

CR-05 - Goals and Outcomes

Progress the jurisdiction has made in carrying out its strategic plan and its action plan. 91.520(a)

This could be an overview that includes major initiatives and highlights that were proposed and executed throughout the program year.

The 2023-2024 Consolidated Annual Performance and Evaluation Report (CAPER) has been prepared to assist residents of the City of Palm Desert (the City) and the U.S. Department of Housing and Urban Development (HUD) in assessing the City's use of federal grant funds to meet priority housing and community needs identified in the City's 2023–2028 Consolidated Plan. The CAPER for Program Year 2023-2024 primarily provides an overview of the City's accomplishments from July 1, 2023, through June 30, 2024, utilizing Community Development Block Grant (CDBG) funds.

The Consolidated Plan established the following goals:

Provide decent housing: Help homeless persons obtain appropriate housing and assisting those at risk of homelessness; preserving the City's affordable housing stock; increasing the availability of affordable permanent housing for low- and moderate-income persons without discrimination; increasing the supply of supportive housing.

Provide a suitable living environment: Improve the safety and livability of neighborhoods; increasing access to quality facilities and services; and reducing the isolation of income groups within an area through integration of low-income housing opportunities.

Expand economic opportunities: Create jobs accessible to low- and moderate-income persons; make down payment and closing cost assistance available for low- and moderate-income persons; promote long-term economic and social viability; empower low-income persons to achieve self-sufficiency.

The PY 2023-24 reporting period is the first year of the City's 2023-2028 Consolidated Plan cycle. The 2023-2024 Annual Action Plan outlined an expenditure plan for the City's \$393,904.00 CDBG grant allocation. The Action Plan identified activities to be carried out during the reporting period utilizing CDBG funds, including public facility improvements, public service grants, and program administration.

Comparison of the proposed versus actual outcomes for each outcome measure submitted with the consolidated plan and

explain, if applicable, why progress was not made toward meeting goals and objectives. 91.520(g)

Categories, priority levels, funding sources and amounts, outcomes/objectives, goal outcome indicators, units of measure, targets, actual outcomes/outputs, and percentage completed for each of the grantee’s program year goals.

Goal	Category	Source / Amount	Indicator	Unit of Measure	Expected – Strategic Plan	Actual – Strategic Plan	Percent Complete	Expected – Program Year	Actual – Program Year	Percent Complete
Fund Vital Community and Homeless Services	Homeless	CDBG: \$	Homeless Person Overnight Shelter	Persons Assisted	300	15	5.00%	300	15	5.00%
Fund Vital Community and Homeless Services	Homeless	CDBG: \$	Homelessness Prevention	Persons Assisted	2000	15	0.75%	2000	15	0.75%
Preserve and Enhance Affordable Housing	Affordable Housing	CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	5	0	0.00%	5	0	0.00%
Support Essential Senior Services	Non-Homeless Special Needs	CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	3000	0	0.00%	3000	0	0.00%

Support Fair Housing Initiatives		CDBG: \$	Public service activities other than Low/Moderate Income Housing Benefit	Persons Assisted	0	0		500	591	118.20%
Support Fair Housing Initiatives		CDBG: \$	Public service activities for Low/Moderate Income Housing Benefit	Households Assisted	2000	591	29.55%			
Support Public and Community Facilities Improvement	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities other than Low/Moderate Income Housing Benefit	Persons Assisted	50000	645	1.29%			
Support Public and Community Facilities Improvement	Non-Housing Community Development	CDBG: \$	Public Facility or Infrastructure Activities for Low/Moderate Income Housing Benefit	Households Assisted	0	0		5000	645	12.90%

Table 1 - Accomplishments – Program Year & Strategic Plan to Date

Assess how the jurisdiction’s use of funds, particularly CDBG, addresses the priorities and specific objectives identified in the plan, giving special attention to the highest priority activities identified.

The City focused CDBG resources to address priority community needs identified in the Consolidated Plan. Progress was exceeded towards

meeting goals and objectives.

