORT THE BUSINESSES

242
Members in the FB Group
1 New
1 Removed

63
Businesses
Visited
Includes hand

delivered info, emails, phone and texts. See List Next Page

One-on-One Meetings



- A. Visits to Businesses
- B. One-On-One Meetings
  - a. Suspended for Dec due to holidays
- C. Manage Database
- D. Monthly Merchant E-Newsletter
- E. Private Facebook Group
- F. Merchant Events
  - a. The Gardens on El Paseo Tree Lighting
  - b. Shake Shack Grand Opening
  - c. California Desert Plein Art Festival
  - d. Acapella Singers
  - e. Stilt Walker











443
Distribution for E-Newsletter

Sent Open Rate Click Rate 4.6%

### **F. Overview of Stores**

#### NEW STORES // OPEN SOON

- Carolina Herrera Fall
- Shake Shack -opened
- The Wine & Cheese Shop on El Paseo (Jan)
- RH Interior Design -opened
- Hat Bar by Pretty Please Collective -opened
- Desert Luxury Estates reopened
- Brandini Toffee (pop up)
- DiMarie Consulting
- Re-Bath

#### PERMANENTI Y CLOSED

- Interior Motives Window Coverings
- Iconic Palm Springs/Iconic Gallery
- 120% Lino

#### TEMPORARILY CLOSED

• Abel, Krieger & Wilmeth CPA (due to fire)

### **Businesses Visited**

- Ozel Jewelers
- 2. Skidmore Contemporary Art (x3)
- 3. El Paseo Jewelers
- 4. The Gardens on El Paseo
- 5. Starbucks
- 6. Tidelli Outdoor Living
- 7. Brandini Toffee (pop up)
- 8. Sumo Dog (pop up)
- 9. Janie & Jack
- 10. Lids
- 11. Beach Bunny
- 12. Alo
- 13. The Agency
- 14. Chuck Jones Gallery
- 15. Sullivan's
- 16. Gucci
- 17. Tiffany & Co.
- 18. Bottega Veneta
- 19. The Patriot Store x2
- 20. Rappaport Furniture
- 21. Maison Felize
- 22. Tom Hammond Designs
- 23. A Gallery Fine Art
- 24. Place Vendome Jewelers
- 25. Artisan Salon
- 26. Interior Illusions
- 27. KN Nails
- 28. Coco Rose
- 29. Coco Rose Last Chance (x2)
- 30. Shear Hair Design
- 31. 120% Lino
- 32. Agim Salon
- 33. Ralph Lauren

- 34. Athleta
- 35. Songbird & Sage x2
- 36. Mr. Marcus
- 37. Daisy Blue
- 38. Mephisto
- 39. CSI SkinLab
- 40. Riga (both locations)
- 41. Sunny Days
- 42. Engel & Volkers
- 43. Robann's Jewelers
- 44. Earth Spirits
- 45. BoConcept
- 46. Hat Bar by Pretty Please
- 47. La Dolce Piccola Gelateria
- 48. Tony's Menswear
- 49. Pink Club
- 50. Jones & Terwilliger
- 51. Savory Spice Shop
- 52. Ozel Jewelers
- 53. Leeds & Son I Boucher
- 54. The Shops on El Paseo
- 55. Commerce Realty (Landlord via phone and email)
- 56. The Wine & Cheese Shop on E Paseo
- 57. J. McLaughlin
- 58. Everything But Water
- 59. RH left my card for the manage
- 60. Shake Shack (x2)
- 61. BGs
- 62. DeMarie Consulting
- Starbucks met new district manager

# **F. Photo Captures // Merchant Resource**

# Photo Bank

By Month & Store 21

Photo Captures to Date

# Uses

Graphic Assets
By Merchants
PR/Editorial
PSL Content
Social Content

2,300+

Curated
Photos in Bank

# Featuring

Influencers Merchants Shoppers



CREATE ACTIVATIONS

- Promote Jan 3 "First Friday" planned around the galleries that are doing exhibition openings
- Developed a new branded campaign for "Art on El Paseo" and launched in December:
  - Outdoor
  - **Cart Topper**
  - Rack Card



# Arton PASEO

PALM DESERT

## Art Walk

on First Friday Jan - April, 4-7 pm

#### Median Art

Exhibition

#### Visit

Shop El Paseo.com for Events, Look Books & Business

Photos by Andrew Cabral







ART ON EL PASEO PALM DESERT

ShopElPaseo.com

Downtown Palm Desert | Over 200 Discoveries

4 Create activations

## Holiday Entertainment

- Develop a last minute plan for entertainment for the holidays on December 23
  - Carolers
  - Stilt Walkers
  - Social Media Posts

PHOTO TO COME