Priority needs addressed during the reporting period include the following:

Administration - CDBG Program (2023)

Operation Safe House, Inc.(2023)- PSG- safe housing for homeless and runaway youth

Desert Arc Restroom Improvements (2023)- facility improvements at area nonprofit serving special needs individuals

Joslyn Center ADA Restroom Improvements (2023)- facility improvements at area nonprofit serving seniors

Fair Housing Council of Riverside County (2023)- PSG- for fair housing services as defined by HUD

CR-10 - Racial and Ethnic composition of families assisted

Describe the families assisted (including the racial and ethnic status of families assisted).

91.520(a)

	CDBG	HOME
White	3,734	0
Black or African American	228	0
Asian	51	0
American Indian or American Native	7	0
Native Hawaiian or Other Pacific Islander	5	0
Total	4,025	0
Hispanic	2,736	0
Not Hispanic	1,289	0

Table 2 – Table of assistance to racial and ethnic populations by source of funds

Narrative

According to the U.S. Census Bureau (2019 American Community Survey 5-Year Estimates), most Palm Desert residents are racially White – 82.5 percent. This same data source reports that 23.5 percent of the City’s population is Hispanic/Latino. Based on the data from Table 2, approximately 83.3 percent of CDBG-funded program participants are White, and a significant number of assisted individuals are Hispanic/Latino (32.9 percent). Additionally, 46.8 percent of program beneficiaries report a household income equal to or less than 30 percent of the County median income (defined by HUD as extremely low-income). This data indicates that many program beneficiary households may be economically unstable and seek services to help stabilize their financial situation.

Note: By default, Table 2 excludes multi-racial program beneficiaries in IDIS.

CR-15 - Resources and Investments 91.520(a)

Identify the resources made available

Source of Funds	Source	Resources Made Available	Amount Expended During Program Year
CDBG	public - federal	393,904	196,596
HOME	public - federal	0	

Table 3 - Resources Made Available

Narrative

The performance report includes a description of the resources made available (\$393,904), the investment of available resources including all activities spelled out in CR-05 - Goals and Outcomes - 91.520(a), and the geographic distribution (Citywide) and location of investments.

Identify the geographic distribution and location of investments

Target Area	Planned Percentage of Allocation	Actual Percentage of Allocation	Narrative Description
Citywide	100	100	Citywide

Table 4 – Identify the geographic distribution and location of investments

Narrative

As anticipated, the City used 2023-24 CDBG funding on a citywide basis. The City did not receive program income. Attachments PR05 & PR26 provide a detailed summary of CDBG expenditures.

Leveraging

Explain how federal funds leveraged additional resources (private, state and local funds), including a description of how matching requirements were satisfied, as well as how any publicly owned land or property located within the jurisdiction that were used to address the needs identified in the plan.

While the City of Palm Desert does not have owned land, the Palm Desert Housing Authority owns 15 communities throughout the City that provides 1,100 multi-family and senior housing units of various size and character. To the extent that the Housing Successor Agency has funds available, housing resources will be used to address the housing needs of very low and low-income residents.

Additionally, nonprofit partners leveraged CDBG resources with other grant awards and private donations.

CR-20 - Affordable Housing 91.520(b)

Evaluation of the jurisdiction's progress in providing affordable housing, including the number and types of families served, the number of extremely low-income, low-income, moderate-income, and middle-income persons served.

	One-Year Goal	Actual
Number of Homeless households to be provided affordable housing units	0	0
Number of Non-Homeless households to be provided affordable housing units	0	0
Number of Special-Needs households to be provided affordable housing units	0	0
Total	0	0

Table 5 – Number of Households

	One-Year Goal	Actual
Number of households supported through Rental Assistance	0	0
Number of households supported through The Production of New Units	0	0
Number of households supported through Rehab of Existing Units	0	0
Number of households supported through Acquisition of Existing Units	0	0
Total	0	0

Table 6 – Number of Households Supported

Discuss the difference between goals and outcomes and problems encountered in meeting these goals.

The City did not utilize CDBG funds to assist with the development or rehabilitation of housing during the reporting period. The City continued to support various organizations that provide a service to Palm Desert Residents. The City supported over 1,000 households with rental assistance for this fiscal year, however, it was not supported with CDBG funding.

Discuss how these outcomes will impact future annual action plans.

As discussed above, the City did not use CDBG funds for housing activities. Private development and incentives to create affordable housing units within a new development will likely support future housing activity.

Include the number of extremely low-income, low-income, and moderate-income persons served by each activity where information on income by family size is required to determine the eligibility of the activity.

Number of Households Served	CDBG Actual
Extremely Low-income	0
Low-income	0
Moderate-income	0
Total	0

Table 7 – Number of Households Served

Narrative Information

CR-25 - Homeless and Other Special Needs 91.220(d, e); 91.320(d, e); 91.520(c)

Evaluate the jurisdiction's progress in meeting its specific objectives for reducing and ending homelessness through:

Reaching out to homeless persons (especially unsheltered persons) and assessing their individual needs

The City is actively involved in multiple activities to address the needs of homeless persons, which include coordination with the Continuum of Care. For example, the City is involved in regional coordination efforts between stakeholders throughout the Coachella Valley and Riverside County. The City has historically funded homelessness services coordinated regionally through the Coachella Valley Association of Governments (CVAG) outside of the CDBG program. For years, the City contributed funds to CVAG for the operation of Roy's Desert Resource Center, which permanently closed in July 2017. Since then, CVAG has allocated its regional financial commitments for other homelessness services. In recent years, the City made a financial commitment in the amount of \$100,000 to CVAG to continue their Housing First program that focused on providing housing and services to the regions chronically homeless individuals.

The City in September of 2023 entered into an agreement with Kingdom Causes Inc., DBA, City Net a non-profit. City Net provides two full time street outreach workers, case management, housing resources, vital documentation, and linkage to substance and alcohol abuse treatment facilities.

Addressing the emergency shelter and transitional housing needs of homeless persons

The City of Palm Desert utilized funds to support Operation Safe House this year. The City supported the regional CoC and Emergency Solutions Grant (ESG) funded sub-recipients that provide bridge housing for persons experiencing homelessness. The City has established an agreement with Coachella Valley Rescue Mission to purchase five shelter beds per month to assist the unhoused who are only from the City.

Helping low-income individuals and families avoid becoming homeless, especially extremely low-income individuals and families and those who are: likely to become homeless after being discharged from publicly funded institutions and systems of care (such as health care facilities, mental health facilities, foster care and other youth facilities, and corrections programs and institutions); and, receiving assistance from public or private agencies that address housing, health, social services, employment, education, or youth needs

The Riverside County CoC is responsible for implementing the regional discharge plan – the City supports these efforts. The discharge plan aims to prevent local institutions from releasing individuals into homelessness. Elements of the discharge plan include the following:

Helping homeless persons (especially chronically homeless individuals and families, families with children, veterans and their families, and unaccompanied youth) make the transition to permanent housing and independent living, including shortening the period of time that individuals and families experience homelessness, facilitating access for homeless individuals and families to affordable housing units, and preventing individuals and families who were recently homeless from becoming homeless again

To help individuals experiencing homelessness transition into permanent housing, the Riverside CoC has increased resources for rapid re-housing assistance. Rapid rehousing aims to place a household into housing as quickly as possible and provides wrap-around supportive services. The Riverside CoC partners with the County's Economic Development Agency (EDA) to implement a regional rapid rehousing program. This partnership has increased the number of homeless households that are rapidly re-housing. The County CoC is also responsible for implementing the regional Homeless Coordinated Entry System. This housing/service triage system prioritizes scarce resources to individuals experiencing prolonged episodes of homelessness and that rank high in a vulnerability index.

The City of Palm Desert is a member of the Riverside CoC and supports these efforts.

CR-30 - Public Housing 91.220(h); 91.320(j)

Actions taken to address the needs of public housing

The City does not operate a Public Housing Authority, however provides support to the Fair Housing Council of Riverside County

Actions taken to encourage public housing residents to become more involved in management and participate in homeownership

The City does not operate a Public Housing Authority.

Actions taken to provide assistance to troubled PHAs

The City does not operate a Public Housing Authority.

CR-35 - Other Actions 91.220(j)-(k); 91.320(i)-(j)

Actions taken to remove or ameliorate the negative effects of public policies that serve as barriers to affordable housing such as land use controls, tax policies affecting land, zoning ordinances, building codes, fees and charges, growth limitations, and policies affecting the return on residential investment. 91.220 (j); 91.320 (i)

The City's Consolidated Plan identifies a strategy to eliminate barriers to the provision of affordable housing. The strategy addresses housing costs via incentives to develop, maintain, or improve affordable housing in the jurisdiction. Public policies such as taxes, land use controls, zoning, building codes, fees, and growth limits also impact the cost of housing.

The City continued to discuss with private developers the need to construct residential projects and include a certain percentage of affordable housing units.

Consequently, no plans were submitted for projects with an affordable housing component; however, the City will continue to encourage private developers to build affordable housing.

Actions taken to address obstacles to meeting underserved needs. 91.220(k); 91.320(j)

The City continued to provide City funding resources to assist households facing housing insecurity, living in poverty, and persons experiencing homelessness. The City partnered with numerous local nonprofit organizations to address a myriad of issues faced by underserved populations. During the reporting period, the following services were provided to assist underserved residents:

Actions taken to reduce lead-based paint hazards. 91.220(k); 91.320(j)

The City did not use CDBG program resources to undertake housing activities that triggered HUD's lead-based paint hazards compliance. However, as indicated in the Consolidated Plan, the City referred residents with Lead-Based Paint Hazards concerns to Riverside County Health Services Lead Hazard Reduction Section Department. Additionally, the City distributed brochures regarding Lead-Based Paint Hazards through the Housing Successor Agency and the City's Building and Safety Department to contractors, homeowners, and renters. Nonprofit partners, such as the Fair Housing Council, also distribute the Lead-based Paint Hazards brochures to educate the public regarding lead-based paint hazards.

Actions taken to reduce the number of poverty-level families. 91.220(k); 91.320(j)

According to the U. S. Census Bureau, approximately 13.1 percent of Palm Desert residents live in poverty. This figure includes 18.8 percent of children age 18 and younger and 8.6 percent of residents age 65 and older. As previously reported, over 48 percent of all CDBG program beneficiaries have extremely low income – over 71 percent of beneficiaries had very low-income (50 percent of the county

median income). During the reporting period, the City allocated significant CDBG resources to agencies assisting lower-income Palm Desert residents, especially those with extremely low and very low-income.

Actions taken to develop institutional structure. 91.220(k); 91.320(j)

The City continues to partner with local government entities, service providers, and other agencies/organizations tasked with similar goals and objectives to improve the quality and quantity of services provided to the homeless and lower-income persons. Working with various County of Riverside departments and the many local nonprofits has created a cohesive working relationship to address Palm Desert's needs and the needs of the greater Coachella Valley. These collaborative actions have address gaps in the regional institutional structure.

As previously outlined, the City has established several partnerships with nonprofits, the regional CoC, and county departments to address the needs of the City's lower-income residents. For example, the City continued to work with the Riverside County Department of Mental Health and the Department of Social Services to address homelessness and mental health issues.

Actions taken to enhance coordination between public and private housing and social service agencies. 91.220(k); 91.320(j)

The City continued efforts to enhance coordination between public and private housing and social services agencies during the reporting period. These efforts include the following:

- The City is a member of the CVAG Homeless Committee, which has a membership of all Coachella Valley cities, County of Riverside Supervisor's office, County of Riverside departments, Desert Health Care District, and various nonprofit organizations.
- The City is a member of the Riverside County CoC, including various local jurisdictions, the County, nonprofits, and other interested individuals and organizations.
- The City typically conducts an annual Community Meeting, publishes meeting information in the Desert Sun newspaper, and posts information on the City website.
- The City typically conducts seminars on crime-free multi-family housing for landlords.
- The City provides flyers and materials directing residents to the regional social services 211 system and other local service providers.
- The City provides meeting facilities for fair housing informational meetings for landlords who have units available for lower-income households.
- The City contracts with the Fair Housing Council of Riverside County, which provides workshops to educate and inform residents and property owners/managers about fair housing laws.

Identify actions taken to overcome the effects of any impediments identified in the jurisdictions analysis of impediments to fair housing choice. 91.520(a)

Consolidated Plan regulations require CDBG recipients to (1) examine and attempt to alleviate housing discrimination within their jurisdiction; (2) promote fair housing choice for all persons; (3) provide opportunities for all persons to reside in any given housing development, regardless of race, color, religion, sex, disability, familial status, or national origin; (4) promote housing that is accessible to and usable by persons with disabilities; and (5) comply with the non-discrimination requirements of the Fair Housing Act. The City hired Castaneda and Associates to complete its Analysis of Impediments to Fair Housing Choice and Fair Housing Action Plan (AI). The following action steps were identified in the AI:

- Publish information on the City’s website describing reasonable accommodation procedures. The City’s “Americans with Disabilities Act and the City” web page links several related documents, including the City’s procedures for requesting accommodations.
- Continue to support the efforts of the private and nonprofit sectors to address the needs of the residents. The City contracted with the Fair Housing Council of Riverside County to provide fair housing outreach, education, and enforcement services.
- Utilize the Housing Element site inventory in making future location decisions regarding the sites suitable for affordable housing. The current 2022-2029 Housing Element contain an inventory of vacant land suitable for affordable housing development.
- Fair Housing of Riverside County – should continue to provide fair housing-related workshops and distributed related information. As indicated above, the City continues to contract with the Fair Housing Council of Riverside County to provide fair housing outreach, education, and enforcement services, including producing and distributing fair housing educational information.

CR-40 - Monitoring 91.220 and 91.230

Describe the standards and procedures used to monitor activities carried out in furtherance of the plan and used to ensure long-term compliance with requirements of the programs involved, including minority business outreach and the comprehensive planning requirements

The monitoring plan that the City has in place and will continue to implement is outlined in the Consolidated Plan. The monitoring plan indicates that the City will monitor all HUD-funded activities and subrecipients per applicable U.S. Department of Housing and Urban Development regulations and requirements. The guiding principles and objectives of the monitoring plan help ensure that the primary benefits of activities are intended, directed, and received by targeted groups, including but not limited to low and moderate-income households, homeless, elderly, at-risk youth, persons with disabilities, and women and minority-owned businesses.

Citizen Participation Plan 91.105(d); 91.115(d)

Describe the efforts to provide citizens with reasonable notice and an opportunity to comment on performance reports.

The CAPER will be available for 15 days for public comment prior to submission to HUD.

CR-45 - CDBG 91.520(c)

Specify the nature of, and reasons for, any changes in the jurisdiction’s program objectives and indications of how the jurisdiction would change its programs as a result of its experiences.

N/A

Does this Jurisdiction have any open Brownfields Economic Development Initiative (BEDI) grants?

No

[BEDI grantees] Describe accomplishments and program outcomes during the last year.

CR-58 – Section 3

Identify the number of individuals assisted and the types of assistance provided

Total Labor Hours	CDBG
Total Number of Activities	0
Total Labor Hours	
Total Section 3 Worker Hours	
Total Targeted Section 3 Worker Hours	

Table 8 – Total Labor Hours

Qualitative Efforts - Number of Activities by Program	CDBG
Outreach efforts to generate job applicants who are Public Housing Targeted Workers	0
Outreach efforts to generate job applicants who are Other Funding Targeted Workers.	0
Direct, on-the job training (including apprenticeships).	0
Indirect training such as arranging for, contracting for, or paying tuition for, off-site training.	0
Technical assistance to help Section 3 workers compete for jobs (e.g., resume assistance, coaching).	0
Outreach efforts to identify and secure bids from Section 3 business concerns.	0
Technical assistance to help Section 3 business concerns understand and bid on contracts.	0
Division of contracts into smaller jobs to facilitate participation by Section 3 business concerns.	0
Provided or connected residents with assistance in seeking employment including: drafting resumes, preparing for interviews, finding job opportunities, connecting residents to job placement services.	0
Held one or more job fairs.	0
Provided or connected residents with supportive services that can provide direct services or referrals.	0
Provided or connected residents with supportive services that provide one or more of the following: work readiness health screenings, interview clothing, uniforms, test fees, transportation.	0
Assisted residents with finding child care.	0
Assisted residents to apply for, or attend community college or a four year educational institution.	0
Assisted residents to apply for, or attend vocational/technical training.	0
Assisted residents to obtain financial literacy training and/or coaching.	0
Bonding assistance, guaranties, or other efforts to support viable bids from Section 3 business concerns.	0
Provided or connected residents with training on computer use or online technologies.	0
Promoting the use of a business registry designed to create opportunities for disadvantaged and small businesses.	0

Outreach, engagement, or referrals with the state one-stop system, as designed in Section 121(e)(2) of the Workforce Innovation and Opportunity Act.	0
Other.	0

Table 9 – Qualitative Efforts - Number of Activities by Program

Narrative